

From: [Ita Buttrose](#)
To: [Nick Leys](#)
Subject: FW: Political Alert - Senate Inquiry into the ABC's Complaint Handling System (FED)
Date: Sunday, 14 November 2021 5:56:13 PM
Attachments: [316Y1000.PDF](#)

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-----Original Message-----

From: CCH Parliament <politicalalert@cch.com.au>
Sent: Friday, 12 November 2021 8:09 AM
To: politicalalert@cch.com.au
Subject: Political Alert - Senate Inquiry into the ABC's Complaint Handling System (FED)

Please find attached:

SENATE INQUIRY INTO THE ABC'S COMPLAINT HANDLING SYSTEM (FED)

Senator for New South Wales, Andrew Bragg, says the Senate has commissioned a surgical inquiry into the complaint handling systems of the Australian Broadcasting Corporation and Special Broadcasting Service. This follows public concerns raised over the current system. As a strong supporter of the ABC, I am worried that complaints are not being seriously addressed and this is undermining the organisation. If mistakes are made, Australians expect the national broadcaster to swiftly resolve them. Having made extensive complaints myself, I am concerned this is not the case. The Senate has strong powers to investigate these matters and consider targeted recommendations for reform.

316Y1000

Total number of pages 1

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SENATOR ANDREW BRAGG
Liberal Senator for New South Wales

STATEMENT

12 November 2021

Senate Inquiry into the ABC's Complaint Handling System

The Senate has commissioned a surgical inquiry into the complaint handling systems of the Australian Broadcasting Corporation and Special Broadcasting Service. This follows public concerns raised over the current system.

As a strong supporter of the ABC, I am worried that complaints are not being seriously addressed and this is undermining the organisation.

If mistakes are made, Australians expect the national broadcaster to swiftly resolve them. Having made extensive complaints myself, I am concerned this is not the case.

The Senate has strong powers to investigate these matters and consider targeted recommendations for reform.

The Senate's Environment and Communications Committee will take submissions and hold public hearings in the coming months, with the committee due to report by 28 February 2022.

I encourage Australians to make submissions to the inquiry.

[Ends]

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