

You and the NDIS survey

☐

You must be 18 or older to fill in this survey.

If you are under 18 you should not fill in the survey.

Tick the box to say you are 18 years old or over.

In the survey we ask you to tell us about things that have happened to you that are not okay.

☐

If you do not feel safe telling us about these things in the survey, you can tick this box and we will contact you.

You will need to fill in your contact details on the second last page of this survey.

☐

Tell us how the NDIS is a part of your life?

I get funding from the NDIS

Other _____

☐

Did you fill this survey out yourself?

Yes

☐

No

☐

Did someone else help you fill out this survey?

Yes

☐

No



Please tell us about your disability.

If you do not want to answer this you do not have to.



How is your NDIS plan managed?

- ☐ Self-managed
- ☐ Plan managed
- ☐ NDIA managed
- ☐ I don't know

How much money is in the NDIS plan each year?

- ☐ \$0 to \$99,999
- ☐ \$100,000 to \$299,999
- ☐ \$300,000 to \$499,499
- ☐ \$500,000 to \$999,999
- ☐ \$1million +
- ☐ I don't know



Do you get money in your NDIS plan to pay for supports to live in your home?

- ☐ Yes
- ☐ No
- ☐ I don't know



Is there funding in your NDIS plan to support your living arrangements?

☐

Yes, Supported Independent Living (SIL) funding

☐

Yes, NDIS funding for support workers that come to my Supported Residential Service (SRS) to help with my daily living needs

☐

Yes, NDIS funding for support workers in my family home or my own home

☐

Yes, NDIS funding for support workers that come to my boarding house to help with my daily living needs

☐

More than one of these

☐

None of these

☐

I don't know

What has the NDIS been like for you?

☐

It has been good

☐

It has been bad

☐

It has been good and bad



Tell us about good things that have happened



What services has the NDIS helped you use?



How has the NDIS changed your life in a good way?



If things that are not okay have happened to you, tell us about them.



Have you had your right to freedom taken away from you when you have used services paid for by the NDIS?

☐

Environmental restraint, like locks on the fridge or pantry so you cannot get food when you want to

☐

Physical restraint, like being held so you cannot move how you want to

☐

Chemical restraint, like being given pills to make you sleepy

☐

Yes, more than one of these

☐

Yes, but something else

☐

No

☐

I don't know



Have you had a problem with an NDIS support worker, who did not have training to do their job properly?

☐

Yes

☐

No



Has anyone taken or used your NDIS money the wrong way without you knowing or saying it is ok?

☐

Yes

☐

No



Have NDIS workers or providers ever asked for more money than they should have for their services?

☐

Yes

☐

No



Is your NDIS service provider the same provider as your support coordinator?

☐

Yes

☐

No



Do you know of any problems this might have caused?

☐

Yes

☐

No



Can you tell us the names of any NDIS services or workers you're unhappy with?

Are the NDIS services you're not happy with:

☐

Registered providers

☐

Unregistered providers

☐

Both

☐

I don't know



If you think we should look into what happened, can you tell us more?

Have you ever complained to the NDIA or NDIS Quality and Safeguards Commission about what happened to you?

☐

Yes

☐

No



If you complained do you feel like they listened to you and helped you?

☐

Yes

☐

No



Who did you talk to and what did they do?



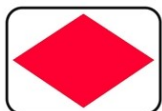
Is a lawyer helping you with your complaint?

☐

Yes

☐

No



OFFICE OF THE
PUBLIC ADVOCATE

Do you have a Public Guardian or Trustee?

☐

Yes

☐

No



What could be done to make things better for you?

We might need to contact you to ask more questions.

How would you like us to contact you?

☐

Phone

☐

Phone TTY

☐

Email

☐

**If you do not want to be contacted by the ABC
about what you have told us, tick this box.**

☐

**If you do want to be contacted by the ABC, tick
this box and fill in your contact details.**

Please tell us your contact details



First name _____

Last name _____



Mobile number _____



Email address _____



Suburb or postcode _____

You do not have to answer the next few questions if you do not want to.



What is your age? _____



What is your gender? _____



Please send anything you want to tell us or any other papers you would like to share with us to:

Post:

Attn: ABC Investigations
Australian Broadcasting Corporation
PO BOX 9994
ULTIMO NSW 2007
AUSTRALIA

Email:

ndis@contact.abc.net.au

Phone:

Call us on 02 8333 5723
leave your name, number and a message telling us why you want to talk to us.

Visit the website for more information:

<https://www.abc.net.au/ndis>

If you need a safer way to tell us your story, you can look at the ABC Investigations confidential tips page for some ways. Click on the link:

<https://www.abc.net.au/news/confidential-tips/>