Statement from an Australian Radio Network spokesperson:

The Kyle & Jackie O Show is known for its lively and controversial topics, along with being a well-rounded program with high quality guests, giveaways, and charitable initiatives.

ARN stands behind the principle of editorial freedom for its talent, including Kyle and Jackie O.

We also encourage them to take on feedback from their audience, which they do on a regular basis.

In relation to the specific segments referenced, ARN apologises to anyone who may have taken offense.

While we accept the show does not appeal to everyone, The Kyle & Jackie O Show is Australia's longest-standing and most successful breakfast show attracting more than 1.8 million listeners each week.