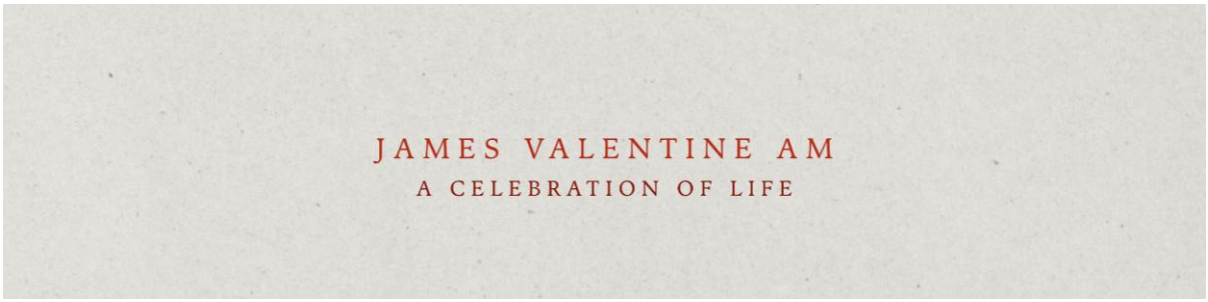


Frequently Asked Questions

Ahead of the memorial

1. Where is the memorial service being held?

Sydney Town Hall

483 George St, Sydney

2. When is the memorial service?

The service will take place on Friday 29th May 2026 from 12:30pm – 2pm

3. What does my registration include?

Your registration confirms your place to attend the memorial and provides general admission seating within a designated section of the venue.

4. Is there a cost to attend?

There is no cost to attend the memorial service. Any expenses incurred (including travel, accommodation, transport or parking) are the responsibility of attendees.

5. Is the event open to the public?

Attendance is open to the public by advance registration only. On-the-day registrations will not be available due to limited capacity.

6. Can I bring a guest or request additional tickets?

All attendees must register for the memorial via Humanitix. Once capacity has been reached, we will be unable to accommodate additional requests.

7. Can I transfer my ticket to someone else?

No. Tickets are not transferable.

8. What if I can no longer attend?

If you are unable to attend, please cancel through your registration confirmation email. To do this: open your Humanitix order confirmation email. Click the Manage order button. Click the Refund/Cancel tab. Select the specific tickets you want to cancel and follow the prompts.

On the day

1. What is the dress code?

The dress code is smart attire. We encourage guests to dress in a way that feels respectful and comfortable for the occasion.

2. How long will the service run?

The memorial service is expected to run for approximately one and a half hours, from 12:30pm to 2pm.

3. What time should I arrive at the venue?

Doors will be open from 11:15am to allow for security screening and seating.

4. Where do I enter the venue?

Please enter Sydney Town Hall via the main entrance on George Street.

5. Is seating allocated?

Seating is not individually allocated and will be filled on a first come, first served basis within designated sections of the venue. Ushers will be available to assist guests upon arrival.

7. Will catering be provided?

Catering will not be provided at this event. Food is not permitted inside the venue. Guests are welcome to bring their own bottled water.

8. Are there any arrangements for after the memorial service?

No. There are no formal arrangements following the memorial service.

Accessibility, transport and parking

1. Is the venue accessible?

Sydney Town Hall is an accessible venue which has wheelchair access to most areas of the building.

Accessible entry to Sydney Town Hall is via the Druitt Street entrance, where an intercom is available for assistance.

2. Parking and transport options

Sydney Town Hall is centrally located and well serviced by public transport. Guests are encouraged to use public transport where possible.

If you are driving, the closest parking stations are St Andrews House - Town Hall Car Park (464 Kent St, Sydney), 400 Kent St Car Park (400 Kent St, Sydney) and Citipark Car Park (431 Kent St, Sydney).

Directions and transport

Accessible drop-off and pick-up can be facilitated via the Druitt Street forecourt.

Permit-holders may access designated mobility parking zones in accordance with local arrangements.

Other information

1. Will the service be broadcast?

Yes. The memorial will be broadcast on 702 ABC Sydney.

2. Can I send flowers?

In lieu of flowers, the family asks that guests consider making a donation to Go Gentle Australia.

3. Will I be able to give my condolences directly to the family?

Guests are kindly asked to respect the family's privacy. Condolences can be shared via texting 702 ABC Sydney on 0467 922 702 or calling on 1300 222 702.

4. Can photos or videos be taken during the service?

No. Guests are asked to refrain from taking photos or videos, using mobile phones, or sharing content on social media during the memorial.