

# Appendices

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## Appendix 1 — ABC Charter and Duties of the Board

From the *Australian Broadcasting Corporation Act 1983*

### 6 Charter of the Corporation

- (1) The functions of the Corporation are:
- (a) to provide within Australia innovative and comprehensive broadcasting services of a high standard as part of the Australian broadcasting system consisting of national, commercial and community sectors and, without limiting the generality of the foregoing, to provide:
    - (i) broadcasting programs that contribute to a sense of national identity and inform and entertain, and reflect the cultural diversity of, the Australian community; and
    - (ii) broadcasting programs of an educational nature;
  - (b) to transmit to countries outside Australia broadcasting programs of news, current affairs, entertainment and cultural enrichment that will:
    - (i) encourage awareness of Australia and an international understanding of Australian attitudes on world affairs; and
    - (ii) enable Australian citizens living or travelling outside Australia to obtain information about Australian affairs and Australian attitudes on world affairs; and
  - (c) to encourage and promote the musical, dramatic and other performing arts in Australia.
- (2) In the provision by the Corporation of its broadcasting services within Australia:
- (a) the Corporation shall take account of:
    - (i) the broadcasting services provided by the commercial and community sectors of the Australian broadcasting system;
    - (ii) the standards from time to time determined by the ACMA in respect of broadcasting services;
    - (iii) the responsibility of the Corporation as the provider of an independent national broadcasting service to provide a balance between broadcasting programs of wide appeal and specialised broadcasting programs;
    - (iv) the multicultural character of the Australian community; and
    - (v) in connection with the provision of broadcasting programs of an educational nature—the responsibilities of the States in relation to education; and
  - (b) the Corporation shall take all such measures, being measures consistent with the obligations of the Corporation under paragraph (a), as, in the opinion of the Board, will be conducive to the full development by the Corporation of suitable broadcasting programs.
- (3) The functions of the Corporation under subsection (1) and the duties imposed on the Corporation under subsection (2) constitute the Charter of the Corporation.
- (4) Nothing in this Section shall be taken to impose on the Corporation a duty that is enforceable by proceedings in a court.

### 8 Duties of the Board

- (1) It is the duty of the Board:
- (a) to ensure that the functions of the Corporation are performed efficiently and with the maximum benefit to the people of Australia;
  - (b) to maintain the independence and integrity of the Corporation;
  - (c) to ensure that the gathering and presentation by the Corporation of news and information is accurate and impartial according to the recognized standards of objective journalism; and
  - (d) to ensure that the Corporation does not contravene, or fail to comply with:
    - (i) any of the provisions of this Act or any other Act that are applicable to the Corporation; or
    - (ii) any directions given to, or requirements made in relation to, the Corporation under any of those provisions; and

## Appendix 1 – ABC Charter and Duties of the Board continued

- (e) to develop codes of practice relating to:
  - (i) programming matters; and
  - (ii) if the Corporation has the function of providing a datacasting service under section 6A—that service; and
 to notify those codes to the ACMA.
- (2) If the Minister at any time furnishes to the Board a statement of the policy of the Commonwealth Government on any matter relating to broadcasting, or any matter of administration, that is relevant to the performance of the functions of the Corporation and requests the Board to consider that policy in the performance of its functions, the Board shall ensure that consideration is given to that policy.
- (3) Nothing in subsection (1) or (2) is to be taken to impose on the Board a duty that is enforceable by proceedings in a court.

## Appendix 2 – ABC Television Program Analysis

### ABC1 Program Hours Transmitted – 24 Hours July 2009 – June 2010

|                                 | Australian    |        |                  | Overseas      |        |                | Total         |         |
|---------------------------------|---------------|--------|------------------|---------------|--------|----------------|---------------|---------|
|                                 | First Release | Repeat | Total Australian | First Release | Repeat | Total Overseas | 2009–10       | 2008–09 |
| Arts and Culture                | 76            | 93     | 170              | 25            | 123    | 148            | <b>317</b>    | 304     |
| Children's                      | 141           | 429    | 570              | 173           | 1170   | 1 343          | <b>1 913</b>  | 1 966   |
| Comedy                          | 11            | 22     | 33               | 36            | 47     | 83             | <b>116</b>    | 128     |
| Current Affairs                 | 748           | 218    | 966              | 0             | 0      | 0              | <b>966</b>    | 989     |
| Documentary                     | 45            | 116    | 161              | 150           | 195    | 345            | <b>507</b>    | 566     |
| Drama                           | 16            | 235    | 252              | 252           | 511    | 763            | <b>1 015</b>  | 924     |
| Education                       | 34            | 103    | 137              | 3             | 52     | 56             | <b>193</b>    | 201     |
| Entertainment                   | 981           | 265    | 1 245            | 13            | 10     | 23             | <b>1 268</b>  | 1 317   |
| Factual                         | 207           | 315    | 522              | 31            | 36     | 68             | <b>590</b>    | 417     |
| Indigenous                      | 19            | 41     | 61               | 0             | 0      | 0              | <b>61</b>     | 59      |
| Movies                          | 0             | 5      | 5                | 0             | 508    | 508            | <b>513</b>    | 615     |
| Natural History and Environment | 5             | 14     | 19               | 20            | 92     | 113            | <b>131</b>    | 100     |
| News                            | 383           | 0      | 383              | 0             | 0      | 0              | <b>383</b>    | 393     |
| Religion and Ethics             | 20            | 14     | 34               | 29            | 23     | 52             | <b>86</b>     | 85      |
| Science and Technology          | 14            | 26     | 40               | 0             | 0      | 0              | <b>40</b>     | 40      |
| Sport                           | 223           | 45     | 269              | 0             | 0      | 0              | <b>269</b>    | 305     |
| <b>Total Program Hours</b>      | 2 924         | 1 942  | 4 866            | 734           | 2 767  | 3 501          | <b>8 367</b>  | 8 409   |
| <b>% of Total Program Hours</b> | 35.0%         | 23.2%  | 58.2%            | 8.8%          | 33.1%  | 41.8%          | <b>100.0%</b> |         |
| Other*                          |               |        | 393              |               |        | 0              | <b>393</b>    | 351     |
| <b>Total Hours</b>              |               |        | 5 259            |               |        | 3 501          | <b>8 760</b>  | 8 760   |
| <b>% of Total Hours</b>         |               |        | 60%              |               |        | 40%            |               |         |

\* "Other" includes interstitial material, program announcements and community service announcements.

**Notes:** This table reflects hours broadcast from the Sydney transmitter, comprising national and New South Wales transmission. Figures may differ slightly in other States and Territories as a result of varying levels of local content. Hours have been rounded to the nearest whole number. The total hours for Current Affairs in 2008–09 were incorrectly reported in the 2008–09 Annual Report.

## Appendix 2—ABC Television Program Analysis continued

### ABC1 Program Hours Transmitted—6 pm–midnight July 2009 – June 2010

|                                 | Australian |        |       | Overseas |        |       | Total   |         |
|---------------------------------|------------|--------|-------|----------|--------|-------|---------|---------|
|                                 | First      | Repeat | Total | First    | Repeat | Total | 2009–10 | 2008–09 |
|                                 | Release    |        |       | Release  |        |       |         |         |
| Arts and Culture                | 47         | 35     | 82    | 15       | 31     | 46    | 128     | 124     |
| Children's                      | 0          | 2      | 2     | 0        | 1      | 1     | 3       | 3       |
| Comedy                          | 11         | 13     | 24    | 35       | 31     | 66    | 90      | 91      |
| Current Affairs                 | 407        | 25     | 432   | 0        | 0      | 0     | 432     | 446     |
| Documentary                     | 45         | 13     | 57    | 160      | 46     | 206   | 263     | 254     |
| Drama                           | 16         | 12     | 29    | 250      | 153    | 403   | 432     | 452     |
| Education                       | 0          | 0      | 0     | 0        | 0      | 0     | 0       | 0       |
| Entertainment                   | 90         | 17     | 107   | 13       | 6      | 19    | 126     | 133     |
| Factual                         | 156        | 10     | 166   | 31       | 24     | 55    | 221     | 181     |
| Indigenous                      | 0          | 10     | 10    | 0        | 0      | 0     | 10      | 18      |
| Movies                          | 0          | 5      | 5     | 0        | 22     | 22    | 26      | 19      |
| Natural History and Environment | 5          | 0      | 6     | 20       | 21     | 41    | 46      | 41      |
| News                            | 213        | 0      | 213   | 0        | 0      | 0     | 213     | 219     |
| Religion and Ethics             | 20         | 6      | 26    | 13       | 1      | 14    | 40      | 36      |
| Science and Technology          | 14         | 0      | 14    | 0        | 0      | 0     | 14      | 15      |
| Sport                           | 16         | 2      | 19    | 0        | 0      | 0     | 19      | 30      |
| <b>Total Program Hours</b>      | 1 039      | 152    | 1 191 | 537      | 336    | 873   | 2 064   | 2 062   |
| <b>% of Total Program Hours</b> | 50.3%      | 7.4%   | 57.7% | 26.0%    | 16.3%  | 42.3% | 100.0%  |         |
| Other*                          |            |        | 126   |          |        | 0     | 126     | 128     |
| <b>Total Hours</b>              |            |        | 1 317 |          |        | 873   | 2 190   | 2 190   |
| <b>% of Total Hours</b>         |            |        | 60%   |          |        | 40%   |         |         |

\* "Other" includes interstitial material, program announcements and community service announcements.

**Notes:** This table reflects hours broadcast from the Sydney transmitter, comprising national and New South Wales transmission. Figures may differ slightly in other States and Territories as a result of varying levels of local content. Hours have been rounded to the nearest whole number.

### ABC1 Program Hours Transmitted—6 am–midnight July 2009 – June 2010

|                                 | Australian |        |       | Overseas |        |       | Total   |         |
|---------------------------------|------------|--------|-------|----------|--------|-------|---------|---------|
|                                 | First      | Repeat | Total | First    | Repeat | Total | 2009–10 | 2008–09 |
|                                 | Release    |        |       | Release  |        |       |         |         |
| Arts and Culture                | 71         | 63     | 135   | 24       | 118    | 142   | 277     | 279     |
| Children's                      | 141        | 429    | 570   | 173      | 1 170  | 1 343 | 1 913   | 1 966   |
| Comedy                          | 11         | 13     | 24    | 36       | 43     | 79    | 103     | 86      |
| Current Affairs                 | 676        | 133    | 809   | 0        | 0      | 0     | 809     | 836     |
| Documentary                     | 45         | 77     | 122   | 149      | 172    | 321   | 443     | 489     |
| Drama                           | 16         | 18     | 34    | 252      | 375    | 627   | 661     | 583     |
| Education                       | 34         | 99     | 133   | 3        | 47     | 51    | 184     | 169     |
| Entertainment                   | 373        | 90     | 464   | 13       | 6      | 19    | 483     | 527     |
| Factual                         | 206        | 156    | 362   | 31       | 33     | 64    | 426     | 382     |
| Indigenous                      | 19         | 22     | 41    | 0        | 0      | 0     | 41      | 42      |
| Movies                          | 0          | 5      | 5     | 0        | 57     | 57    | 61      | 48      |
| Natural History and Environment | 5          | 8      | 13    | 20       | 78     | 98    | 111     | 86      |
| News                            | 380        | 0      | 380   | 0        | 0      | 0     | 380     | 391     |
| Religion and Ethics             | 20         | 12     | 32    | 29       | 18     | 48    | 80      | 72      |
| Science and Technology          | 14         | 20     | 34    | 0        | 0      | 0     | 34      | 30      |
| Sport                           | 223        | 3      | 226   | 0        | 0      | 0     | 226     | 245     |
| <b>Total Program Hours</b>      | 2 233      | 1 149  | 3 383 | 732      | 2 117  | 2 848 | 6 231   | 6 231   |
| <b>% of Total Program Hours</b> | 35.8%      | 18.4%  | 54.3% | 11.7%    | 34.0%  | 45.7% | 100.0%  |         |
| Other*                          |            |        | 339   |          |        | 0     | 339     | 339     |
| <b>Total Hours</b>              |            |        | 3 722 |          |        | 2 848 | 6 570   | 6 570   |
| <b>% of Total Hours</b>         |            |        | 57%   |          |        | 43%   |         |         |

\* "Other" includes interstitial material, program announcements and community service announcements.

**Notes:** This table reflects hours broadcast from the Sydney transmitter, comprising national and New South Wales transmission. Figures may differ slightly in other States and Territories as a result of varying levels of local content. Hours have been rounded to the nearest whole number. The total hours for Current Affairs in 2008–09 were incorrectly reported in the 2008–09 Annual Report.

## Appendix 2—ABC Television Program Analysis continued

### ABC2 Program Hours Transmitted—5.30 am – 2 am July 2009 – June 2010

|                                 | Australian |        |       | Overseas |        |       | Total   |         |
|---------------------------------|------------|--------|-------|----------|--------|-------|---------|---------|
|                                 | First      | Repeat | Total | First    | Repeat | Total | 2009–10 | 2008–09 |
|                                 | Release    |        |       | Release  |        |       |         |         |
| Arts and Culture                | 18         | 92     | 110   | 149      | 147    | 297   | 406     | 394     |
| Children's                      | 43         | 301    | 344   | 170      | 2 295  | 2 465 | 2 809   | 2 006   |
| Comedy                          | 1          | 32     | 33    | 77       | 326    | 403   | 436     | 274     |
| Current Affairs                 | 40         | 59     | 99    | 0        | 0      | 0     | 99      | 312     |
| Documentary                     | 3          | 51     | 54    | 75       | 214    | 289   | 343     | 425     |
| Drama                           | 3          | 25     | 28    | 108      | 374    | 482   | 510     | 351     |
| Education                       | 0          | 0      | 0     | 0        | 0      | 0     | 0       | 0       |
| Entertainment                   | 45         | 177    | 221   | 2        | 50     | 52    | 273     | 698     |
| Factual                         | 43         | 146    | 188   | 101      | 313    | 413   | 602     | 484     |
| Features                        | 0          | 2      | 2     | 0        | 0      | 0     | 2       | 4       |
| Indigenous                      | 0          | 13     | 13    | 0        | 0      | 0     | 13      | 23      |
| Movies                          | 0          | 5      | 5     | 0        | 158    | 158   | 163     | 165     |
| Natural History and Environment | 0          | 1      | 1     | 0        | 6      | 6     | 8       | 6       |
| News                            | 796        | 9      | 806   | 0        | 0      | 0     | 806     | 655     |
| Religion and Ethics             | 0          | 12     | 12    | 0        | 0      | 0     | 12      | 32      |
| Science and Technology          | 1          | 15     | 16    | 0        | 2      | 2     | 18      | 29      |
| Sport                           | 26         | 0      | 26    | 0        | 0      | 0     | 26      | 134     |
| <b>Total Program Hours</b>      | 1 019      | 940    | 1 958 | 683      | 3 885  | 4 568 | 6 526   | 5 992   |
| <b>% of Total Program Hours</b> | 15.6%      | 14.4%  | 30.0% | 10.5%    | 59.5%  | 70.0% | 100.0%  |         |
| Other*                          |            |        | 436   |          |        | 0     | 436     | 213     |
| <b>Total Hours</b>              |            |        | 2 394 |          |        | 4 568 | 6 962   | 6 205   |
| <b>% of Total Hours</b>         |            |        | 34%   |          |        | 66%   |         |         |

\* "Other" includes interstitial material, program announcements and community service announcements.

**Notes:** Hours have been rounded to the nearest whole number. The ABC2 transmission hours, schedule and content varied in this reporting period and should not be used as a direct comparison to previous years.

## Appendix 3—ABC Radio Networks Content Analysis

### Indicative Output by Genre by Network 2009–10

|                        | <i>triple j</i>          |            | ABC NewsRadio  |            | ABC Local Radio (metropolitan) |            | ABC Local Radio (regional) |            | ABC Radio National |            | ABC Classic FM |            |
|------------------------|--------------------------|------------|----------------|------------|--------------------------------|------------|----------------------------|------------|--------------------|------------|----------------|------------|
|                        | Hours per week           | %          | Hours per week | %          | Hours per week                 | %          | Hours per week             | %          | Hours per week     | %          | Hours per week | %          |
|                        | News and Current Affairs | 4.0        | 2.4            | 103.0      | 61.3                           | 44.0       | 26.2                       | 41.0       | 24.4               | 42.5       | 25.3           | 7.5        |
| Topical Information    | 23.0                     | 13.8       | 0              | 0          | 36.4                           | 21.6       | 31.0                       | 18.5       | 45.6               | 27.1       | 4.2            | 2.5        |
| Specialist Information | 0                        | 0          | 11.0           | 6.5        | 16.2                           | 9.7        | 17.0                       | 10.1       | 20.1               | 12.0       | 18.4           | 11.0       |
| Arts and Entertainment | 0                        | 0          | 4.0            | 2.4        | 38.0                           | 22.6       | 32.0                       | 19.1       | 29.7               | 17.7       | 0.3            | 0.2        |
| Music                  | 141.0                    | 83.8       | 0              | 0          | 6.4                            | 3.8        | 18.7                       | 11.0       | 24.1               | 14.3       | 137.4          | 81.7       |
| Education              | 0                        | 0          | 0              | 0          | 2.0                            | 1.1        | 2.3                        | 1.4        | 0.8                | 0.5        | 0.2            | 0.1        |
| Sport                  | 0                        | 0          | 16.5           | 9.8        | 25.0                           | 15.0       | 26.0                       | 15.5       | 5.2                | 3.1        | 0              | 0          |
| Parliament             | 0                        | 0          | 33.5           | 20.0       | 0                              | 0          | 0                          | 0          | 0                  | 0          | 0              | 0          |
| <b>Total</b>           | <b>168</b>               | <b>100</b> | <b>168</b>     | <b>100</b> | <b>168</b>                     | <b>100</b> | <b>168</b>                 | <b>100</b> | <b>168</b>         | <b>100</b> | <b>168</b>     | <b>100</b> |

**Notes:** This is only an indicative analysis of ABC Radio's analog output. It reflects one sample week of programming in June 2010. It does not include the ABC digital radio services ABC Dig Music, ABC Jazz and ABC Country. The analysis of ABC Local Radio is generic only (this analysis is based on Melbourne (metropolitan) and a regional Queensland station). It does not take into account station-to-station or seasonal program variations. The sample week reflects a Parliamentary sitting week for the purposes of ABC NewsRadio.

