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Response to Media Watch questions re AFR Op-ed by Michael Burgess

Founded in 2006, Chegg is a education technology company committed to improving educational outcomes for students around the world. Our mission to put students first is reflected in the Chegg Global Student Survey, now one of the most comprehensive studies of students' mental health and wellbeing globally, drawing on insights from almost 12,000 respondents from 15 countries, including Australia.

The current case before the courts involves alleged academic misconduct by five Australian users of Chegg, out of approximately 100,000 in this country. The op-ed written by Mr Burgess did not comment on this case, nor would it be appropriate to do so while legal proceedings are ongoing. (Details here have previously been reported by the media.)

As clearly disclosed in the piece, Michael Burgess is an employee of Chegg and was writing in that capacity. An experienced higher education consultant, Mr Burgess is entitled to express views on how Australian universities are responding to the opportunities and challenges of AI - an issue of significant public interest.

There is no commercial arrangement between Chegg and Nine, and nor has there ever been.