## LIFE WITHOUT BARRIERS

## STATEMENT FROM LIFE WITHOUT BARRIERS

Life Without Barriers supports the work of the Disability Royal Commission and accepts the report relating to Public Hearing 20 including its recommendations.

We also acknowledge the negative experiences received in our care and made a public apology to people with disability and their families from the case studies in December 2021.

We take this opportunity to reiterate our deep regret for these experiences and we are taking action to ensure they never happen again. As the leader of Life Without Barriers, Ms Robbs spoke to this in her evidence provided during Public Hearing 32.

We remain absolutely committed to continuous learning across our organisation, and this means being led by people with disability in the design of our services and taking a national approach to improvements. We are accountable, we are listening, and we are acting.

Furthermore, the work of the Commission is invaluable to Life Without Barriers, and we will integrate learnings from its activities into our organisation.

Finally, we sincerely thank the Commission for its ongoing work to provide opportunities for people with disability, their families and supporters to share their stories.

We believe the Disability Royal Commission provides an important opportunity to advance the disability services sector, so it is informed by people with disability and responsive to each person's individual needs.

## **ENDS**