## Appendix 3—ABC Radio Networks Content Analysis continued

### Radio Australia Indicative Output by Genre 2009–10, Hours per Week

|   | 2009–10      | 2008–09      |
|---|--------------|--------------|
| News  | 33.4         | 34.8         |
| Current Affairs                                   | 92.9         | 87.9         |
| Arts and Culture                                  | 3.7          | 4.1          |
| Business and Finance                              | 2.0          | 1.7          |
| Children's  | 0.1          | 0            |
| Comedy  | 0            | 0            |
| Drama   | 0            | 0.4          |
| Education   | 18.3         | 16.9         |
| Contemporary Lifestyle                            | 0            | 1.2          |
| Health  | 2.7          | 3.6          |
| Indigenous  | 2.3          | 2.3          |
| Law, Consumer Affairs and Media                   | 1.7          | 2.5          |
| Special Events                                    | 0            | 0            |
| Topical Radio                                     | 59.4         | 51.9         |
| History   | 6.6          | 6.6          |
| Light Entertainment                               | 0.5          | 1.9          |
| Music   | 26.6         | 20.0         |
| Religion and Ethics                               | 0            | 0.9          |
| Rural   | 5.7          | 6.0          |
| Science, Technology, Environment, Natural History | 12.0         | 14.4         |
| Sport   | 13.9         | 18.2         |
| <b>Total</b>                                      | <b>281.8</b> | <b>275.3</b> |

**Notes:** Radio Australia's figures represent duplicated transmission to Asia and Pacific. This breakdown is across programming in six languages—English, Indonesian, Pidgin, Mandarin, Khmer and Burmese. The ABC's Vietnamese service is provided via the internet and its French service is rebroadcast by partner stations.

## Appendix 4—ABC Organisation, as at 30 June 2010

Managing Director Mark Scott  
 Executive Manager, Managing Director's Office (Acting) Louise Lander  
 Executive Adviser, Managing Director's Office Dean Leith  
 Head, ABC Secretariat Gary Linnane

### Corporate

#### Communications

Director of Communications Michael Millett  
 Head, Corporate Communications Sandy Culkoff  
 Senior Adviser Sophie Mitchell  
 Manager, Government and Parliamentary Relations Julia Thoener

#### Corporate Strategy and Marketing

Director of Corporate Strategy and Marketing Michael Ebeid  
 Head, Audience Research Lisa Walsh

Head, Corporate Marketing Lisa Hresc  
 Head, Corporate Strategy and Governance David Sutton  
**Editorial Policies**  
 Director of Editorial Policies Paul Chadwick  
 Head, Audience and Consumer Affairs Kirstin McLiesh  
 Manager, Research Michelle Fisher  
 Project Co-ordinator Anne Milne

#### ABC International

Director of ABC International Murray Green  
 Head, ABC International Projects Domenic Friguglietti  
 Manager, Policy and Development Tony Hastings  
 Manager, International Relations Vacant

Executive Producer, Digital Development Damien Dempsey

#### Australia Network

Chief Executive Bruce Dover

Executive Head, Network and Business Operations (Acting) John Paul  
 Head, Business Development Larry Anderson  
 Head, Marketing Pam Murray  
 Head, Production Barry Mitchell  
 Head, Programming Rod Webb  
 Head, Sales Colin Anson  
 Manager, Business Operations Peta Astbury

#### Radio Australia

Chief Executive Michael McCluskey  
 Senior Editor Hanh Tran  
 Marketing Strategist Mark Hemetsberger  
 Manager, Partnerships and Projects John Westland

#### ABC Commercial

Director of ABC Commercial Lynley Marshall  
 Chief Financial Officer (Acting) Cheryl Scroope

## Appendix 4—ABC Organisation, as at 30 June 2010 continued

General Manager, Digital Business Development Robert Hutchinson  
 General Manager, Marketing and Communications John Woodward  
 General Manager, Multi-Channel Retailing Alun Noll

General Manager, Sales and Distribution Leon Coningham  
 General Manager, Publishing Lesley O'Brien  
 Head, Strategy and Policy Ellen Herlihy

Manager, Business Support and Financial Analysis Sophie Gordon-Clark  
 Manager, Music Robert Patterson  
 Manager, Product and Content Development Jo Wathen  
 Manager, Direct Sales Sandra Scriven

### Innovation

Director of Innovation Ian Carroll  
 Editor, abc.net.au Bruce Belsham  
 Head, Marketing Carolyn MacDonald  
 Head, Strategic Development Abigail E. Thomas  
 Head, Technology Craig Preston

### Legal Services

Director, Legal Rob Simpson  
 Deputy General Counsel Jennifer Wright  
 Deputy General Counsel Michael Martin

### News

Director of News Kate Torney  
 Head, National Programs (Acting) Ben Hawke  
 Head, News Programming Donald Lange  
 Head, Continuous News Gaven Morris  
 Head, Newsgathering Shane Castleman  
 Head, International News Steven Alward  
 Head, Asia-Pacific News Deborah Steele  
 Head, Budgets and Resources John Turner  
 Head, Policy and Staff Development Alan Sunderland

### Operations

Chief Operating Officer David Pendleton  
 Head, Business Affairs (Acting) Jane Rogers  
 Head, Capital Works Unit (Acting) Toni Robertson  
 Head, Operations Planning Michael Ward  
 Head, Group Audit Alison Hamill

### ABC Resources

Director of ABC Resources David Cruttenden  
 General Manager, Resource Sales Patrick Austin  
 Head, Broadcast Operations Mark Nealon  
 Head, Production Planning and Business Andrew Cavenett  
 Head, Content Services Mary Jane Stannus  
 National Operations Manager Paul De Odorico  
 Manager, Strategy and Projects Judy Grant

### Business Services

Director of Business Services Brian Jackson  
 Head, Corporate Treasury and Performance Measurement Fulvio Barbuio  
 Head, Finance Aziz Dindar  
 Head, Financial Control (Acting) Tim Stubbings  
 Head, Human Resources Operations Greg Fromyhr  
 Head, Property Services Kym Martin

Manager, Risk and Insurance Kylie McKiernan  
 Manager, Procurement Jagdeep Singh

### Technology

Director of Technology Ken Gallacher  
 Deputy Director of Technology Margaret Cassidy  
 Head, Information Technology Tony Silva  
 Head, Technical Services Adrian Potter  
 Manager, Business Continuity Stephen Flohr

### Communications Networks

Director of Communications Networks (Acting) Adrian Potter  
 Head, Broadcast Network Services Marie Wines  
 Head, Transmission Network Services Mark Spurway  
 Manager, Spectrum Regulatory Strategy Dilip Jadeja

### People and Learning

Director of People and Learning Ursula Groves  
 Head, People and Learning Services Luke Caruso  
 Head, People Development (Acting) Tina Osman  
 Head, Planning and Performance Charlie Naylor  
 Head, Corporate Occupational Health and Safety Don Smith

Head, Employee Relations Linda Taylor  
 Manager, Strategy and Communications Colin Langdon

### Radio

Director of Radio Kate Dundas  
 Group Program Director Michael Mason  
 Head, Multi-platform and Content Development Linda Bracken  
 Head, Radio Marketing Warwick Tiernan  
 Head, Technology and Digital Radio Development Russell Stendell  
 Head, People and Communications Vanessa MacBean  
 Manager, Policy and Administration Cathy Duff  
 Manager, Regional Local Radio Tony Rasmussen  
 Manager, *triple j* Chris Scaddan  
 Manager, ABC Radio National Jane Connors  
 Manager, ABC NewsRadio Helen Thomas  
 Manager, ABC Classic FM Richard Buckham  
 Manager, Digital Radio Tony Walker

### Television

Director of Television Kim Dalton  
 Executive Head, Children's Tim Brooke-Hunt  
 Head, Multi-Platform Production Arul Baskaran  
 Head, Arts and Entertainment Amanda Duthie  
 Head, Comedy Debbie Lee  
 Head, Documentaries Stuart Menzies  
 Head, Drama Miranda Dear  
 Head, Sport and Events (Acting) Justin Holdforth  
 Head, Factual Jennifer Collins  
 Head, Programming Marena Manzoufas  
 Head, Business and Operations Chris Oliver-Taylor  
 Head, Television Marketing and Promotions Sue Lester  
 Head, Strategy and Governance Michael Brealey

### State/Territory Directors

Director, ACT Elizabeth McGrath  
 Director, NSW (Acting) Dean Leith  
 Director, NT Mark Bowling  
 Director, Queensland Mike McGowan  
 Director, SA Sandra Winter-Dewhurst  
 Director, Tasmania Fiona Reynolds  
 Director, Victoria Randal Mathieson  
 Director, WA Geoff Duncan

## Appendix 5—ABC Board and Board Committees

### Board members and attendance at meetings

The ABC Board held seven meetings during 2009–10.

| Member                                       | Number of Board meetings attended |
|--|-----------------------------------|
| Maurice Newman AC, Chairman                  | 7                                 |
| Mark Scott, Managing Director                | 7                                 |
| Janet Albrechtsen (retired 24 February 2010) | 4                                 |
| Steven Skala AO                              | 6                                 |
| Peter Hurley                                 | 6                                 |
| Keith Windschuttle                           | 7                                 |
| Julianne Schultz AM                          | 7                                 |
| Michael Lynch CBE AM                         | 7                                 |
| Cheryl Bart AO (appointed 3 June 2010)       | 1                                 |

### Board Committees

#### Audit and Risk Committee

The Board is required to ensure that the functions of the Corporation are performed with integrity, efficiency and maximum benefit to the people of Australia (see s.8(1)(a) of the *Australian Broadcasting Corporation Act 1983*). In connection with the discharge of these duties, the Audit and Risk Committee provides the Board with assistance and advice regarding the ABC's risk, control and compliance framework. The Committee provides a link between Group Audit, external audit and the Board. Its responsibilities are detailed in the Committee's Charter and include:

- Assisting the Board discharge its oversight and governance responsibilities in relation to the Corporation's:
  - internal control framework
  - financial reporting and management
  - risk management
  - legislative compliance

- Providing a forum for communication between the Board, senior management and both internal and external auditors
- Monitoring and reviewing the independence, integrity and objectivity of the Corporation's internal and external auditors
- Fostering an ethical culture throughout the organisation

The Audit and Risk Committee held six meetings in 2009–10.

| Member          | Position on Committee | Meetings attended |
|-----------------|-----------------------|-------------------|
| Steven Skala AO | Committee Chairman    | 5                 |
| Peter Hurley    | Director              | 5                 |
| John Brown      | External Member       | 6                 |

Board members are invited to attend all ABC Audit and Risk Committee meetings. Also in attendance at meetings: the Chief Operating Officer, Head Group Audit and a representative of the Australian National Audit Office.

A summary of the activities of the Audit and Risk Committee and Group Audit for 2009–10 is provided in Appendix 6 (page 178).

#### Human Resources Committee

The Human Resources Committee considers the remuneration of the Managing Director and Executives, and the Managing Director's annual performance appraisal. The Committee did not formally meet in 2009–10 as these matters were dealt with in Board meetings.

## Appendix 6—Audit and Risk Committee

### Audit and Risk Committee

The Audit and Risk Committee provides independent assistance to the ABC Board in relation to the Corporation's risk, control and compliance framework, and its external accountability. The Audit and Risk Committee also provides a forum for communication between the ABC Board, senior management and both the internal and external auditors.

The Committee met on six occasions during 2009–10:

|                   |                   |
|-------------------|-------------------|
| Meeting No.3 2009 | 30 July 2009      |
| Meeting No.4 2009 | 24 September 2009 |
| Meeting No.5 2009 | 30 October 2009   |
| Meeting No.1 2010 | 18 February 2010  |
| Meeting No.2 2010 | 15 April 2010     |
| Meeting No.3 2010 | 24 June 2010      |

Meetings during 2009–10 were attended by Steven Skala AO (Chair of the Audit and Risk Committee), Peter Hurley and John Brown (see Appendix 5, page 178). John Brown was appointed to the Audit and Risk Committee in December 2007 and is not a member of the ABC Board.

Committee meetings are also attended by the Chief Operating Officer, Head Group Audit and a representative of the Australian National Audit Office (ANAO). The Chairman of the Board, the Managing Director and other members of the Board also attend Committee meetings.



## Appendix 6—Audit and Risk Committee continued

At its meetings, the Audit and Risk Committee endorsed the 2008–09 Annual Financial Statements and monitored progress against the 2009–10 Audit Plan. During 2009–10, the Committee reviewed its activity to ensure it appropriately addressed the requirements of the Audit and Risk Committee Charter. The Committee also noted the implementation of audit recommendations by management, fraud awareness initiatives and fraud investigations undertaken. The Committee also dealt with matters related to, and reports from, external audit and the Corporation's requirement to formally report on compliance with the *Commonwealth Authorities and Companies Act 1997*.

During its meetings in 2009–10, the Committee also endorsed the 2010–11 Audit Plan for approval by the Board, considered and discussed the findings of audit reports and assessed the performance of ABC Group Audit in providing services to the Corporation. The Committee reviewed and endorsed a revised Group Audit Charter for approval by the Board. The Audit and Risk Committee also considered information papers related to risk management, fraud risk, compliance matters and matters related to the preparation and finalisation of the 2009–10 Annual Financial Statements.

### Group Audit

Group Audit provides an independent and objective audit and advisory service which is designed to add value and improve the Corporation's operations. Group Audit helps the ABC to achieve its objectives by bringing a systematic and disciplined approach to evaluate and improve the effectiveness of risk management, control and governance processes.

Group Audit is responsible to the Audit and Risk Committee for contributing to the achievement of the Corporation's goals and objectives by:

- Assisting management in evaluating processes for identifying, assessing and managing the key operational, financial and compliance risks of the ABC;
- Assisting management in evaluating the effectiveness of internal control systems, including compliance with internal policies;
- Recommending improvements in efficiency to the internal control systems established by management;
- Being responsive to the Corporation's changing needs, striving for continuous improvement and monitoring integrity in the performance of its activities;

- Facilitating and supporting the integration of risk management into day-to-day business activities and processes; and
- Promoting a culture of self-assessment and adherence to high ethical standards.

Group Audit is responsible for generating and implementing the ABC's Audit Plan, which seeks to ensure that audits focus on key areas of risk to the Corporation. The Audit Plan is endorsed by the Audit and Risk Committee and approved by the Board annually.

In 2009–10, Group Audit performed unscheduled reviews at the specific request of management and continued to utilise technology to undertake continuous auditing and monitoring of transactional data. Group Audit also provided advice and guidance on good governance, policies and controls, and provided advice and input on a number of key projects and initiatives being undertaken by the Corporation.

During 2009–10, the Group Audit Charter was revised and updated to ensure it aligned with best practice. Group Audit reviewed the processes implemented by the Corporation to support reporting requirements in respect of compliance with the *Commonwealth Authorities and Companies Act 1997*.

Group Audit continued to operate with a combination of in-house staff and outsourced external providers. This provided access to expertise in specialist areas and supplemented internal resources and experience. It also helped to ensure that the internal audit function continued to be aligned with industry better practice.

### Coordination with External Auditors

Group Audit continued to liaise with the ABC's external auditors, the ANAO and its nominated representative, KPMG, who were appointed during 2008–09. It sought advice regarding proposed areas of focus, the identification of areas of potential external audit reliance on Group Audit and to ensure that there was minimal duplication of audit coverage. In this regard, the ANAO, KPMG and Group Audit developed a Coordinated Audit Plan for 2009–10, highlighting areas of audit coverage and reliance, as well as audit coverage of ABC strategic risk and financial reporting risk areas.

## Appendix 7—ABC Advisory Council

In 2009–10, the ABC Advisory Council met three times. It made two recommendations and 10 commendations.

### Advisory Council Members

Jane Munro (Convenor)  
Jaime Phillips  
Anthony Peters  
Catherine Prosser  
Joel Buchholz  
Rosemary Redgen  
Moirá Neagle  
Victoria Shenstone  
Craig Wallace  
Tania Penovic  
Patrick Bradbery  
Taylor Tran

### Summary of Recommendations, Responses and Commendations 2009–10

#### Recommendation R1/3/09 ABC Magazines for Children

The Council notes that the ABC generates a great deal of excellent content for children such as *BtN*, *Junior Cooks (Delicious)*, *Kids in the Garden* (Gardening Australia), ABC Kids and the new ABC3. Council **recommends** the ABC consider publishing a magazine that utilises this respected children’s content, and which covers a range of topics such as music and the arts, food, gardening, science and the environment and current affairs, tailor-made for “twens”.

*Director ABC Commercial:* The ABC has previously published magazines for the pre-school market and for older children, including *Behind the News*, *Saddle Club* and *Roller Coaster*. These were published for a number of years, but were not financially sustainable. The magazine market for “twens” in Australia is in significant decline.

ABC Publishing currently publishes *Fairies* and *Mr Men* magazines. In addition, a number of other ABC magazines contain features specifically for children and their parents including:

- *Delicious*
- *Gardening Australia*
- *Organic Gardener*

ABC Commercial is in ongoing discussion with the Television Division about strategies which would extend ABC Television brands—including ABC3—through a number of commercial activities, including related publications such as magazines.

ABC Publishing continuously monitors the market to identify suitable opportunities which are aligned with the ABC’s Charter and which are sustainable.

#### Recommendation R2/3/09 Radio National Promotion

The Advisory Council **recommends** that end-of-program references to repeated broadcasts on Radio National be kept timely, accurate and relevant.

*Director of Radio:* Radio National management have listened to several recent broadcasts and has been unable to find any examples where references were not timely, accurate or relevant. Radio National is generally very careful about how it packages repeats but acknowledges that such errors might be possible, particularly in programs that require little or no re-versioning for their repeat edition.

The network will issue a reminder to all program makers to ensure that repeat broadcasts always contain timely, accurate and relevant references.

### Commendations

#### Nature Television Programs

The ABC Advisory Council **commends** the ABC on its continual high standard of informative, well-constructed and narrated nature television programs. Recent examples include *The Snow Leopard*, *The Bear Man of Kamkatcha* and *Nature’s Great Events*. The Advisory Council would be interested to see more Australian-made nature programs of this standard.

#### Australian Story

The ABC Advisory Council **commends** the producers of the current series of *Australian Story*. The subject choice has been outstanding, for example Peter Andrews, Nigel Brennan, Rick Richardson and Sir Jack Brabham.

#### Samson and Delilah

The ABC Advisory Council **commends** the recent screening of *Samson and Delilah*, six months after its global release. Providing broad access to this confronting but honest film by screening it in prime-time on ABC1 demonstrates the ABC’s commitment to leading community engagement and debate around social issues impacting on remote Indigenous communities.

#### “Camel Invasion” at Docker River

The ABC Advisory Council **commends** the multi-platform coverage of the “camel invasion” at Docker River. Council members experienced the story in news bulletins, on radio and television, and through detailed analysis. The proliferation of feral animals is a serious issue for Australia and the Council is pleased to see desert communities and environments showcased.

#### Black Saturday Website

The ABC Advisory Council **commends** the Black Saturday site as an excellent example of the development of innovative technology that allows the ABC to function as Australia’s “town square”. As a repository for archived and current news, personal stories, and ongoing information regarding the recovery and rebuilding of the affected areas, it will prove to be a historically significant community resource.

## Appendix 7—ABC Advisory Council continued

### John Clark and Brian Dawe

The ABC Advisory Council **commends** John Clark and Brian Dawe for their astute humour, effective through its simplicity, in providing a light juxtaposition to the serious intent of *The 7.30 Report* each week.

### ABC News Breakfast

The Advisory Council **commends** *ABC News Breakfast* as a high-quality program that has gone from strength to strength, offering a real point of difference in morning television, as *ABC News Breakfast* does not seek to mirror its commercial rivals.

Drawing on an impressive network of ABC international correspondents, *ABC News Breakfast* showcases cross-platform ABC content. Newsmakers and politicians are a significant focus for *ABC News Breakfast* and these morning interviews resonate with news services around the country. It is growing into an important news-making program. The viewer is not just turning on to watch the news delivered, but is watching the news being made by the big interviews of the day.

