A spokesperson for the Attorney-General, Hon Michelle Rowland MP:

The FOI framework is stuck in the 1980s, before the use of email became common and before artificial intelligence enabled near costless automation of requests.

The ability for freedom of information requests to be lodged anonymously, in combination with new technology like artificial intelligence, has contributed to public servants spending more than a million hours processing FOI requests in 2023-24.

This is why the Government has introduced new reforms which will allow genuine requests to be better prioritised, resulting in less costs for taxpayers, and a public service better focused on delivering for the Australian people.