

Statement from AMP to Background Briefing

“AMP is committed to paying all rightful customer claims. This is essential if we are to provide affordable cover to all of our customers.

When applying for life insurance we rely on customers providing us with a true and accurate account of their medical history.

We have a number of processes and agreements in place with customers to help ensure we pay rightful claims. These agreements include an authority to seek information, such as past medical records.

AMP is focussed on providing Australians access to the insurance they need and doesn't preclude anyone suffering from a mental illness from seeking insurance. We assesses these people in the same way as people with any other medical condition.