### Inside the Firestorm

The Advisory Council **commends** *Inside the Firestorm* as an excellent account of the circumstances that led to the Black Saturday disaster and the people and communities it touched. Factual information and analysis combined with deeply moving personal stories and the creative use

of graphics, as well as amateur and professional footage conveyed a strong sense of the intensity of the day. The willingness of participants to share their experiences reflects a high level of confidence in the ABC to present Australian stories in a respectful and rigorous manner. This is an important social document.

### My Place

The Advisory Council **commends** the program and website of *My Place* as being exactly the kind of children’s content that the ABC should be showcasing. The program is entertaining, inclusive, informative and respects the intelligence of its young audience. The production values across the board are extremely high and the 1998 and 2008 episodes are natural extensions of the book. The website is an outstanding companion to the series with great navigability, interaction and depth of information; an excellent resource for children, parents and educators.

### Figaro Pho

The Advisory Council **commends** *Figaro Pho*. This brief but memorable series combined a stylish and original use of animation with a clever concept which addressed childhood fears and phobias in an educative and amusing way. This program represents a superior and well-placed use of short animation with appeal across the generations. The Council appreciates the ABC’s role in broadcasting the work of edgy independent and creative production companies from around Australia.

## Appendix 8—Overseas Travel Costs

The total cost of overseas travel for 2009–10 was \$5.0 m, compared with \$5.7 m in 2008–09.

### ABC Overseas Travel Costs

|                                     | 2009–10<br>(\$m) | 2008–09<br>(\$m) |
|-------------------------------------|------------------|------------------|
| Travel allowances and accommodation | 2.2              | 2.4              |
| Airfares                            | 2.0              | 2.5              |
| Other*                              | 0.8              | 0.8              |
| <b>Total</b>                        | <b>5.0</b>       | <b>5.7</b>       |

\* “Other” includes car hire, taxis, excess baggage, hire of personnel and equipment.

## Appendix 9—Consultants

During 2009–10, the ABC spent \$3 227 083 on consultancies, broken down as follows (payments to consultants includes amounts paid and payable as at 30 June 2010):

| Consultant                                | Purpose of Consultancy                   | Total \$         |
|---|--|------------------|
| <b>Below \$10 000</b>                     |  |                  |
| Various                                   | Various                                  | 258 083          |
| <b>Sub total</b>                          |  | <b>258 083</b>   |
| <b>\$10 000–\$50 000</b>                  |  |                  |
| CPG New Zealand Ltd                       | International development projects       | 10 631           |
| Presence of IT Pty Ltd                    | Information technology services          | 12 400           |
| Kordia Solutions Pty Ltd                  | International development projects       | 12 614           |
| Davidson Trahaire Corpsych Pty Ltd        | Human resource services                  | 12 747           |
| Bennett and Francis                       | Property services                        | 13 843           |
| ECA International Pty Ltd                 | Human resource systems and process       | 14 087           |
| Noel Arnold and Associates Pty Ltd        | Property services                        | 14 450           |
| Arup Pty Ltd                              | Property services                        | 14 780           |
| Dynamiq Pty Ltd                           | Property services                        | 14 850           |
| Clan Media                                | International development projects       | 16 000           |
| Whitfield Rose Pty Ltd                    | Property services                        | 16 275           |
| PricewaterhouseCoopers                    | Taxation and financial advisory services | 20 000           |
| Falkiner Media Services Pty Ltd           | Editorial policies review                | 21 747           |
| Handshake Media Pty Ltd                   | Business effectiveness reviews           | 22 250           |
| Different Solutions Pty Ltd               | Strategic advice                         | 24 750           |
| John McCarthy                             | Strategic advice                         | 25 000           |
| Leona Joy Spinks                          | International development projects       | 25 000           |
| Professional Financial Consulting Pty Ltd | Taxation and financial advisory services | 26 900           |
| Radio New Zealand Ltd                     | International development projects       | 33 284           |
| LAN 1 Pty Ltd                             | Information technology services          | 33 500           |
| Kerry Blackburn                           | Editorial policies review                | 34 847           |
| James Cook University                     | Environmental assessment                 | 35 000           |
| Invisible Hand Consulting Pty Ltd         | Strategic advice                         | 36 000           |
| GHD Pty Ltd                               | Cyclone safety review                    | 38 530           |
| Heriot Media and Governance Pty Ltd       | International development projects       | 39 000           |
| Fulcrum Risk Services Pty Ltd             | Risk management services                 | 40 845           |
| EMC Technologies Pty Ltd                  | Environmental assessment                 | 42 480           |
| Denis Muller and Associates               | Editorial policies review                | 47 893           |
| <b>Sub total</b>                          |  | <b>699 703</b>   |
| <b>Above \$50 000</b>                     |  |                  |
| Business Management Services              | International development projects       | 52 152           |
| McGees Property (NSW) Pty Ltd             | Property valuations                      | 53 664           |
| Frazer Walker Pty Ltd                     | Information technology services          | 54 000           |
| Grieve Discretionary Trust                | Strategic advice                         | 54 130           |
| Richard Greenfield                        | International development projects       | 71 750           |
| Stacombe Research and Planning Pty Ltd    | International development projects       | 81 590           |
| Deloitte Touche Tohmatsu                  | Business effectiveness reviews           | 90 336           |
| The Cancer Council New South Wales        | Environmental assessment                 | 104 618          |
| Richard Kirk Architect Pty Ltd            | Property services                        | 157 267          |
| Urbis Pty Ltd                             | Research and property valuations         | 194 790          |
| Bruce Dunlop and Associates               | Business effectiveness reviews           | 200 000          |
| The Boston Consulting Group Pty Ltd       | Business effectiveness reviews           | 1 155 000        |
| <b>Sub total</b>                          |  | <b>2 269 297</b> |
| <b>Grand total</b>                        |  | <b>3 227 083</b> |

## Appendix 10—Reports Required Under s.80 of the ABC Act

Section 80 of the *Australian Broadcasting Corporation Act 1983* requires the Corporation to report on a number of particular matters:

- *Particulars of each broadcast by the Corporation during the year to which the report relates pursuant to a direction by the Minister under subsection 78(1)*—No such directions were received during the year
- *Particulars of any broadcast by the Corporation during that year pursuant to a direction by the Minister otherwise than under the Act*—No such directions were received during the year
- *Particulars of any direction not to broadcast matter that was given to the Corporation during that year by the Minister otherwise than under the Act*—No such directions were received during the year
- *Particulars of any request made to the Board by the Minister during that year under subsection 8(2) and the action (if any) taken by the Board in respect of the request*—No such request was received during the year

- *Particulars of any gift, devise or bequest accepted by the Corporation during that year*—The Corporation received no gifts or donations within the meaning of Section 80 of the *Australian Broadcasting Corporation Act 1983*
- *Particulars of any advice received by the Board during that year from the ABC Advisory Council*—See Appendix 7 (page 180).

Other reporting requirements under Section 80 of the *Australian Broadcasting Corporation Act 1983* are included as follows:

- Codes of Practice developed under subsection 8(1)—See Appendix 18 (page 196)
- Corporate plan performance summary—See ABC Strategic Objectives (page 28) and Performance Against the *ABC Corporate Plan 2007–10* (page 92)
- Activities under subsection 25A—See Financial Statements (page 125)
- Particulars of significant changes of transmission coverage and quality—See page 75 and Outcomes 2 and 3 of Performance against Government Outcomes (page 103).

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## Appendix 11—Other Required Reports

### Discretionary Grants

The ABC does not administer any discretionary grants and has not made any discretionary grants in 2009–10.

### Indemnities and Insurance Premiums for Officers

The ABC acquired Professional Indemnity insurance and other appropriate insurances under Comcover including a Director's and Officer's Liability on terms and conditions which are consistent with provisions of the *Commonwealth Authorities and Companies Act 1997*.

### Judicial Decisions and Reviews by Outside Bodies

Matters referred to the Australian Communications and Media Authority for review are noted in the Corporate governance section (page 86).

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## Appendix 12—Promotion and Market Research

Expenditure on market research and promotion for 2009–10 was \$10 925 949, compared with \$10 082 240 in 2008–09.

|                 | 2009–10<br>\$     | 2008–09<br>\$     |
|-----------------|-------------------|-------------------|
| Advertising     | 1 017 909         | 823 096           |
| Market Research | 5 149 106         | 4 729 623         |
| Promotion       | 4 758 934         | 4 529 521         |
| <b>Total</b>    | <b>10 925 949</b> | <b>10 082 240</b> |

The Corporation uses advertising agencies and market research organisations predominantly for activities related to ABC Commercial, ABC Radio, ABC Television and Australia Network.

## Appendix 13—Occupational Health and Safety

The *Occupational Health and Safety Act 1991* (“the OHS Act”) requires the ABC to manage its workplace risks in a systematic way. The ABC’s performance in this area is measured through:

- Implementation and auditing of a comprehensive Occupational Health and Safety (OHS) management system
- Incident and workers’ compensation claim statistics
- Performance against the Comcare National OHS Strategy Targets 2002–12
- ABC workers’ compensation premium rates.

### ABC OHS Management System Initiatives

The ABC implemented a number of initiatives in 2009–10 to ensure the continued improvement of its OHS management system including:

- Implementation of the ABC’s Health and Safety Management Arrangements (HSMA) in compliance with the OHS Act. The HSMA codifies the framework for OHS consultation within the ABC and the responsibilities of executive leadership, managers and employees in developing and promoting measures to ensure the health, safety and well-being of ABC employees.
- Development of the OHS Business Plan 2009–2012. The plan sets out a number of initiatives and specific projects to enhance and deliver OHS practices throughout the ABC. These include:
  - Consolidated and consistent OHS procedures and guidelines under one OHS Policy
  - Accurate and timely reporting of OHS performance at all levels of the ABC
  - Enhanced OHS leadership
  - Improved levels of OHS knowledge and skills throughout the ABC.

Specific initiatives include:

- Coordinated cross-divisional approach to safety and security at events in which the ABC participates, or which it organises or manages.
- Ergonomic assessments provided to staff on request to promote safe working practices and reduce the incidence of occupational overuse injuries and muscular strains and other injuries. A total of 156 ergonomic assessments were completed in 2009–10, 47 for compensable cases and 23 as injury-prevention measures.
- Enhancements to the ABC WorkSafe Incident Reporting and Return-to-Work computer modules to monitor safety incidents and better manage the return to work of ill and injured employees.
- Consolidated quarterly ABC OHS reports to the Executive Leadership Group containing compensation and incident data.

- Six-monthly consolidated OHS reports to the Board.
- Updated hazard identification and risk assessment procedures.
- Ongoing review and development of the ABC *A–Z of Safety* providing online advice for managers, employees and contractors to manage operational OHS risks.
- Ongoing electrical appliance inspection, testing and tagging program delivered nationally.

Management of injured workers continues to promote early and durable return-to-work outcomes through the implementation of rehabilitation programs, reducing workers’ compensation costs and lost time through injury and illness, specifically through:

- Promoting early intervention in all cases, particularly where an employee is likely to be off work for five days or more
- Development of return to work plans for all employees that are expected to be off work for more than 10 days to ensure a safe and durable return-to-work outcome
- Collection and analysis of incident and workers’ compensation claims data to identify trends within the workplace.

### Comcare Improvement Notices

Comcare issued no Prohibition Notices or Improvement Notices to the ABC under the OHS Act. The ABC implemented Comcare recommendations based upon investigations of serious injuries or near-hit incidents throughout the year.

There were four Comcare investigations during 2009–10.

### Employee Assistance Program

The Employee Assistance Program (EAP) continued to provide and receive wide support to and from ABC managers, staff and families. The rate at which employees and their families used this service in the year to 30 June 2010 was 4.96%, which is a slightly lower utilisation rate than 5.75% for 2008–09. This utilisation rate by the ABC is greater than the average across media and entertainment organisations of 3.38%.

The EAP service was accessed in every State and Territory during 2009–10 with reported high levels of EAP awareness amongst staff. This is evidenced by the level of self-referral to the program (58%).

EAP reports demonstrate that 71% of issues were personal issues and 29% work-related issues, a decrease in work-related issues from the previous reporting period. The work-related issues were primarily of an interpersonal nature or vocational.

## Appendix 13—Occupational Health and Safety continued

The ABC requested 14 specialised trauma sessions during the 2009–10 year for employees who were exposed to significant trauma events where their well-being was likely to be affected (12 sessions in 2008–09). 71% of trauma sessions were pre- or post-briefings for employees posted overseas.

The Managers Assist service was accessed by 28 ABC managers during 2009–10. The conflict management services were accessed on seven occasions during the reporting period.

### Incident and Claim Statistics

A total of 250 incidents were logged in ABC WorkSafe in 2009–10, representing a minor increase over the 217 OHS-related incidents reported in 2008–09. Since ABC WorkSafe was implemented in 2005, it has enabled the tracking of serious incidents and identified trends or problem areas allowing preventative strategies to be implemented. This has helped to facilitate an early response to injury management and minimise incident recurrence reducing workplace injury.

Of the 250 incidents, 93 claims for workers' compensation have been accepted by Comcare to date. Detailed analysis of the incidents logged in ABC WorkSafe show that 87% of accepted claims were logged in WorkSafe. Of the 13% not logged, 2% were mental stress claims, 1% unspecified and the remaining claims were primarily body stressing. These injuries and illnesses can take time to develop and are not always directly related to a single reportable incident.

An analysis of the workers' compensation claims in 2009–10 shows that the main types of injuries contributing to the ABC's workers' compensation premium continue to be body stressing and slips, trips and falls. While there were fewer slips, trips and falls than manual handling injuries, per claim they were more expensive. As a comparison, body stressing accounted for 52% of workers' compensation claims this financial year and 29% of workers' compensation claim costs, while slips, trips and falls accounted for 21% of workers' compensation claims, yet 56% of workers' compensation costs.

Over the three financial years, 2006–09, mental stress workers' compensation claims declined. The level of mental stress claims in 2009–10 remained stable with two claims accepted. In 2009–10, mental stress workers' compensation claims accounted for 2% of ABC workers' compensation claims and 9% of workers' compensation costs. In 2008–09, two mental stress workers' compensation claims were reported. This figure has since been revised to eight claims, with six new claims dating back to that period lodged in later periods. The 2009–10 results represent a significant decrease from 2005–06, when mental stress claims were 7% of claims and 32% of actual

costs, and from 2006–07, when mental stress claims accounted for 6% of claims and 34% of actual costs.

There has been an increase in both the number of workers' compensation claims and in the average workers' compensation total cost (cost-to-date plus likely future costs) of each claim. In 2009–10, the cost was \$27 748, compared with \$10 626 in 2008–09. The increase in costs reflects both an increase in the number of claims and the type of injury or illness sustained. The cost of the ABC's workers' compensation claims still compares favourably to the Australian Government Agency average total cost of \$35 769.

The increase in claim costs is also reflected in the average cost-to-date for ABC workers' compensation claims. In 2009–10, average costs per claim were \$4 791, compared with \$2 419 in 2008–09. The Australian Government Agency average cost-to-date was \$6 989.

ABC injury prevention activities in the decade between 1998–99 and 2008–09 saw the number of all workers' compensation injury claims at that time reduce by 60% from 148 to 60. This figure is adjusted by Comcare over time to account for retrospective claims. In 2009–10, whilst the injury prevention activities have been sustained and OHS strategies developed and implemented, there has been a 12% increase in the total number of worker's compensation claims and a 40% decrease in weeks lost from work (from 4.31 to 2.5 weeks). There has been a large increase in the 2010–11 Worker's Compensation Premium to \$4 545 435 which represents a 139% increase from the previous year, partly as a result of claims for incidents which were incurred but not reported from 2008–09 (see table "Number of Claims by Mechanism of Incident Group").

The OHS Unit has developed strategies to promote reduction in the premium level in the next financial year in terms of both injury prevention and injury management.

## Appendix 13—Occupational Health and Safety continued

### Number of Claims by Mechanism of Incident Group

| Mechanism of Incident<br>Major Groups             | Average cost            | Financial Year |          |         |         |
|---|-------------------------|----------------|----------|---------|---------|
|   | to date (\$) (2009–10)‡ | 2009–10*       | 2008–09† | 2007–08 | 2006–07 |
| Falls, trips and slips of a person                | 9 263                   | 21             | 10(13)   | 17      | 21      |
| Hitting objects with a part of the body           | 1 632                   | 8              | 4(4)     | 6       | 6       |
| Being hit by moving objects                       | 3 962                   | 8              | 5(7)     | 9       | 10      |
| Sound and pressure                                | 0                       | 0              | 2(2)     | 1       | 1       |
| Body stressing                                    | 2 913                   | 52             | 30(40)   | 47      | 55      |
| Heat, electricity and other environmental factors | 1 958                   | 1              | 0        | 2       | 1       |
| Chemicals and other substances                    | 0                       | 0              | 1(1)     | 1       | 0       |
| Biological factors                                | 0                       | 0              | 0        | 0       | 0       |
| Mental stress                                     | 12 320                  | 2              | 2(8)     | 0       | 6       |
| Other and unspecified                             | 28 181                  | 1              | 6(8)     | 7       | 8       |
| All claims  | 4 791                   | 93             | 60(83)   | 90      | 108     |

\* The 2009–10 data is immature and the ultimate number and cost of accepted claims may differ from the data reported as new claims may be lodged in a later period.

† Figures in parentheses include claims lodged and accepted in a later period.

‡ Claim costs are based on case estimates as at 21 July 2010.

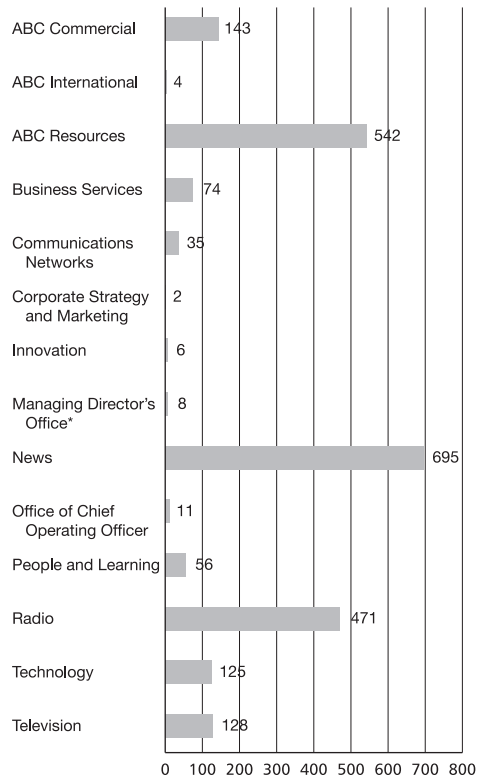
### OHS Training

OHS training programs specific to divisional OHS risks and hazardous operations programs delivered included:

- Fatigue management, risk assessment, online ergonomics, manual handling and OHS Induction training packages;
- Implementation of an OHS-specific module within the ABC “New Managers” Training Program to support and encourage good OHS management practices;
- Online Safety Induction Course to improve accessibility to safety induction information for ABC employees in all work locations;
- Trauma Awareness Program, developed by the News Division, designed to support staff whose work involves covering and dealing with potentially traumatic incidents.

