

Statement from COMCARE spokesperson

The latest figures for psychological injuries are included in the table. Consistent with Comcare's reporting, the data covers a broader category of psychological/mental stress claims. This aggregate data is for claims that Comcare manages and covers categories including anxiety/stress disorders, depression, reaction to stressors and PTSD.

Psychological claims

	2016-17	2017-18	2018-19
Number of claims determined	442	501	498
Number of claims accepted	167	193	156
Claim acceptance rate	38%	39%	31%
Average days to initial determination	59.4	58.6	59.2

Comcare determines claims for workers' compensation in accordance with the *Safety, Rehabilitation and Compensation Act 1988* (SRC Act). The use of independent medical examinations and surveillance, are two of a range of actions Comcare can undertake, to ensure a claim meets the legislative requirements. Information on our claims processes and the SRC Act is available on Comcare's website.

The SRC Act sets out processes for the review of a decision by Comcare including an independent review by this agency or application to the Administrative Appeals Tribunal. Again, information on these review processes is available on our website and is provided to individuals when a decision is provided.

Comcare does not comment on individual claims.