### People who have completed an OHS-related training session

By division  
Total number = 2 300



\* Includes ABC Secretariat, Communications, Editorial Policies and Legal.



## Appendix 13—Occupational Health and Safety continued

### National Targets

The ABC is committed to meeting the national Comcare OHS Targets 2002–12, these include:

- Target 1—Reduce Incidence of workplace injury and disease-related workers’ compensation claims by 40%
- Target 2—Zero Workplace Fatalities
- Target 3—Reduce workers’ compensation claim average lost-time rate by 40%
- Target 4—Reduce workers’ compensation claim average time taken for rehabilitation intervention by 90%.

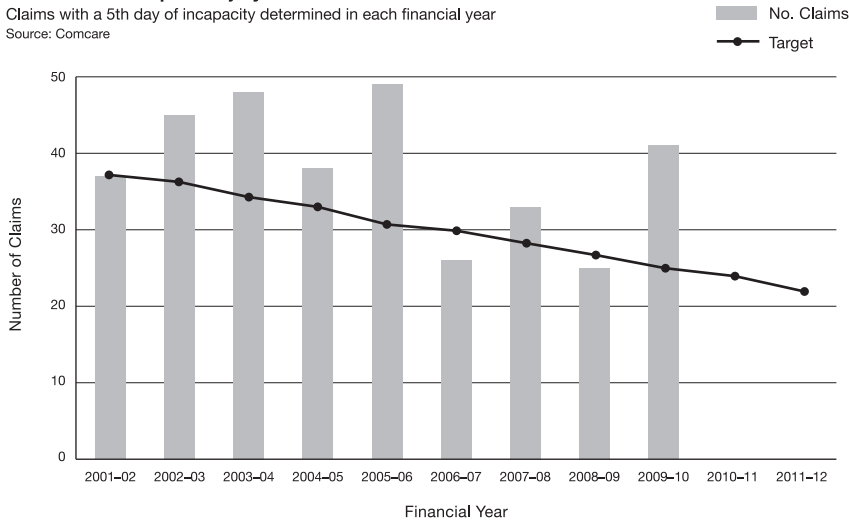
The following results are current as at July 2010. However, due to latency effects and retrospective claims as reported by Comcare, the 2009–10 data must be considered “immature” and the ultimate incidence rate, lost time and rehabilitation intervention rate may differ from the information reported.

### Target 1—Reduce Incidence of Workplace Injury and Disease by 40%

There was an increase in the number of incidents during 2009–10. As a result, the ABC did not meet Target 1. A preliminary analysis of the workers’ compensation claims in 2009–10 indicates that there was an increase in body stressing, slips, trips and falls, primarily in the ABC’s operational areas of production.

#### Numbers of workplace injury and disease

Claims with a 5th day of incapacity determined in each financial year  
Source: Comcare



### Target 2—Zero Workplace Fatalities

The ABC met Target 2. There were no workplace fatalities in 2009–10.

## Appendix 13—Occupational Health and Safety continued

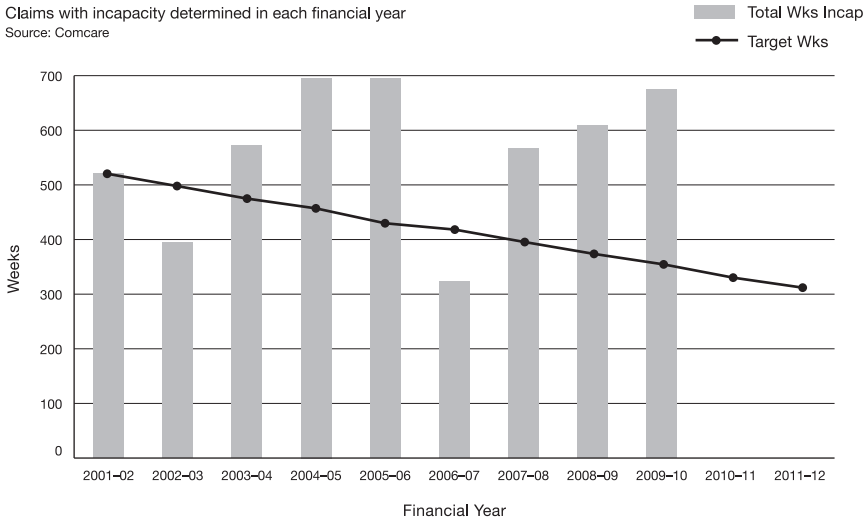
### Target 3—Reduce Average Lost Time Rate by 40%

The ABC did not meet Target 3 in 2009–10. There were a number of isolated workplace illness cases which significantly affected performance against this target. Excluding those illness cases, the ABC would have approached the target more closely.

#### Weeks of lost time

Claims with incapacity determined in each financial year

Source: Comcare



### Target 4—Reduce Average Time Taken for Rehabilitation Intervention by 90%

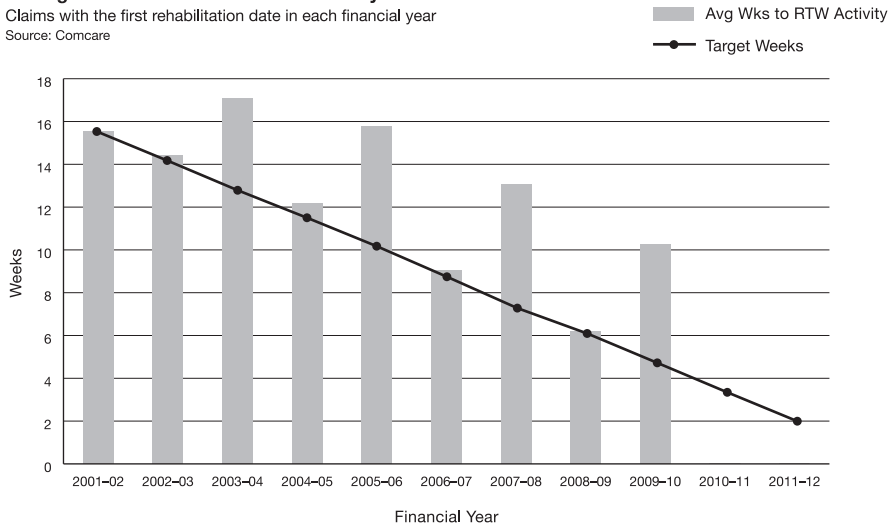
The ABC did not meet Target 4 in 2009–10. Target 4 measures the average number of weeks after the date of an injury for the injured employee to return to work. Strategies for continued improvement against this target include:

- Developing and implementing a Quality Assurance program to monitor and better manage return to work plans for all rehabilitation cases
- Immediate case manager contact with the injured worker, once notified via ABC WorkSafe or referred by their manager.

#### Average weeks for return-to-work activity to commence

Claims with the first rehabilitation date in each financial year

Source: Comcare



## Appendix 13—Occupational Health and Safety continued

### ABC Workers' Compensation Premium Rates

#### ABC Performance Against Australian Government Agencies Combined

| Premium Rates   | 2010–11 | 2009–10      | 2008–09 | 2007–08 |
|---|---------|--------------|---------|---------|
| ABC Premium Rates   | 1.09%   | <b>0.54%</b> | 0.63%   | 0.86%   |
| Premium Rates for all Australian Government Agencies Combined | 1.20%   | <b>1.25%</b> | 1.36%   | 1.55%   |

Comcare revised down the ABC's workers' compensation premium rate for the 2009–10 year from 0.59% to 0.54%. This was due to an improvement in the rehabilitation of some high-cost claims. However, the ABC's 2010–11 workers' compensation premium rate increased significantly to 1.09% of total salary costs as a result of an increase in compensation claims, including high-cost claims. This is lower than the Commonwealth

average of 1.20% of salary costs, and represents a better-than-average performance in injury prevention and management than other Comcare insured organisations in 2009–10.

The ABC also compares favourably to the Government average in relation to the estimated average lifetime claim cost. However, the claim frequency is double the All-Government average.

#### Claim Frequency and Cost Compared to the Australian Government Average

| ABC  | 2009             | 2008     | 2007    | 2006     |
|--|------------------|----------|---------|----------|
| Estimated Claim Frequency (per \$m of payroll) | <b>0.32*</b>     | 0.22     | 0.28    | 0.39     |
| Average Lifetime Claim Cost (after capping)    | <b>\$43 760†</b> | \$18 584 | \$7 963 | \$12 969 |

#### All Australian Government Premium Paying Agencies

|  |                  |          |          |          |
|--|------------------|----------|----------|----------|
| Estimated Claim Frequency (per \$m of payroll) | <b>0.18*</b>     | 0.21     | 0.26     | 0.39     |
| Average Lifetime Claim Cost                    | <b>\$49 600†</b> | \$41 182 | \$35 055 | \$31 384 |

\* Estimate at end May 2010

† Development at end February 2010

## Appendix 14—Commonwealth Disability Strategy

### Compliance with Performance Reporting Framework

The ABC is required to report on its performance in meeting the Commonwealth Disability Strategy under two of the designated core government roles of Employer and Provider.

### Employer

#### Employment policies, procedures and practices comply with the requirements of the Disability Discrimination Act 1992.

The ABC Disability Action Plan, which forms part of the Equity and Diversity Plan, includes strategies for recruitment, training, development and support. Strategies included in the Equity and Diversity Plan are linked to ABC Corporate plans and policies.

The ABC's representation of non-casual employees with disabilities was 8.3% at 30 June 2010, compared with 8.9% in 2009.

The ABC's *Equity and Diversity in the ABC: An Overview* includes references to people with disabilities and a statement about access and equity for people with disabilities. Recruitment and selection guidelines advise on selection processes, merit selection and avoidance of stereotyping, assumptions and discrimination.

The *ABC Workplace Values and Code of Conduct* include references to values that provide for a workplace that is free from discrimination and that promote equity in employment and a workplace that values diversity. ABC Values are represented by the promotion and integration of four key areas: Integrity, Respect, Collegiality and Innovation. ABC employees are required to be aware of and apply the ABC's Workplace Behaviour Policy and the principles of the Equity and Diversity Plan and comply with Australian anti-discrimination legislation.

## Appendix 14—Commonwealth Disability Strategy *continued*

Relevant plans, policies and guidelines are available to staff on the ABC's intranet site. State and Territory People and Learning managers have access to information on external disability organisations, contacts and resources to assist managers and staff.

The News and Radio Divisions have provided job opportunities in conjunction with external disability programs. Under an external mentoring program coordinated by the Australian Network on Disability, the Television Division continues to provide support and career advice to a student with a disability, through access to an ABC senior management mentor.

Mental Health First Aid Certificate Courses have been undertaken by ABC People and Learning managers and other relevant staff in all States and Territories. Depression awareness seminars open to all staff have been delivered to the majority of States and Territories, with the final State to be covered later in 2010. The Technology Division has tailored a two-day course for managers around Australia that provided mental health awareness training and strategies for managing issues in the workplace.

The ABC's online *A–Z of Safety* site includes a section with information for staff with disabilities.

The ABC continued to improve accessibility to its properties for both employees and visitors with disabilities. This has been achieved through the provision of accessible toilet facilities as part of the extension of the ABC's premises at Bundaberg, Queensland and through the provision of tactile indicators and handrails at Hobart and Launceston, Tasmania. Disability issues were an integral component of the planning processes undertaken for the ABC's new buildings in Brisbane, Broome, Esperance and Wollongong.

An external resource regarding the preferred terminology and reportage of people with disabilities has been distributed to the News Division as a guide for journalists.

### **Recruitment information for potential job applicants is available in accessible formats on request.**

Accessible formats are available for potential job applicants and were provided on request during the year by mail, fax, email and online. The turnaround for responding to accessible format requests was usually the same as for other requests. Advertisements have also been provided on the internet.

The ABC did not receive any requests from applicants with disabilities for formats other than those already available.

The eRecruitment system introduced in February 2010 allows potential applicants to view current vacancies on the ABC website and apply directly online. For those who do not have access to a computer, a postal application or other agreed format will be accepted and manually entered into the system on the applicant's behalf by the National Recruitment Unit.

The online application form asks applicants if they wish to identify themselves as a person with a disability and whether they require additional assistance to participate in selection activities.

### **Agency recruiters and managers apply the principle of reasonable adjustment.**

Information on the principles of reasonable adjustment has been provided to managers and those responsible for recruitment. Both training and information have been provided to ABC State and Territory People and Learning managers and Health and Safety representatives. Research has been undertaken and provided to State and Territory People and Learning managers on case law about disability discrimination, reasonable adjustment and meeting the inherent requirements of work duties. The Equal Employment Opportunity (EEO) data collection form includes a question about individual staff needs and adjustments in the workplace for staff with disabilities. Employees who requested assistance were followed up and assisted individually with their needs. A number of staff were accommodated with equipment, facilities and flexible work arrangements during the year.

An information sheet has been developed for managers to alert them to the Australian Government workplace modifications program for people with disabilities.

### **Training and development programs consider the needs of staff with disabilities.**

The ABC's Equity and Diversity Plan includes strategies on training, development and support. Through its performance management system, the ABC ensures that all staff, including people with disabilities, have their training needs identified and addressed. The ABC is a Registered Training Organisation, and is required to meet standards of training and accommodation which are inclusive of people with disabilities. Accessibility issues are taken into account as a matter of course by both Property Services and Capital Works in the redesign or fitout of any space.

## Appendix 14—Commonwealth Disability Strategy *continued*

### **Training and development programs include information on disability issues as they relate to the content of the program.**

The ABC's mandatory training program, "Creating a Better Place to Work," continued to be delivered nationally during 2009–10. A total of 5 545 staff, including executive directors and managers, have been trained since its introduction. The workshops cover the areas of diversity, bullying, discrimination, harassment and conflict resolution and provide the opportunity to focus on disability employment issues.

Staff induction also includes information on policies and issues relating to diversity, bullying, discrimination and harassment.

### **Complaints/grievance mechanism, including access to external mechanisms, in place to address issues and concerns raised by staff.**

The ABC's Workplace Behaviour Policy and Complaints Resolution Process are included in a comprehensive webpage on the ABC's intranet. This site includes information on what discrimination, harassment and bullying mean; complaint support and procedures; access to external complaint mechanisms and the appointment and role of employee contact officers. Contact officers receive specific training when appointed.

The ABC's employment agreements include provisions for consultation and settlement of individual grievances and other disputes and the performance management system has provision for appeals.

A professional counselling service for staff and their families is provided through the ABC Employee Assistance Program (see page 184).

## **Provider**

### **Providers have established mechanisms for quality improvement and assurance.**

Several mechanisms assist with quality improvement and assurance within the ABC, such as the *ABC Editorial Policies* and the *ABC Code of Practice*. Importantly, the *ABC Editorial Policies* cover a range of areas and include content standards on discrimination and stereotypes, with express reference to people with disabilities. The use of the term "mental illness" is explained and reference is

given to the availability of external resources about portraying people with a mental illness. The content standards also address accessibility. A section in the News content area warns against labelling groups or individuals, so as not to portray stereotypes. The *ABC Code of Practice* also includes a clause about taking care with the use of language and images so as to avoid discrimination and stereotypes.

The ABC Advisory Council also makes recommendations to the ABC Board on programming issues and holds small group consultations to obtain community views on ABC programs and services. The Council includes members with disabilities—see Appendix 7 (page 180).

### **Providers have an established service charter that specifies the roles of the provider and consumer and service standards which address accessibility for people with disabilities.**

A statement of what audiences and customers can expect in their dealings with the ABC is incorporated in the *ABC Service Commitment*—see Appendix 19 (page 202). Access for people with disabilities is provided through captioning, accessible television and online. Guidelines have been developed specifically to make ABC Television services more accessible for people who are blind or have a visual impairment or limited reading comprehension.

### **Complaints/grievance mechanism, including access to external mechanisms, in place to address issues and concerns raised about performance.**

The ABC's *Editorial Policies*, *Code of Practice* and *Service Commitment* include extensive guidelines for dealing with program complaints and the range of methods of lodging complaints. The guidelines include the option for people who are not satisfied with the ABC's response to a complaint about an *ABC Code of Practice* issue to refer their complaint to an independent body, the Australian Communications and Media Authority. The *ABC Editorial Policies* allow for alternative arrangements to be made where a person has genuine difficulties, such as a disability, in putting their complaint in writing.

A teletypewriter (TTY) facility is available for the purpose of contacting the ABC about services and programs.

## Appendix 15—Performance Pay

The ABC paid bonuses to 138 executives totalling \$732 898, an average of \$5 312 per executive.

It paid bonuses to 133 non-executive employees totalling \$535 723, an average of \$4 028 per employee.

## Appendix 16—Staff Profile

### Total ABC Staff Strength, June 2010

| Division              | ACT           | NSW             | NT            | Over-seas    | Qld           | SA            | Tas           | Vic           | WA            | Totals          | %             |
|-----------------------|---------------|-----------------|---------------|--------------|---------------|---------------|---------------|---------------|---------------|-----------------|---------------|
| ABC Commercial        | 6.12          | 165.92          |               |              | 20.24         | 9.15          | 6.23          | 32.19         | 14.55         | 254.41          | 5.6%          |
| ABC International     |               | 19.47           |               | 7.00         | 0.50          | 10.43         |               | 72.62         |               | 110.03          | 2.4%          |
| ABC Resources         | 66.00         | 452.81          | 33.54         |              | 59.76         | 73.16         | 54.45         | 203.87        | 63.00         | 1 006.58        | 22.1%         |
| Business Services     | 3.77          | 105.08          | 3.24          |              | 10.65         | 51.43         | 8.13          | 20.72         | 8.59          | 211.62          | 4.6%          |
| Corporate Management* | 4.00          | 127.17          | 2.00          |              | 8.55          | 3.21          | 1.50          | 17.53         | 2.25          | 186.79          | 3.6%          |
| Innovation            |               | 49.94           |               |              | 3.80          |               |               | 11.77         |               | 65.51           | 1.4%          |
| News                  | 53.24         | 369.70          | 37.76         | 26.50        | 128.24        | 71.66         | 42.90         | 157.23        | 60.15         | 947.36          | 20.8%         |
| People and Learning   | 2.40          | 51.86           |               |              | 2.00          | 5.61          | 1.00          | 3.95          | 2.45          | 69.27           | 1.5%          |
| Radio                 | 24.55         | 378.19          | 40.32         |              | 135.58        | 88.29         | 38.48         | 165.40        | 82.77         | 953.57          | 20.9%         |
| Technology†           | 11.20         | 226.39          | 10.86         |              | 19.05         | 21.38         | 14.95         | 47.91         | 21.72         | 352.88          | 8.2%          |
| Television            |               | 271.20          | 1.53          |              | 1.21          | 15.08         | 11.53         | 85.51         | 13.24         | 399.29          | 8.8%          |
| <b>Total</b>          | <b>174.33</b> | <b>2 157.61</b> | <b>133.13</b> | <b>37.00</b> | <b>383.63</b> | <b>352.89</b> | <b>190.59</b> | <b>828.12</b> | <b>277.83</b> | <b>4 535.13</b> | <b>100.0%</b> |
| %                     | 3.8%          | 47.6%           | 2.9%          | 0.8%         | 8.5%          | 7.8%          | 4.2%          | 18.3%         | 6.1%          | 100.0%          |               |

### Notes

1. Values in full-time equivalents.
  2. Statistics current as at the end of the last pay period in 2009–10 (20 June 2010).
- \* Includes Managing Director's Office, ABC Secretariat, Communications, Corporate Strategy and Marketing, Editorial Policies, Legal and the Office of the Chief Operating Officer.
- † Includes Communications Networks

### Gender Breakdown

|              | Head Count   | %             |
|--------------|--------------|---------------|
| Female       | 2 666        | 49.0%         |
| Male         | 2 776        | 51.0%         |
| <b>Total</b> | <b>5 442</b> | <b>100.0%</b> |

## Appendix 17—Independent Complaints Review Panel

The Independent Complaints Review Panel (ICRP) published ten reports in 2009–10.

1. The Panel **did not uphold** a complaint made against various editions of two ABC Radio National programs broadcast in June 2008. The complaint related to *The Ark* and *The Spirit of Things*, both presented by Dr Rachael Kohn. The complainant expressed concern that on a number of occasions during the month of June 2008, the interviewer displayed “inaccuracy and pro-Israeli bias” while presenting both of these programs.

The complainant alleged that the programs “presented a straight Israeli world view, rather than any examination of Judaism in its own right or in relation to the other faiths of the Holy Land”. The complainant believed that both *The Ark* and *The Spirit of Things* should have been more analytical and critical of comments made by interviewees.

The complaint was reviewed by Audience and Consumer Affairs and the Complaints Review Executive, who both concluded the ABC had met its editorial standards and that the complaint should not be upheld. The complaint was then referred to the ICRP for review.

In its final report, the Panel noted that both *The Ark* and *The Spirit of Things* were classified as Topical and Factual content to which section 7.4.1 of the *ABC Editorial Policies* applies. It states, “[t]he ABC is committed to impartiality: where topical and factual content deals with a matter of contention or public debate, a diversity of principal relevant perspectives should be demonstrated across a network or platform in an appropriate timeframe”.

The Panel concluded that Dr Kohn was free, under section 7.4, to create the program she wished and select interviewees appropriate for that program and that it was not to the point to criticise her for not producing a different program with different themes, focuses and participants. No breach of the *ABC Editorial Policies* was found.

2. The Panel **did not uphold** a complaint against the ABC’s *AM* program, broadcast on 6 October 2008. The complaint related to use of the term “disputed land” in the introduction to a report titled “Israeli settler violence on the rise”. The complainant asserted that the presenter should have used the term “Palestinian occupied land”.

The complaint had originally been investigated by Audience and Consumer Affairs who found that the introduction to the report used the term “disputed land” as a shorthand description of the complex circumstances in the West Bank, that the term was used accurately and in context, and did not breach the *ABC Editorial Policies*.

The complainant was dissatisfied and referred the matter to the ICRP for review.

In its assessment of the complaint, the Panel was satisfied that the term “disputed land” used in the context of this short introductory passage did not convey any wider or misleading impression. Nonetheless, the Panel recommended that care be exercised in its use in other and wider circumstances. No breach of the *ABC Editorial Policies* was established.

3. The Panel **partially upheld** a complaint against *The 7.30 Report*, broadcast on 25 November 2008. The complaint related to an item broadcast on the subject of domestic violence. The complainant claimed that two false and misleading statistics remained published on *The 7.30 Report* website that could be misinterpreted by readers. The two statements were made by the presenter in the introduction of the program.

The first statement referred to by the complainant was: “more than one in three Australian women will experience violence inflicted by their partner at some point in their lifetime”. In its responses to the complaint, the ABC identified the research from which this figure was derived. The ABC considered that the figure had been used accurately.

In its review, the Panel suggested that the key question was whether a reasonable paraphrase was made of the research findings. The Panel noted that the research had addressed the prevalence of “intimate partner violence”, which included both “current-partner violence” (occurring during a relationship) and “former-partner violence” (occurring after a relationship has ended).

The Panel noted that the distinction was clearly an important one in the area of domestic violence. In the Panel’s opinion, the distinction was not brought out by the use of the words “at some point in their lifetime”. Consequently the website was found to contain an inaccuracy, and the Panel upheld this part of the complaint. The Panel recommended that the words “or former partner” be added to the website. The ABC agreed with this recommendation.

The second statement referred to by the complainant was: “[a]s one insight into an unacceptable national situation, violence is the leading cause of death, disability and illness to Victorian women under the age of 45”.

The complainant referred to a range of statistics in support of his complaint that the program should have referred to violence as a “contributor”, rather than a “cause” in this statement. The ABC explained that the program relied on a statement made to the program by the Deputy Commissioner of the Victorian Police Force, but not used in the broadcast.

## Appendix 17—Independent Complaints Review Panel continued

The Panel considered the material available provided a reasonable basis for the making of the statement in the form chosen, and did not uphold this part of the complaint. Notwithstanding this finding, the ABC added an Editor's Note to the program transcript to clarify that the information on violence as a factor in the death, disability and illness of Victorian women came from a VicHealth study which found that "Intimate partner violence... is the leading contributor to death, disability and illness in Victorian women aged 15–44...".

4. The Panel **did not uphold** a complaint against *The 7.30 Report* relating to its coverage of events in Gaza in late 2008 and the early part of 2009. The complainant suggested there was a "very noticeable bias" in the program's coverage and alleged that the Palestinian viewpoint was not presented to balance the views of Israeli representatives. Specifically, the complainant alleged that the program failed to balance an interview with Dr Martin Indyk.

The complaint was initially investigated by Audience and Consumer Affairs and was not upheld. The complainant then sought review from the Complaints Review Executive, who was also satisfied that the coverage met ABC editorial requirements. Both responses were unsatisfactory to the complainant. The complaint was referred to the ICRP for review.

The Panel noted that a review of *The 7.30 Report* coverage amply demonstrated that Palestinian perspectives were adequately presented to the television audience. Questions of the cause of the outbreak of hostilities were canvassed, including the previous imposition of the Israeli blockade and its devastating effect on the Gaza economy, after the military takeover by Hamas and its refusal to recognise Israel. Also, the size of the Israeli onslaught, its alleged lack of proportionality, and its effect on the lives and property of innocent Gazans, received adequate exposure.

In relation to the complainant's specific complaint that persons named were not interviewed to provide balance to the Dr Martin Indyk interview, the Panel accepted the ABC's response that they "were largely not considered by ABC News to represent principal relevant viewpoints in the Gaza conflict".

The Panel concluded that the Indyk interview in itself could hardly be described as emotive or provocatively partisan, meriting some in-depth attack from the "opposite side", in order to provide a proper degree of balance. The Panel found that the program's coverage met the requirements for balance set out in the *ABC Editorial Policies*.

5. The Panel **did not uphold** a complaint against two segments on ABC Radio National: the *World News Wrap* and *News*, both broadcast on 21 April 2009. The complainant alleged inaccurate representations were made of statements by Iranian President Mahmoud Ahmadinejad, namely a remark that Israel should be wiped off the map. The complainant asserted the President had in fact instead stated that "the Israeli regime must vanish from the page of time".

The complaint was reviewed by Audience and Consumer Affairs and was not upheld. It was subsequently reviewed by the ABC's Complaints Review Executive who found reasonable effort had been made to ensure accuracy in the translation.

The Panel noted material provided to it by the complainant and the ABC. It observed that the speech by President Ahmadinejad showed extreme hostility to Israel. The Panel also noted that Farsi is apparently difficult to translate when metaphorical language is being used. The Panel considered that the President, in asserting that the Israeli/Zionist regime should be eliminated and its stain purged was, in effect, saying that Israel as a nation or political entity should be expunged from the map of the world, that is, it should cease to exist. The Panel found no breach of *ABC Editorial Policies*.

6. The Panel **upheld** a complaint against a *Lateline* segment broadcast on 16 February 2009. The segment set out to examine the fuel reduction debate in the aftermath of the Black Saturday fires. It included an interview with a local resident, as well as comments from the Country Fire Authority's Chief Fire Officer and the Victorian Premier. The complainant felt the segment was biased. He criticised the program for a lack of effort in investigating claims made by the local resident and for failing to present the view of the local council.

The Panel identified the complaint as including allegations of inaccuracy, lack of balance and partiality. The Panel therefore reviewed the *Lateline* item against the relevant standards from section 5 of the *ABC Editorial Policies*.

The Panel noted that, in its initial response to the complainant, the ABC had already acknowledged inaccuracies in the report. Notwithstanding the corrections subsequently made, the Panel concluded that the report failed to meet editorial standards for accuracy because it omitted details which the Panel believed would provide "an entirely different picture" of the dealings between the local council and the resident.



## Appendix 17—Independent Complaints Review Panel continued

The Panel considered that the report needed to include the perspective of the local council in order to meet editorial requirements for balance and impartiality. The Panel also considered that the perspective of the resident's neighbours would have been helpful. They concluded that the issue raised was a distinct one, being the effect of council planning and regulations and their implementation. It was the Panel's view that some input, even if quite brief, was required from the council to achieve a satisfactory degree of balance on this issue. The Panel found that no attempt was made in the program to achieve this through any approach to the council. Also, in view of the reference made to the neighbour's destroyed home in the absence of clearing, the Panel considered that some input of neighbours' views on clearing would have assisted in providing balance. Consequently, the Panel found that the program lacked balance and, in favouring the resident's perspective on this issue, was not impartial.

The Panel did not consider it appropriate to make any recommendations for further action on the part of the ABC.

7. The Panel **did not uphold** a complaint about interviews broadcast on ABC Radio National's *The Religion Report* on 17 September and 1 October 2008. The complainant asserted that the program had accused an academic of "having active sympathies with terrorism" and "conspiracy in support of and in the future planning of indiscriminate Jihadist murder", and had then failed to retract these accusations.

The Panel identified the complaint as relating to impartiality.

The Panel noted that neither program made these charges expressly and was firmly of the view that they did not arise by way of reasonable implication from the words that were in fact used. In its opinion, an ordinary reasonable listener would not have inferred these meanings from the words used. Accordingly, the Panel did not agree that, in order to satisfy the requirements for impartiality, the presenter was required to put these accusations to the academic in the interview with him.

The Panel also concluded that the two programs satisfied the requirement for platform impartiality. The Panel noted that it was appropriate that the only named academic, and the focus of much of the criticism, be the chosen interviewee to provide the other side of the story. In the Panel's view, he was given ample and fair opportunity to provide the answers he wished, which he did in an articulate and forceful manner, as evidenced by both the transcript and audio of the program. In doing so, he and the program dealt with "a diversity of principal relevant perspectives". The Panel concluded that no breach of the *ABC Editorial Policies* had been established.

8. The Panel **did not uphold** a complaint against ABC presenter Tony Jones for comments made on *ABC Fora*, broadcast on 4 September 2008. The complaint related to remarks made by Mr Jones following the presentation of a speech by John Pilger on *ABC Fora*. Mr Pilger's speech had included criticism of the *Lateline* program's coverage of issues in the Mutijulu community. It had also subsequently referred to statistics relating to suspected abuse of Aboriginal children in the Northern Territory. Mr Pilger's speech included reference to certain statistics relating to suspected abuse of Aboriginal children in the Northern Territory. Mr Jones' remarks were as follows:

"That was journalist and provocateur John Pilger with an attack on the world's media, including the ABC's *Lateline*, a show which I regularly present, so you won't be too surprised to hear that in my view, John Pilger's allegations about *Lateline* are simply wrong. And it's also worth noting that the ABC's Independent Complaints Review Panel dismissed the same allegations after a 14-month investigation, and you can find their report on our website at [abc.net.au/fora](http://abc.net.au/fora). I only wish Mr Pilger had read it before making that speech".

In its assessment, the Panel identified the complaint as relating to accuracy. The Panel considered whether Mr Jones' statement conveyed that the Panel, in its investigation of the *Lateline* program, had dismissed the statistics cited by Mr Pilger. They noted that Mr Jones made no direct statement that the Panel, in its report, had even considered these statistics, let alone refuted or dismissed them.

The Panel concluded that the audience could not reasonably have taken Mr Jones' comment as meaning that the Panel had considered, let alone dismissed, the recent statistical information in the course of its investigation. Mr Jones' comment was clearly in answer to what was said by Mr Pilger in the first paragraph of the excerpt cited above. Indeed, the *Lateline* program provided material from sources other than the "anonymous youth worker" and examined the question of "paedophile rings" and "sex slavery" in a focussed way, which went well beyond the making of "lurid allegations". The Panel found no breach of *ABC Editorial Policies*.

9. The Panel **did not uphold** a complaint against an item broadcast on the 7pm television *News* on 27 July 2008. The complaint related to words used by a presenter in the introduction of a news segment about a ceremony held at the Korean War Memorial in Canberra. In the introduction, the presenter stated "[d]ignitaries have marked fifty-five years since the Korean War ended. Today is the anniversary of the signing of a peace treaty which put an end to the three-year conflict between the North and South Korean regimes". The complainant suggested it was wrong for the presenter to state that the war had ended and a peace treaty was signed. The

## Appendix 17—Independent Complaints Review Panel continued

complainant wanted it clarified that “[f]ifty-five years ago the two sides signed an armistice, not a peace treaty. The difference is that the two sides are still technically at war and the conflict could resume at any time”.

The Panel identified the complaint as relating to accuracy and noted the ABC had accepted that a breach of the accuracy provisions occurred when the presenter referred to a “peace treaty” having been signed at the end of the Korean War. A correction was posted on the ABC’s website. The Panel was satisfied that the ABC had dealt appropriately with this aspect of the complaint.

The Panel examined whether the complaint established that a further error had been made in the report in the description of the Korean War as having ended. The Panel noted that it did not find it easy to decide whether an error in the program had been established. It considered that, in light of the materials relied on by the complainant, there may well have been such an error. However, even if it were established, this would still leave open the question as to whether it was a significant error.

The Panel was not persuaded that the description of the Korean War as having ended was a significant error that required admission and correction. Accordingly, the Panel did not uphold the complaint.

10. The Panel **did not uphold** a complaint against the documentary series *Rivers and Life* which presented six of the most important rivers of the world. The complaint related to an episode which dealt with the Rhine River, broadcast on ABC1 on 27 October 2009.

The complainant claimed the program was a disappointment which “instead of revealing to viewers the complex and fortuitous geography of the Rhine River basin and the deep history of the region... was dominated by war-time propaganda, anti-German sentiment and historical distortion”.

The complainant suggested there was no mention of cities such as Cologne, Bonn or Mainz, with their history of Roman origins, or of “the baroque cities of Mannheim and Karlsruhe”. The suggestion was also made that the complex history of Alsace was inadequately exposed, “with the narrator trying very hard to explain that Alsace is part of France”, and that too much time had been devoted to Rotterdam.

Audience and Consumer Affairs and the Complaints Review Executive had responded to the complaint. Both responses were unsatisfactory to the complainant. The complaint was referred to the ICRP for review.

The Panel did not agree that the program was dominated by wartime propaganda and anti-German sentiment. The wartime segments were not historically inaccurate and did not amount to propaganda. There was no anti-German sentiment in relation to post-war Germany.

It was the Panel’s view that the *ABC Editorial Policies* did not oblige the producers to take the history any further. There was no fundamental inaccuracy which would engage section 7.4.2. Nor was there any obvious matter of contention or public debate to require the demonstration of principal relevant perspectives as required by section 7.4.1. The Panel found no breaches of the *ABC Editorial Policies*.

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## Appendix 18—ABC Code of Practice

Current as at 30 June 2010; last updated 1 July 2008.

This Code of Practice summarises the major principles which guide ABC content.

### 1. Introduction

**1.1** The ABC’s place in the media industry is distinctive. The *Australian Broadcasting Corporation Act 1983*, gives the Corporation particular responsibilities such as the provision of an independent news service. The ABC Charter (Section 6 of the Act) sets out the functions of the Corporation and can be found on the internet at [abc.net.au/corp/pubs/charter.htm](http://abc.net.au/corp/pubs/charter.htm).

**1.2** The ABC Act guarantees the editorial independence of the Corporation’s programs. The ABC holds the power to make programming decisions on behalf of the people of Australia. By law and convention neither the Government nor Parliament seeks to intervene in those decisions.

**1.3** This Code of Practice applies to ABC Radio and Television, Online and other emerging media services. Some parts of the Code apply to a particular medium such as Section 6: Television Program Classifications. Where this is the case material is marked accordingly.

**1.4** The word “content” is generally used throughout the Code and covers material broadcast on ABC Radio and Television, provided on ABC Online and through emerging media services.

**1.5** This Code of Practice sets out the major principles which apply to ABC content. The ABC distinguishes between four types of content:

- news and current affairs
- opinion
- topical and factual
- performance.

## Appendix 18—ABC Code of Practice continued

**1.6** All four content categories are covered by the general content codes below. In addition specific requirements apply to the content categories of news and current affairs, opinion, and topical and factual.

**1.7** The *ABC Editorial Policies* set out programming policies and guidelines in full and can be found at [abc.net.au/corp/pubs/edpols.htm](http://abc.net.au/corp/pubs/edpols.htm).

### 2. General content codes

**2.1** The guiding principle in the application of the following general content codes is context. What is unacceptable in one context may be appropriate and acceptable in another. However, the use of language, sound or images for no other purpose but to offend is not acceptable.

**2.2** This Code is not intended to ban certain types of language or images from bona fide dramatic or literary treatments, nor is it intended to exclude such references from legitimate reportage, debate or documentaries.

**2.3 Warnings.** From time to time the ABC presents content that it recognises may disturb or offend some of the audience. Where appropriate, the audience will be given advance notice about such content.

**2.4 Violence.** There will be times when there are genuine reasons for using violent images and sounds to adequately illustrate a story. Particular care must be taken in the presentation or portrayal of violence. The ABC's decision to use such images or sounds should be based on editorial judgement, together with regard for the reasonable susceptibilities of audiences to the detail of what is broadcast or published. Such content should not put undue emphasis on the violent images or sounds, and where appropriate it should be preceded by a warning.

**2.5 Language.** Variations of language favoured by different groups of Australians are valid and have their place in ABC content. On occasions, the language of one group may be distasteful to another. Use of such language is permitted provided it is not used gratuitously and can be justified in the context of, for example, news, current affairs, fiction, documentary, dramatisation, comedy or song lyrics.

**2.6 Sex and Sexuality.** Provided it is handled with integrity, any of the following treatments of sex and sexuality may be appropriate and necessary:

- it can be discussed and reported in the context of news, current affairs, information or documentary programs
- it can be referred to in drama, comedy, lyrics or fictional programs
- it can be depicted or implied.

**2.7 Discrimination and Stereotypes.** To avoid discrimination and stereotyping, content should not use language or images which:

- disparage or discriminate against any person or group on grounds such as race, ethnicity, nationality, sex, age, disability or sexual preference; marital, parental, social or occupational status; religious, cultural or political belief or activity
- are not representative and reinforce stereotypes, or convey stereotypic assumptions
- convey prejudice
- make demeaning or gratuitous references; for example to people's physical characteristics, cultural practices or religious beliefs.

The above requirements are not intended to prevent content which is factual or the expression of genuinely-held opinion, or content presented in the legitimate context of a humorous, satirical or dramatic work.

**2.8 Privacy.** The rights to privacy of individuals should be respected in all ABC content. However, in order to provide information which relates to a person's performance of public duties or about other matters of public interest, intrusions upon privacy may, in some circumstances, be justified.

**2.9 Suicide.** Suicide is a legitimate subject in ABC content. The depiction or description of suicide must be handled with extreme sensitivity. Care must be taken to ensure that events or methods depicted or described do not encourage others to copy these actions.

**2.10 Intrusion into Grief.** Sensitivity should be exercised in presenting images of, or interviews with, bereaved relatives and survivors or witnesses of traumatic events. Except in special circumstances, children who have recently been victims of, or eyewitnesses to, a tragedy or traumatic experience should not be interviewed or featured.

**2.11 Program Promotions.** Program Promotions should be scheduled so as to be consistent with the nature of surrounding content.

**2.12 Content for Children.** In providing enjoyable and enriching content for children, the ABC does not wish to conceal the real world from them. It can be important for the media, especially television, to help children understand and deal with situations which may include violence and danger. Special care should be taken to ensure that content which children are likely to watch or access unsupervised should not be harmful or disturbing to them.

## Appendix 18—ABC Code of Practice continued

**2.13 Religious Content.** ABC religious content includes coverage of worship and devotion, explanation, analysis, debate and reports. This content may include major religious traditions, indigenous religions and new spiritual movements, as well as secular perspectives on religious issues. The ABC does not promote any particular belief system or form of religious expression.

**2.14 Indigenous Australian Content.** Significant cultural practices of Indigenous Australians should be observed in content and reporting.

**2.15 Television Programs: Closed Captioning on Domestic Television Services for People who are Hearing Impaired or Deaf.** Closed caption content will be clearly marked when information is provided to the press or when captioned programs are promoted. Where possible, open captioned advice will be provided if technical problems prevent scheduled closed captioning. Television programs broadcast between 6 pm and 10.30 pm and news and current affairs programs broadcast at any time are captioned in accordance with the *Broadcasting Service Act 1992*. Addresses to the nation and events of national significance will also be transmitted with closed captioning.

**2.16 Television Programs: Accessible Domestic Television Services for People who are Blind or Have a Visual Impairment or Limited Reading Comprehension.** Where material appears in text format on ABC Television, the ABC will endeavour to provide it in audio as well, subject to availability of resources and considerations of creativity, editorial integrity and immediacy.

**2.17 ABC Online.** The ABC aims to make its online services accessible to audience members who are blind or have a visual impairment. It should however, be recognised that it will not always be possible to achieve this while maintaining standards of creativity, editorial integrity and immediacy. There may also be cases where time or resources limit the ABC's ability to provide this service.

### 3. News and current affairs content

**3.1** This section applies to content categorised by the ABC as news and current affairs in accordance with Section 5 of the *ABC Editorial Policies*. This content will be accurate, impartial and objective and thereby avoid bias.

**3.2** Every reasonable effort, in the circumstances, must be made to ensure that the factual content of news and current affairs is accurate and in context.

**3.3** The ABC will correct a significant error when it is established that one has been made. When a correction is necessary, it will be made in an appropriate manner as soon as reasonably practicable.

**3.4** Content will be impartial. Editorial judgements will be based on news values. One perspective will not be unduly favoured over others.

**3.5** Balance will be sought but may not always be achieved within a single program or publication; it will be achieved as soon as reasonably practicable and in an appropriate manner. It is not essential to give all sides equal time. As far as possible, principal relevant views on matters of importance will be presented.

**3.6** The ABC will serve the public interest by investigating issues affecting society and individuals.

**3.7** Re-enactments of events will be clearly identified as such and presented in a way which will not mislead audiences.

**3.8 Television Programs: News Updates.** Care will be exercised in the selection of sounds and images used in television news updates and news promotions. Consideration must also be given to the likely composition of the audience.

**3.9 Television Programs: News Updates During Children's Viewing Times.** Particular care should be taken with scheduled television news updates at those times when programming is directed at children. News updates at such times must not include any violent content.

**3.10 Television Programs: News Flashes.** Because the timing and content of news flashes on television are unpredictable, particular care should be exercised in the selection of sounds and images and consideration given to the likely composition of the audience. This should be done, notwithstanding the need to get a news flash to air as quickly as possible. Before any news flash during children's and other G classified programs, a visual and audio announcement must be broadcast advising viewers that regular programming will be interrupted with a news flash.

### 4. Opinion content

**4.1** This section applies to content categorised by the ABC as opinion content in accordance with Section 6 of the *ABC Editorial Policies 2007*.

**4.2** Content must be signposted to audiences in advance.

**4.3** The ABC is committed to impartiality and must demonstrate this through the presentation of a diversity of perspectives across a network or platform in an appropriate timeframe.

## Appendix 18—ABC Code of Practice continued

**4.4** Reasonable steps will be taken to ensure factual content is accurate and that content does not misrepresent other viewpoints.

### 5. Topical and factual content

**5.1** This section applies to content categorised by the ABC as topical and factual content in accordance with Section 7 of the *ABC Editorial Policies*.

**5.2** The ABC is committed to impartiality: where topical and factual content deals with matters of contention or public debate, a diversity of principal relevant perspectives should be demonstrated across a network or platform in an appropriate timeframe.

**5.3** Every reasonable effort must be made to ensure that factual content is accurate and in context and that content does not misrepresent other viewpoints.

**5.4** The ABC will correct a significant error when it is established that one has been made. When a correction is necessary, it will be made in an appropriate manner as soon as reasonably practicable.

### 6. Television program classifications

**6.1** The ABC applies the classifications listed below to all its domestic television programs with the exception of news, current affairs and sporting events. The ABC classifications are based on the Guidelines for the Classification of Films and Computer Games issued by the Office of Film and Literature Classification (OFLC), made under the *Classification (Publications, Films and Computer Games) Act 1995*.

**6.2** Classification of television programs

#### G—General (suitable for all ages)

G programs may be shown at any time. This category is considered suitable for all viewers, and includes programs designed for pre-school and school age children. The G classification symbol does not necessarily indicate that the program is one that children will enjoy. Some G programs contain themes or story-lines that are not of interest to children.

Parents should feel confident that children can watch material in this classification without supervision. Whether or not the program is intended for children, the treatment of themes and other classifiable elements will be careful and discreet.

**Themes:** The treatment of themes should have a very low sense of threat or menace, and be justified by context. The presentation of dangerous, imitable behaviour is not permitted except in those circumstances where it is justified by context. Any depiction of such behaviour must not encourage dangerous imitation.

**Violence:** Violence may be very discreetly implied, but should:

- have a light tone, or
- have a very low sense of threat or menace, and
- be infrequent, and
- not be gratuitous.

**Sex:** Sexual activity should:

- only be suggested in very discreet visual or verbal references, and
- be infrequent, and
- not be gratuitous.

Nudity in a sexual context is not permitted.

**Language:** Coarse language should:

- be very mild and infrequent, and
- not be gratuitous.

**Drug Use:** The depiction of the use of legal drugs should be handled with care. Illegal drug use should be implied only very discreetly and be justified by context.

**Nudity:** Nudity outside of a sexual context should be:

- infrequent, and
- not detailed, and
- not gratuitous.

#### PG—Parental Guidance (Parental Guidance recommended for people under 15 years)

PG programs may be shown:

- on weekdays between 8.30 am and 4.00 pm and between 7.00 pm and 6.00 am
- on weekends at any time **except** between 6 am and 10 am.

PG programs may contain themes and concepts which, when viewed by those under 15 years, may require the guidance of an adult. The PG classification signals to parents that material in this category contains depictions or references which could be confusing or upsetting to children without adult guidance. Material classified PG will not be harmful or disturbing to children.

Parents may choose to preview the material for their children. Some may choose to watch the material with their children. Others might find it sufficient to be accessible during or after the viewing to discuss the content.

**Themes:** Supernatural or mild horror themes may be included. The treatment of themes should be discreet and mild in impact. More disturbing themes are not generally dealt with at PG level.

**Violence:** Violence may be discreetly implied or stylised and should also be:

- mild in impact, and
- not shown in detail.

## Appendix 18—ABC Code of Practice continued

**Sex:** Sexual activity and nudity in a sexual context may be suggested, but should:

- be discreet, and
- be infrequent, and
- not be gratuitous.

Verbal references to sexual activity should be discreet.

**Language:** Coarse language should be mild and infrequent.

**Drug Use:** Discreet verbal references and mild, incidental visuals of drug use may be included, but these should not promote or encourage drug use.

**Nudity:** Nudity outside of a sexual context should not be detailed or gratuitous.

### **M—Mature (recommended for people aged 15 years and over)**

M programs may be shown:

- on weekdays that are school days, between noon and 3.00 pm; and
- on any day of the week between 8.30 pm and 5.00 am.

The M category is recommended for people aged over 15 years. Programs classified M contain material that is considered to be potentially harmful or disturbing to those under 15 years. Depictions and references to classifiable elements may contain detail. While most themes may be dealt with, the degree of explicitness and intensity of treatment will determine what can be accommodated in the M category—the less explicit or less intense material will be included in the M classification and the more explicit or more intense material, especially violent material, will be included in the MA15+ classification.

**Themes:** Most themes can be dealt with, but the treatment should be discreet and the impact should not be high.

**Violence:** Generally, depictions of violence should:

- not contain a lot of detail, and
- not be prolonged.

In realistic treatments, depictions of violence that contain detail should:

- be infrequent, and
- not have a high impact, and/or
- not be gratuitous.

In stylised treatments, depictions of violence may contain more detail and be more frequent if this does not increase the impact.

Verbal and indirect visual references to sexual violence may only be included if they are:

- discreet and infrequent, and
- strongly justified by the narrative or documentary context.

**Sex:** Sexual activity may be discreetly implied.

Nudity in a sexual context should not contain a lot of detail, or be prolonged.

Verbal references to sexual activity may be more detailed than depictions if this does not increase the impact.

**Language:** Coarse language may be used.

Generally, coarse language that is stronger, detailed or very aggressive should:

- be infrequent, and
- not be gratuitous.

**Drug Use:** Drug use may be discreetly shown.

Drug use should not be promoted or encouraged.

**Nudity:** Nudity outside of a sexual context may be shown but depictions that contain any detail should not be gratuitous.

### **MA15+—Mature Audience (not suitable for people under 15 years)**

MA15+ programs may be shown between 9.30 pm and 5.00 am on any day of the week.

MA15+ programs, because of the matter they contain or because of the way it is treated, are not suitable for people aged under 15 years.

Material classified MA15+ deals with issues or contains depictions which require a more mature perspective. This is because the impact of individual elements or a combination of elements is considered likely to be harmful or disturbing to viewers under 15 years of age. While most themes may be dealt with, the degree of explicitness and intensity of treatment will determine what can be accommodated in the MA15+ category—the more explicit or more intense material, especially violent material, will be included in the MA15+ classification and the less explicit or less intense material will be included in the M classification.

**Themes:** The treatment of themes with a high degree of intensity should be discreet.

**Violence:** Generally, depictions of violence should not have a high impact. Depictions with a strong impact should be infrequent, and should not be prolonged or gratuitous.

Realistic treatments may contain detailed depictions, but these should not be prolonged.

Depictions of violence in stylised treatments may be more detailed and more frequent than depictions of violence in close to real situations or in realistic treatments if this does not increase the impact.

Visual suggestions of sexual violence are permitted only if they are not frequent, prolonged, gratuitous or exploitative.

## Appendix 18—ABC Code of Practice continued

**Sex:** Sexual activity may be implied.

Depictions of nudity in a sexual context which contain detail should not be exploitative.

Verbal references may be more detailed than depictions, if this does not increase the impact.

**Language:** Coarse language may be used.

Coarse language that is very strong, aggressive or detailed should not be gratuitous.

**Drug Use:** Drug use may be shown, but should not be promoted or encouraged.

More detailed depictions should not have a high degree of impact.

**Nudity:** Nudity should be justified by context.

**6.3 Implementation Guidelines.** The time zones for each program classification are guides to the most likely placement of programs within that classification. They are not hard and fast rules and there will be occasions on which programs or segments of programs appear in other time-slots. For example, a PG program or segment of a program designed for teenage viewers could appear before 7.00 pm on a week day if that is the time most suitable for the target audience.

There must be sound reasons for any departure from the time zone for a program classification.

Programs which are serious presentations of moral, social or cultural issues, may appear outside their normal classification time zone, provided that a clear indication of the nature of the content is given at the beginning of the program.

Programs, including those having a particular classification under the OFLC Guidelines, may be modified so that they are suitable for broadcast or suitable for broadcast at particular times.

Due to local scheduling arrangements, some programs will be broadcast to Broken Hill outside their classification time zone.

**6.4 Television Classification Symbols.** The classification symbol of the PG, M or MA15+ program (except for news, current affairs or sporting events) being shown will be displayed at the beginning of the program.

The classification symbol of the PG, M or MA15+ program (except for news, current affairs or sporting events) being promoted will be displayed during the promotion.

**6.5 Consumer Advice.** Audio and visual consumer advice on the reasons for an M or MA15+ classification will be given prior to the beginning of an M or MA15+ program.

## 7. Complaints

**7.1** This Code of Practice does not apply to any complaint concerning content which is or becomes the subject of legal proceedings or any complaint about a radio or television program which is made to the ABC more than six months after the broadcast to which it refers. However, please note the ABC cannot guarantee that it will have the necessary tapes to review complaints made more than six weeks after broadcast as this is the statutory period for which the ABC is required to retain radio and television tapes.

### 7.2 ABC Audience and Consumer Affairs.

Complaints that the ABC has acted contrary to this Code of Practice should be directed to the ABC in the first instance. Phone complainants seeking a written response from the ABC will be asked to put their complaint in writing. All such written complaints are to be directed to ABC Audience and Consumer Affairs, GPO Box 9994, in the capital city of the complainant's State or Territory. The complainant will receive a response from the ABC within 60 days of receipt of their complaint.

The ABC makes considerable efforts to provide an adequate response to complaints about Code of Practice matters, except where a complaint is frivolous, vexatious or not made in good faith or the complainant is vexatious or not acting in good faith.

### 7.3 ABC Complaints Review Executive.

If a complainant is dissatisfied with a response from Audience and Consumer Affairs, the complainant may request that the matter be reviewed by the Complaints Review Executive (CRE). The CRE is a senior ABC manager with editorial experience, who is separate from Audience and Consumer Affairs and content areas, and who can consider the complaint afresh. Complainants can write to the CRE at GPO Box 9994, in the capital city of the complainant's State or Territory.

### 7.4 Independent Complaints Review

**Panel.** The Independent Complaints Review Panel (ICRP) is appointed by the ABC Board to review written complaints which relate to allegations of serious cases of factual inaccuracy, bias, lack of balance or unfair treatment arising from ABC content.

A complaint of this nature may only be referred to the ICRP for review:

- if the ABC's normal complaints handling procedures (as described in 7.2 above) have been completed and the complainant is dissatisfied with the ABC's response; or
- the ABC has not responded within 60 days and the ABC has failed to provide an acceptable reason for the delay; and
- if in the case of a radio or television program, the complaint was originally lodged with the ABC within six weeks of the date of broadcast.

## Appendix 18—ABC Code of Practice continued

Further information can be obtained from the Convener, Independent Complaints Review Panel, GPO Box 688, Sydney, NSW 2001 or by phoning (02) 8333 5639.

If the Panel does not accept the complaint for review or if the complainant is dissatisfied with the outcome of the review and the complaint is covered by the *ABC Code of Practice*, the complainant may make a complaint to the Australian Communications and Media Authority about the matter.

### 7.5 Australian Communications and Media Authority. If a complainant:

- does not receive a response from the ABC within 60 days; or
- is dissatisfied with the ABC's response; or
- is dissatisfied with the outcome of the ICRP review (as mentioned above) and the complaint is covered by the *ABC Code of Practice*;

the complainant may make a complaint to the Australian Communications and Media Authority about the matter.

### 7.6 Contact Addresses

#### Australian Broadcasting Corporation

Audience and Consumer Affairs  
GPO Box 9994, in the capital city  
of your State or Territory

#### Complaints Review Executive

GPO Box 9994, in the capital city  
of your State or Territory

#### Independent Complaints Review Panel

GPO Box 688, Sydney, NSW, 2001

#### Australian Communications and Media Authority

PO Box Q500, Queen Victoria Building, NSW

## Appendix 19—ABC Service Commitment

The *ABC Service Commitment* is a statement of what individuals are entitled to expect in their dealings with the ABC. The *ABC Service Commitment* sits beside a number of other Corporate documents, particularly the *ABC Code of Practice* and *ABC Editorial Policies*.

The *Service Commitment* is freely available to members of the public, including through the ABC's website. The table below summarises ABC performance against its service commitments:

| The ABC is committed to:   | Measure   | Performance 2009–10  |
|--|---|--|
| Treating audience members with fairness, courtesy and integrity.   | Whether this is a significant subject of complaint.   | Rarely a subject of complaint.   |
| Respecting legitimate rights to privacy and confidentiality.   | Whether the ABC has appropriate privacy policies. Whether privacy is a significant subject of complaint.  | Corporation-wide ABC Privacy Policy. Rarely a subject of complaint.  |
| Complying with relevant legislation such as the Commonwealth <i>Freedom of Information Act 1982</i> .  | Number of FOI requests received and ABC response.   | See FOI report (page 88).  |
| Responding to audience enquiries promptly and as comprehensively as possible;<br>Welcoming comments and answering, as far as possible, all written correspondence;<br>Welcoming and responding to complaints;<br>Providing accurate information. | Statements welcoming comments and complaints;<br>Number of calls logged by capital city switchboards; emails and letters to Audience and Consumer Affairs;<br>Number of complaints upheld by review bodies. | Comments and complaints are publicly welcomed in statements on website, in Annual Report and Service commitment; individual correspondents are thanked for their feedback; for details of audience contacts and findings of review bodies see Audience Contacts (page 89). |
| Making information such as the Service Commitment and the <i>ABC Code of Practice</i> freely available.  | Whether such information is made freely available.  | Available from ABC Online, ABC Shops and offices throughout Australia.   |
| Making program information, including closed caption details and timely advice on program changes, widely available.   | Whether ABC provides such information.  | Available through press, on-air announcements and on ABC website.  |
| Monitoring audience concerns through phone calls, mail and press coverage; ensuring relevant staff are provided with details of audience response to programs.   | Whether phone calls, mail and press coverage are monitored for audience concerns;<br>Whether relevant staff are provided with audience response information.  | Daily and weekly monitoring; reports available via intranet and distributed to program areas and other key staff; regular reports and analysis to the ABC Board.   |



## Appendix 20—ABC Awards 2009–10

### International Awards

#### 2009 Association of International Broadcasters Media Awards

Most Creative Marketing Strategic: Radio Australia, *Pacific Break* Music Competition.

#### 2010 Le Cordon Bleu World Food Media Awards

Best Radio Food and Drink Segment: Kelli Brett, ABC South West, *The Main Ingredient*.

#### 2009 International Association of Women in Radio and Television

Honourable Mention for Radio Documentary: Sharon Davis and Eurydice Aroney, ABC Radio National, "The Search for Edna Lavilla".

#### 2010 International Federation of Agricultural Journalists

Star Prize for Agricultural Broadcasting: Kerry Staight, *Landline*, "All in the Family".

Star Prize for Radio Broadcasting: Sarina Locke, Rural Reporter ABC Canberra, "Development in West Timor".

#### 2009 International Paralympic Committee Media Awards

Broadcast: ABC Television, *2008 Beijing Paralympic Games*.

#### 2010 Kidscreen Awards

Family Category, Best Animated Series: *Figaro Pho*.

Creative Talent Category, Best Animation: *Figaro Pho*.

Creative Talent Category, Best Direction: Luke Jurevicius, *Figaro Pho*.

#### 25th Menigoute International Film Festival

First place, Jury Prize: ABC Television, "Cassowaries".

Third place, Grand Prix Award: ABC Television, "Cassowaries".

#### 2010 New York Festival Radio Awards

Gold World Medal, New York Festival Radio Awards: Kirsti Melville and Ian Manning, ABC Radio National, *Street Stories*, "Losing Erin".

Silver World Medal: Sharon Davis, Gina Perry and Russell Stapleton, Radio National, *Radio Eye*, "Beyond the Shock Machine".

Bronze World Medal: Anne McInerney, Melissa Reeve and Paul Penton, ABC Radio National, *Airplay*, "The Spook".

#### 2010 New York Festival Television and Film Awards

Gold World Medal, Coverage of On-Going News Story (Long form): *Foreign Correspondent*, "Iran: The Rebellion Network".

Silver World Medal, Inserts: Coverage of On-Going Story: *The 7.30 Report*, "Afghan Hospital".

Silver World Medal, Best Editing: *Foreign Correspondent*, "Antarctica: What Lies Beneath?".

Silver World Medal, Best Public Affairs Program: *Foreign Correspondent*, "Colombia; The Third Amigo".

Silver World Medal, Coverage of On-Going News Story (Long form): *Foreign Correspondent*, "DRC: The Congo Connection".

Silver World Medal, Cultural Issues: *Foreign Correspondent*, "India: Children of Zanskar".

Silver World Medal, Social Issues/Current Events: *Foreign Correspondent*, "India: Stolen and Sold".

Silver World Medal, National/International Affairs: *Foreign Correspondent*, "Somalia: Pirateland".

Silver World Medal, Best Investigative Report (Long form): *Four Corners*, "The Many Faces of Brother Paul".

Bronze World Medal, Best News Documentary/Special: *Foreign Correspondent*, "Bulgaria: One Night in Sofia".

Bronze World Medal, Cultural Issues: *Foreign Correspondent*, "Bangladesh: A Brave Face".

Bronze World Medal, Coverage of On-Going News Story (Long form): *Foreign Correspondent*, "India: Trapped In Terror".

Bronze World Medal, The Arts: *Foreign Correspondent*, "Venezuela: Bravo! Encore!".

#### 14th Official Prix Marulic Festival

Grand Prix Marulic, Documentary (shared): Jane Ulman and Russell Stapleton, ABC Radio National, "The Devil in Music".

#### 2010 White House News Photographers' Association

First place, Camera Awards, Magazine Feature: Dan Sweetapple, "American Emergency".

First place, Camera Awards, Documentary: Louie Eroglu, "Detroit".

Second place, Camera Awards, News Feature: Louie Eroglu, "Las Vegas".

Third place, Camera Awards, Feature: Dan Sweetapple, "Wind Power".

Second place, Editing Awards, Day Feature: Dan Sweetapple, "Fort Campbell".

#### 2010 Woodrow Wilson Centre Australian Scholarship

Edmond Roy.

#### 2009 World Short Film Festival

Best Documentary Short: Rhys Graham, *Skin*.

## Appendix 20—ABC Awards 2009–10 *continued*

### National Awards

**2010 Andrew Olle Scholarship**  
Sarah Dingle.

### 2010 Australasian Reporting Awards

Gold: *ABC Annual Report 2008–09*.

### 2009 Australasian Society for Traumatic Stress Studies Media Awards

ASTSS Media Award: Jane Cowan, ABC Local Radio, Black Saturday coverage.

### 2010 Australian Cinematographers' Society National Awards

Golden Tripod, Current Affairs: Louie Eroglu, "Detroit Ain't Too Proud To Beg".

Distinction, Neil Davis International News: Wayne McAllister, "Long March".

Distinction, Current Affairs: Wayne McAllister, "Cats in the Clouds".

### 2009 Australia Corporate Lawyers Association In-House Lawyer of the Year Awards

In-house Legal Team of the Year: Australian Broadcasting Corporation, Legal Team.

### 2010 Australian Council of Agricultural Journalists Awards

Australian Star Prize for Rural Broadcasting: Sarina Locke, Rural Reporter ABC Canberra, "Development in West Timor".

### 2009 Australian Cyclist of the Year Awards

Keith Esson Regional Media Award: Jim Trail, ABC Canberra.

### 2009 Australian Film Institute Awards

Best Guest or Supporting Actress in an Australian Drama Series: Anni Finsterer, *3 Acts of Murder*.

Best Feature Length Documentary: Scott Hicks and Susanne Preissler, *Glass: a Portrait of Philip in Twelve Parts*.

International Award for Best Actress: Toni Collette, *United States of Tara*.

Members Choice: *Samson & Delilah*.

Best Childrens' Television Animation: Luke Jurevicius, *Figaro Pho*.

Best Light Entertainment Television Series: *Spicks and Specks*.

Best Performance in a Television Comedy: Phil Lloyd, *Review With Myles Barlow*.

Best Television Comedy Series: Dean Bates, *Review With Myles Barlow*.

Outstanding Achievement in Television Screencraft: Luke Jurevicius, *Figaro Pho*.

Best Editing in a Documentary: Zen Rosenthal, "How Kevin Bacon Cured Cancer".

Best Documentary Under One Hour: Jennifer Peedom, *Solo*.

Award for Screen Content Innovation: Sam Doust, Meena Tharmarajah, Astrid Scott, *Gallipoli: The First Day*.

### 2009 AFL Media Association Awards

Best AFL Radio Commentator: Gerard Whateley, ABC Radio Sport, *Grandstand*.

Best New Talent: Matt Clinch, ABC Radio Sport, *Grandstand*

### 2009 Australian Human Rights Medal and Awards

Radio Award: Ian Townsend, ABC Radio National, *Background Briefing*, "Crisis for Children".

Highly Commended: Kirsti Melbille, ABC Radio National, "Losing Erin".

Television Award: Debbie Whitmont, Michael Doyle, Kate Wild and Anne Connolly, *Four Corners*, "Going back to Lajamanu".

### 2009 Australian Independent Record Labels Association

Best Independent Jazz Album: Radio National, *Music Deli*, "The World According to James".

### 16th Annual Australian Interactive Multimedia Industry Association Awards

Best Cultural or Lifestyle: *Gallipoli: the First Day*.

Best Classified, News, Media or Reference: ABC Innovation, *Black Saturday*.

Best Online Video: ABC Innovation, *Black Saturday*.

### 2009 Australian Museum Eureka Prizes

Environmental Journalism: Ruth Fogarty, Neale Maude, Kate Wile, Marian Wilkinson, *Four Corners*, "The Tipping Point"

Science Journalism: Annamaria Talas, Aline Jacques and Simon Nasht, "How Kevin Bacon Cured Cancer".

### 2009 Australian Netball Association Awards

Best Radio Presentation: Peter Walsh, Andrea Williamson, ABC Radio Sport, *Grandstand*.

### 2009 Australian Record Industry Association Awards (The ARIAs)

Engineer of the Year: Greg Wales, *triple j*, You Am I's album *Dilettantes*.

### 2009 Australian Screen Sound Awards

Best Achievement in Sound for Film Sound Design: Liam Egan, David Tranter, Tony Murtagh, Yulia Ackerholt, Jennifer Sochackyj, Les Fiddess and Mike Jones, *Samson & Delilah*.

### 2009 Australian Sports Commission Media Awards

Best Contribution to Coverage of Sport by an Individual: Gerard Whateley, ABC Radio Sport, *Grandstand*.

### 42nd Annual Australian Writers Guild Awards (The AWGIES)

Major AWGIE Award: Warwick Thornton, *Samson & Delilah*.

Feature Film Screenplay (Original): Warwick Thornton, *Samson & Delilah*.

## Appendix 20—ABC Awards 2009–10 *continued*

Best Original Radio Script: Noelle Janaczewska, Freelance Writer, ABC Radio National, *Airplay*, “There’s Something About Eels”.

Radio Adaptation: Catherine Ryan, Freelance Writer, ABC Radio National, *Airplay*, “Aurora Calling: The Results of a Joint Observation”.

Comedy, Situation or Narrative: *Review with Myles Barlow*, “Episode 3”.

Best C-Drama Script, Children’s Television: *CJ the DJ*, “Si’s Slide”.

Best Pre-school Script, Children’s Television: *Zigby*, “Zigby and the Mango”.

### 2009 ANZ Championship Media Awards

Best Radio Interview or Feature: Peter Walsh, ABC Radio Sport, “Trans-Tasman Netball Grand Final Preview”.

### 2009 Bates Smart Award for Architecture in the Media

State Award: Tony Wyzenbeek, “IOU Robyn Boyd”.

### 2010 Citi Journalism Awards for Excellence in Business Reporting

Broadcast Media Category, Peter Ryan, ABC News Business Editor, “Analysis of the Global Financial Crisis”.

### 2009 Content+Technology Awards

Production (Rich Media): ABC Innovation, *Gallipoli: The First Day*.

### 2009 Deadly Awards

Outstanding Achievement in Television: ABC Television, *Message Stick*.

### 2010 Donald McDonald Reuters Foundation Scholarship

Margot O’Neill, *Lateline*.

### 2009 Enhance TV Australian Teachers of Media [ATOM] Awards

Best Animation: Luke Jurevicius, Andrew Kunzel, *Figaro Pho*, “Fear of Poo”.

Best Interactive/Video Game: *Figaro Pho*.

Best Multimodal Production: ABC/Hoodlum, *Dharma Wants You*.

### 2009 Excellence in Health Journalism Awards

Best Documentary or Documentary Series: Mark Horstman and Dr Holly Trueman, *Catalyst*, “Monkey Malaria”.

Best Health Feature/Article or Presentation: Dr Maryanne Demasi, *Catalyst*, “Clearing the Fog”.

### 2009 Hitwise Australia Online Performance Awards

Most Popular Children’s Website: *abc.net.au/children*.

Most Popular Radio Entertainment Website: *triple j*.

Most Popular Television Website: *abc.net.au*.

### 2009 Horticultural Media Association Australia Awards for Excellence (The Laurel Awards)

Gold Laurel (Induction into the HMA Hall of Fame): Colin Campbell.

Television (Environmental): Josh Byrne, *Gardening Australia*, “Creating a School Garden”.

Television (Technical): *Gardening Australia*, “Episode 22”.

Television (General): Jane Edmanson, *Gardening Australia*, “A Singular Obsession”.

Anita Boucher Young Achiever Award: Millie Ross

### 2009 Human Rights Television Award

Debbie Whitmont, Michael Doyle, Kate Wild and Anne Connolly, *Four Corners*, “Going Back to Lajamanu”.

### 2009 Inside Film Awards

Best Documentary: *The Last Confessions of Alexander Pearce*.

### 2009 Kidspot Best of Awards

Best Website for Under 4s: *ABC Playground*.

Best Website for 5–7 years: *ABC Reading Eggs*.

### 2010 Logie Awards

Most Outstanding Children’s Program: Penny Chapman, *My Place*.

Most Outstanding Public Affairs: Sarah Ferguson, Ivan O’Mahoney, Kate Wild, Anne Connolly, Murray Gill, Geoff Krix, Jessica Miller, Sue Spencer, Neale Maude and Guy Bowden, *Four Corners*, “Code of Silence”.

### 2009 MediaConnect IT Journalism Awards (The Lizzies)

Best Video Program: *Good Game*.

### 2009 National Basketball League Awards

Best Radio Presentation Package: Peter Walsh and Andrea Williamson, ABC Radio Sport, “Oh to be a Basketballer”.

Best Radio News Package: Zane Bojack, ABC Radio Sport (Townsville).

### 2009 National Disability Services Media Award

Promoting Recognition of the Rights of Tasmanians Living with Disabilities: Tim Cox, ABC Hobart, *Statewide*.

### 2009 National Press Club of Australia Journalism Awards

Engineers Australia Excellence in Journalism: Michael Sexton, *ABC News*.

### 2009 Older People Speak Out Media National Awards

National Television Public Affairs and Interviews under 10 minutes: Ian Henschke, *Stateline SA*, “Professor Nordin”.

National Television Public Affairs, Documentaries and Interviews: Roger Carter, *Australian Story*, “When We Were Racers—Jack Brabham” (joint winner).

National Radio: Debbie Kalik, ABC North West Queensland, “Drovers Stories”.

Intergenerational – Electronic: Ian Henschke, *Stateline SA*, “Birthing Kits”.

People’s Choice Award for Electronic Media: Stephanie Ferrier, *ABC TV News*, “103yo learners”.

## Appendix 20—ABC Awards 2009–10 *continued*

### **2009 United Nations of Australia Association Media Peace Awards**

Best Radio: Anita Barraud and Paul Penton, Radio National, 360, “Indonesian Journeys: Democracy and Diversity: Jakarta, Aceh, West Timor, Bali”.

Promotion of Positive Images of Older People [Office of Senior Victorians]: Ian Henschke, John Gilbert, Stephen Opie, Phillip Jinks, *Stateline SA*, “Professor Nordin”.

Increasing Awareness and Understanding of Women’s Rights [Office of Women’s Policy and Issues]: Sarah Ferguson, Ivan O’Mahoney, Anne Connolly and Kate Wild, *Four Corners*, “Code of Silence”.

Increasing Awareness and Understanding of Children’s Rights and Issues [Office for Children and Portfolio Coordination]: Felicity Ogilvie, ABC Radio, “Urgent Need for Youth Psychiatric Ward in Tasmania”.

### **2009 Walkley Awards for Excellence in Journalism (The Walkleys)**

Best Coverage of Indigenous Affairs: Janine Cohen, Liz Jackson and Kate Wild, *Four Corners*, “Who Killed Mr Ward?”.

Coverage of Community and Regional Affairs: Louise FitzRoy, Steve Kyte, Kon Karamountzos and Simon Rogers, ABC Kinglake Ranges, “A New Voice”.

Best Sports Journalism: Anne Connolly, Sarah Ferguson, Ivan O’Mahoney and Kate Wild, *Four Corners*, “Code of Silence”.

Radio News and Current Affairs Reporting: Samantha Donovan, ABC Radio, *The World Today*, “Black Saturday Aftermath”.

Radio Feature, Documentary or Broadcast Special: Anita Barraud, Radio National 360, “Indonesian Journeys: Democracy and Diversity: Jakarta, Aceh, West Timor, Bali”.

Television Current Affairs Reporting (Less Than 20 Minutes): Andrew Geoghegan and Mary Ann Jolley, *Foreign Correspondent*, “Zimbabwe, Left to Die”.

### **2010 Walkley Young Australian Journalist of the Year Award**

Highly Commended Overall: Drew Ambrose, *abc.net.au*, “Black Saturday”.

### **2009 Webby Awards**

Websites, Official Honouree, Television: ABC3.

Online Film and Video, Official Honouree, Video Remixes/Mashups: *The Gruen Transfer*.

### **2009 White Ribbon Foundation**

White Ribbon Ambassador of the Year: Charlie King, ABC Radio Sport, *Grandstand*.

### **2009 Yooralla Media Awards**

Best Radio Feature, Documentary or Broadcast Special: Kirsti Melville, Radio National, 360, “Cam-can”.

Best Television News and Current Affairs Reporting: Melissa Polimeni, *Stateline*, “Autism Again”.

### **Government 2.0 Taskforce Brainstorming Awards**

Gov 2.0 Innovators, Large Agency: ABC Radio National, *Pool*.

## **State and Territory Awards**

### **Australian Capital Territory**

#### **2009 Chief Minister’s Community Media Award**

Greg Bayliss, 666 ABC Canberra, Weekends, “Saturday Spruce Up”.

### **New South Wales**

#### **2009 Australian Cinematographers Society Awards (NSW/ACT)**

Bronze, News: Taryn Southcombe, “Feeling Green”.

Bronze, News: Michael Nudl, “Stick Insects”.

Bronze, News: Michael Nudl, “Wallabies”.

Bronze, News: Nathan English, “Colin The Whale Euthanised”.

Gold, International News: Wayne McAllister (NSW), “Long March”.

Gold, Current Affairs: Louis Eroglu ACS (NSW), “Detroit ‘Ain’t Too Proud to Beg”.

Gold, Current Affairs: Wayne McAllister (NSW), “Cats in the Clouds”.

Silver, Current Affairs: Simon Beardsell (NSW), “East Timor Gangs”.

Silver, Current Affairs: Wayne McAllister (NSW), “A Brave Face”.

Silver, Documentaries Cinema and TV: Quentin Davis, “Fruit of the Sun”.

### **2009 Mackellar Media Awards (NSW Farmers Association)**

Country Media, Radio: Reporter: Elysse Morgan, ABC Mid North Coast.

Excellence in TV Reporting: Sean Murphy, *Landline*.

### **2009 Basketball NSW Media Awards**

Best Coverage of Newcastle Basketball: ABC Newcastle.

### **MEAA Northern NSW and Regional Journalism Awards**

Best Radio Journalist: Aaron Kearney, ABC Newcastle.

Best Radio Current Affairs Reporting, Feature or Special: Aaron Kearney, ABC Local Radio, Newcastle, “Kokoda Steps to Healing”.

Best Use of Medium: Kim Honan, ABC Port Macquarie, Series on the Slim Dusty Way.

### **2010 NSW Cricket Association Awards**

Best Electronic Story on Women’s Cricket: Peter Walsh, ABC Radio Sport, *Grandstand*.

## Appendix 20—ABC Awards 2009–10 *continued*

### 2010 Royal Agricultural Society Media Awards

Best Reporting Agriculture Sydney Royal Show: ABC Rural Radio, *NSW Country Hour*.

Best Radio Show AM Radio: ABC Rural Radio, *NSW Country Hour*.

Best Contribution by Radio Personality: Simon Marnie, 702 ABC Sydney, *Weekends*.

### 2009 Sydney Film Festival

Foxtel Australian Documentary Prize: ABC Documentaries, *A Good Man* and *Contact* (joint winners).

### 11th Annual Sydney Morning Herald Couch Potato Awards

Readers' Choice Award, Overseas Drama: *Doctor Who*.

Best Local Miniseries/Telemovie: *The Last Confession of Alexander Pearce/3 Acts of Murder*.

Best Overseas Miniseries/Telemovie: *Lost in Austen*.

Readers' Choice Award, Overseas Miniseries/Telemovie: *Lost in Austen*.

Best Local Comedy: *John Safran's Race Relations*.

Readers' Choice Award, Local Comedy: *The Chaser's War on Everything*.

Best Overseas Comedy: *Beautiful People*.

Best Local Documentary Feature: *Skippy: Australia's First Superstar* (joint winner).

Best Local Documentary Series: *Bombora: The Story of Australian Surfing* (joint winner).

Best Overseas Documentary Series: *Stephen Fry in America*.

Readers' Choice Award, Overseas Documentary Series: *Stephen Fry in America*.

Best Infotainment/Lifestyle Show: *Grand Designs*.

Best News and Current Affairs: *The 7.30 Report*.

Readers' Choice Award, News and Current Affairs: *Media Watch*.

Best Variety/Panel Talk Show: *The Gruen Transfer*.

Readers' Choice Award, Variety/Panel Talk Show: *The Gruen Transfer*.

Readers' Choice Award, Quiz/Game Show: *Spicks and Specks*.

### Queensland 2009 Australian Cinematographers Society Awards (Qld/NT)

Gold, Current Affairs: Brett Ramsay, *The Congo Connection*.

Silver, Current Affairs: Brett Ramsay, *Iceland—Hook, Line and Sunk*.

### 2009 Gold Coast Media Awards (The Maccas)

Best Radio News Story: Scott Mayman, *Afternoons*, "Qantas out of the Gold Coast".

Best Radio Feature Story: Nicole Dyer and Briony Petch, ABC Coast FM, *Mornings*, "Homeless Connect".

### 2009 Queensland Media Awards

Best Broadcast Report, Regional and Community Media: Megan Woodward, *ABC News*.

Best Rural Journalism: Pip Courtney and Ingrid Just, *Landline*.

Best TV Current Affairs: Caitlin Shea and Kristine Taylor, *Australian Story*.

Most Outstanding Contribution to Journalism: Albert Astbury, TV Chief of Staff (posthumous).

Best Radio Current Affairs or Feature: Heather Stewart, Anita Barraud and Damien Carrick, ABC Radio National, *The Law Report*, "Queensland's Child Protection System".

### 2009 Queensland Mental Health Week Achievement Awards

Madonna King, ABC Brisbane, *Mornings*.

### 2009 Queensland Premier's Literary Awards

Literary or Media Work Advancing Public Debate—The Harry Williams Award: Sarah Ferguson, Anne Connolly, Ivan O'Mahoney and Kate Wild, *Four Corners*, "Code of Silence".

### South Australia 2009 Australian Cinematographers' Society Awards (SA/WA)

Gold, International News: Brant Cumming (SA), "Umm El-Fahm Riots".

Silver, International News: Brant Cumming (SA), "Iran's New Revolution".

Silver, International News: Brant Cumming (SA), " Hamas Tunnels".

Bronze, International News: Robert Hill (SA), "Tibet Tension".

Gold, Current Affairs: Robert Hill (SA), "Kashgar: The Uighur Dilemma".

Gold, Current Affairs: Robert Hill (SA), "China: The Big Smoke".

Silver, Current Affairs: Brant Cumming (SA), "West Bank Police".

Silver, Current Affairs: Robert Hill (SA), "Sichuan: Return to the Epicentre".

Bronze, Current Affairs: Brant Cumming (SA), "Mission Afghanistan".

Silver, TV Magazine, Lifestyle and Reality: Brant Cumming (SA), "The Aramaic Language".

Bronze, TV Magazine, Lifestyle and Reality: Brant Cumming (SA), "Black Hebrews".

Bronze, TV Station Breaks and Promos: Robert Hill (SA), "ABC Beijing Christmas Greeting".

### 2009 Rural Media South Australia Awards

Best Rural Radio Journalist: Annabelle Homer and Drew Radford, ABC Rural Radio, *Country Hour*, "Murray River Crossing".

## Appendix 20—ABC Awards 2009–10 *continued*

### **2010 South Australian Media Awards**

TV Broadcaster of the Year:  
Kerry Staight, *Landline*.

Best TV Current Affairs Report:  
Kerry Staight, *Lateline*, “Planning Succession Farming”.

Best Radio Current Affairs Report:  
Nance Haxton.

### **South Australian Press Club Awards**

Best Radio Current Affairs Report:  
Nance Haxton, “River Murray”.

### **South Australian National Football League**

Best Commentator: Peter Walsh,  
ABC Radio Sport, *Grandstand*.

### **2009 South Australian of the Year Awards**

Arts Category: Timothy Sexton,  
ABC Classic FM.

### **Tasmania**

#### **2009 Tasmanian Media Awards**

Excellence in reporting on Mental Health: Felicity Ogilvie, Radio Current Affairs.

### **Victoria**

#### **2009 Australian Cinematographers Society Awards (Vic/Tas)**

Silver, Current Affairs: Peter Curtis ACS (TAS), “Antarctica: What Lies Beneath”.

Silver, Current Affairs: Ron Ekkel (VIC), “The Doctor and his Daughters”.

Bronze, Current Affairs: Ron Ekkel (VIC), *The 7.30 Report*, “Russian Icons”.

Bronze, Current Affairs: Peter Healy (VIC), *The 7.30 Report*, “Crothers Cordials”.

#### **2009 Melbourne Racing Club Spring Media Awards**

Radio: ABC Radio Sport,  
*Grandstand*.

### **2009 Quill Awards for Excellence in Victorian Journalism**

Best Radio News Report:  
Jane Cowan, *ABC News*,  
“Marysville Lost”.

Best TV Current Affairs: Quentin McDermott, Sarah Curnow, Alec Cullen, Caro Meldrum-Hanna,  
*Four Corners*, “Two Days in Hell”.

Young Journalist of the Year:  
Drew Ambrose, *Black Saturday*.

Best Use of Online Medium:  
Priscilla Davies and Dew Ambrose,  
*Black Saturday*.

### **2009 State Library of Victoria Creative Fellowship**

Michael Shirrefs, ABC Radio National.

### **Western Australia**

#### **WA Cricket Media Guild**

WACA Test Match Media Award:  
Clint Wheeldon, ABC Radio Sport,  
*Grandstand*.

Radio Award, Most Outstanding Broadcaster: Clint Wheeldon,  
ABC Radio Sport, *Grandstand*.

### **West Australian Football Commission Media Awards**

Best Radio Commentator:  
Clint Wheeldon, ABC Radio Sport,  
*Grandstand*.

Best TV Commentator: Glen Mitchell, ABC Radio Sport,  
*Grandstand*.

Best coverage of WAFL:  
ABC Radio.

### **2009 Western Australian Journalists’ Association Media Awards**

Radio Prize: Geoff Hutchison and David Weber, ABC Perth.

Online reporting Prize: Sharon Kennedy, ABC South West (Bunbury).

A.H. Kornweibel Arts Prize: Nikki Wilson Smith, *Stateline*.

### **2009 Rural Media Association of Western Australia Awards**

Best News Coverage: Skye Shannon, ABC Rural Radio,  
*Country Hour*, “Grain on Rail”.

## **ABC Commercial Awards**

### **2009 Australian Magazine Awards**

Best Food Magazine Award:  
*Delicious.*, ABC Publishing/ABC Magazines.

### **2009 Australian Recording Industry Association Awards (The ARIAs)**

Best Classical Album: Australian Brandenburg Orchestra/Paul Dyer,  
*Handel Concerti Grossi Opus 6*, ABC Music (Classics).

Best Children’s Album: The Wiggles, *Go Bananas*, ABC Music (Contemporary).

Best Original Soundtrack/Cast/Show Album, Soundtrack: *Balibo*, ABC Music (Contemporary).

### **2009 Australian Music Centre/ Australasian Performance Rights Association Limited Classical Music Awards**

Outstanding Contribution to Australian Music in Education: Southern Cross Soloists, ABC Music (Classics).

Outstanding Contribution by an Individual: Riley Lee, ABC Music (Classics).

Instrumental Work of the Year: Tony Gould, Imogen Manins and David Jones, ABC Music (Classics).

Orchestral Work of the Year: Graeme Koehne, *Tivoli dances*, ABC Music (Classics).

Vocal/Choral Work of the Year: Lyn Williams, ABC Music (Classics).

Best Performance of an Australian composition: West Australian Symphony Orchestra/Carl Vine, ABC Music (Classics).

Tasmanian State Award: Tasmanian Symphony Orchestra, ABC Music (Classics).

Queensland State Award: Southern Cross Soloists, ABC Music (Classics).

Victorian State Award: Richard Mills, ABC Music (Classics).

## Appendix 20—ABC Awards 2009–10 *continued*

West Australian State Award: West Australian Symphony Orchestra, ABC Music (Classics).

### 2009 Australian Video Software Awards

Best Marketing Campaign for a TV Series (New and Re-Promote): *Little Britain*, ABC Sales and Distribution/DVD.

Special Interest Documentary Title of the Year: *Planet Earth*, ABC Sales and Distribution/DVD.

Children's Title of the Year: *The Wiggles: Racing to the Rainbow*, ABC Sales and Distribution/DVD.

### 2010 Gourmand World Cookbook Awards

Best Health and Nutrition Book (Australia): *The Gut Foundation Cookbook*, ABC Publishing/ABC Books.

Best Children and Family Cookbook (Australia): *Feeding Fussy Kids*, ABC Publishing/ABC Books.

### 2010 Grant McLennan Memorial Fellowship

Danny Widdicombe and Andrew Morris, ABC Music/Contemporary.

### 2009 Limelight Awards

Best Classical Album: Goldner String Quartet, *Beethoven Complete String Quartets*, ABC Music (Classics).

### 2009 News Limited's News Awards

Magazine of the Year Award: *Delicious.*, ABC Publishing/ABC Magazines.

### 2010 Online Retail Industry Awards

Best On-line Retailer in Australasia: ABC Shop On-line, ABC Retail.

Best Multi-channel Retailer in Australasia: ABC Shop On-line, ABC Retail.

### Queensland Country Music Awards

Best New Talent: Shea Fisher, *Getaway Heart*, ABC Music (Contemporary).

### 2009 Screen Music Awards

Best Feature Film Score-Soundtrack: *Balibo*, ABC Music (Contemporary).

Best Original Song Composed for the Screen-Soundtrack: *Balibo*, ABC Music (Contemporary).

### 2009 World Championships of Performing Arts

Senior Grand Champion of the World: Joe Robinson, *Time Jumping*, ABC Music/Contemporary.

## Appendix 21 – Television Transmission Frequencies

| Digital Television                  |    | Central Western Slopes |    | Kings Cross                     |     | Richmond/Tweed            |     |
|-------------------------------------|----|------------------------|----|---------------------------------|-----|---------------------------|-----|
| <b>Australian Capital Territory</b> |    | Cobar                  | 6  | Kotara                          | 37  | Stanwell Park             | 52  |
| Canberra                            | 9A | Coffs Harbour          | 61 | Kyogle                          | 58  | SW Slopes/<br>E Riverina  | 46  |
| Tuggeranong                         | 59 | Condobolin             | 64 | Laurieton                       | 60  | Sydney                    | 12  |
| Weston Creek/<br>Woden              | 59 | Coolah                 | 55 | Lightning Ridge                 | 11† | Tamworth                  | 54  |
| <b>New South Wales</b>              |    | Cooma                  | 55 | Lithgow                         | 31  | Tenterfield               | 58  |
| Albury North                        | 31 | Cooma/Monaro           | 29 | Lithgow East                    | 56  | Thredbo                   | 33  |
| Armidale                            | 32 | Cowra                  | 62 | Manly/Mosman                    | 30  | Tumut                     | 53  |
| Ashford                             | 59 | Deniliquin             | 55 | Manning River                   | 7   | Tumut                     | 53  |
| Balranald                           | 40 | Dubbo                  | 58 | Mansfield                       | 60  | Ulladulla                 | 28  |
| Batemans Bay/<br>Moruya             | 9A | Dungog                 | 59 | Merewether                      | 37  | Upper Hunter              | 7   |
| Bathurst                            | 7  | Eden                   | 55 | Merriwa                         | 48  | Upper Namoi               | 8   |
| Bega                                | 35 | Glen Innes             | 59 | Mudgee                          | 56  | Vacy                      | 32  |
| Bombala                             | 62 | Gloucester             | 41 | Murrumbidgee<br>Irrigation Area | 11  | Wagga Wagga               | 55  |
| Bonalbo                             | 53 | Gosford                | 37 | Murrundi                        | 41  | Walcha                    | 48  |
| Bouddi                              | 37 | Goulburn               | 56 | Murwillumbah                    | 29  | Walgett                   | 40† |
| Bowral/Mittagong                    | 52 | Grafton/Kempsey        | 36 | Narooma                         | 56  | Wilcannia                 | 9†  |
| Braidwood                           | 56 | Hay                    | 55 | Newcastle                       | 37  | Wollongong                | 52  |
| Broken Hill                         | 10 | Illawarra              | 51 | Newcastle<br>North              | 66  | Wyong                     | 37  |
| Cassilis                            | 30 | Inverell               | 59 | Nyngan                          | 53  | Young                     | 10  |
| Central Tablelands                  | 36 | Jerilderie             | 55 | Oberon                          | 56  | <b>Northern Territory</b> |     |
|                                     |    | Jindabyne              | 59 | Port Stephens                   | 30# | Alice Springs             | 8   |
|                                     |    | Kandos                 | 56 | Portland/<br>Wallerawang        | 56  | Darwin                    | 30  |
|                                     |    | Khancoban              | 59 |                                 |     | Katherine                 | 8   |





**Appendix 21 – Television Transmission Frequencies** *continued*

| <b>Digital Television</b> | <b>Analog Television</b> |                                     |                         |     |                           |     |
|---------------------------|--------------------------|-------------------------------------|-------------------------|-----|---------------------------|-----|
| <i>continued</i>          |                          |                                     |                         |     |                           |     |
| Dampier                   | 28                       | <b>Australian Capital Territory</b> | Eden                    | 1   | Newcastle                 | 48  |
| Denham                    | 7                        |                                     | Elizabeth Beach         | 57* | Nowra North               | 32  |
| Derby                     | 9†                       | <b>Canberra</b>                     | Emmaville               | 55  | Nundle                    | 56* |
| Esperance                 | 9A                       | Conder                              | Enngonia                | 69* | Nymagee                   | 66* |
| Exmouth                   | 7                        | Fraser                              | Eugowra                 | 55* | Nyngan                    | 3   |
| Fitzroy Crossing          | 59†                      | Tuggeranong                         | Forster                 | 47* | Oberon                    | 57  |
| Geraldton                 | 41                       | 60                                  | Glen Davis              | 48* | Ocean Shores              | 56* |
| Halls Creek               | 9†                       | Weston Creek/<br>Woden              | Glen Innes              | 50  | Orange                    |     |
| Jurien                    | 56                       |                                     | Glengarry and<br>Grawin | 67* | (Rosewood)                | 55* |
| Kalbarri                  | 8†                       | <b>New South Wales</b>              | Gloucester              | 42  | Patonga                   | 46* |
| Kalgoorlie                | 9A                       | Adelong                             | Goodooga                | 8   | Peak Hill                 | 55* |
| Kambalda                  | 56                       | Albury North                        | Gosford                 | 46  | Portland Town             | 55* |
| Karratha                  | 53                       | Araluen                             | Goulburn                | 55  | Portland/<br>Wallerawang  | 57  |
| Kojonup                   | 68                       | Armidale                            | Grafton/Kempsey         | 2   | Quirindi                  | 5A  |
| Kununurra                 | 8†                       | Armidale North                      | Gunning                 | 58* | Richmond/Tweed            | 6   |
| Kununurra East            | 67†                      | Ashford                             | Hartley                 | 48* | Smiths Lake               | 55* |
| Lake Grace                | 34                       | Balranald                           | Hay                     | 66  | Stanwell Park             | 33  |
| Leeman                    | 6                        | Batemans Bay/<br>Moruya             | Hillston                | 62* | Stroud                    | 63* |
| Leinster                  | 11                       | 6                                   | Illawarra               | 56  | SW Slopes/<br>E Riverina  | 0   |
| Manjimup                  | 58                       | Bathurst                            | Inverell                | 2   | Sydney                    | 2   |
| Marble Bar                | 7                        | Batlow                              | Ivanhoe                 | 6   | Talbingo                  | 67* |
| Margaret River            | 45                       | Bega/Cooma                          | Jerilderie              | 10  | Tamworth                  | 55  |
| Meekathurra               | 9                        | Berry                               | Jindabyne               | 60  | Tamworth City             | 2   |
| Merredin                  | 56                       | Bolivia                             | June                    | 58* | Telegraph Point           | 49* |
| Moora                     | 52                       | Bonalbo                             | Kandos                  | 60  | Tenterfield               | 69  |
| Morawa                    | 7                        | Bonny Hills                         | Kangaroo Valley         | 58* | Thredbo                   | 34  |
| Mt Magnet                 | 9                        | Booral                              | Khancoban               | 60  | Tottenham                 | 10  |
| Nannup                    | 31†                      | Bouddi                              | Kings Cross             | 46  | Tullamore                 | 55* |
| Narrogin                  | 58                       | Bourke                              | Kotara                  | 58  | Tullibigeal               | 69* |
| Newman                    | 6                        | Bowral/Mittagong                    | Kyogle                  | 57  | Tumbarumba                | 66* |
| Norseman                  | 6                        | Braidwood                           | Laurieton               | 44  | Tumut                     | 57  |
| Northam                   | 57                       | Broken Hill                         | Lightning Ridge         | 10  | Tweed Heads               | 31  |
| Northampton               | 55†                      | 2                                   | Lismore East            | 56* | Ulladulla                 | 33  |
| Onslow                    | 7†                       | Burra Creek                         | Lithgow                 | 32  | Upper Hunter              | 8   |
| Pannawonica               | 9                        | Byron Bay                           | Lithgow East            | 55  | Upper Namoi               | 7   |
| Paraburdoo                | 9A                       | Capertee                            | Long Flat               | 49* | Uralla                    | 56* |
| Pemberton                 | 32                       | Captains Flat                       | Maclean/Ashby           | 58* | Urbenville                | 58* |
| Perth                     | 12                       | Cassilis                            | Manly/Mosman            | 42  | Vacy                      | 31  |
| Port Hedland              | 8                        | Central Tablelands                  | Manning River           | 6   | Wagga Wagga               | 56  |
| Roebourne                 | 9A                       | Central Western<br>Slopes           | Mannus                  | 67* | Walcha                    | 6   |
| Roleystone                | 56                       | 11                                  | Megalong                | 55* | Walgett                   | 69  |
| Southern                  |                          | Cobar                               | Menindee                | 9   | Walwa/Jingellic           | 56* |
| Agricultural              | 11                       | Coffs Harbour                       | Merewether              | 50  | Warialda                  | 52* |
| Southern Cross            | 7                        | Collarenebri                        | Merriwa                 | 8   | White Cliffs              | 69* |
| Springsure                | 46                       | Condobolin                          | Mount George            | 28* | Wilcannia                 | 8   |
| Tom Price                 | 12                       | Coolah                              | Mount Kembla            | 39* | Wollongong                | 30  |
| Toodyay                   | 56                       | Cooma                               | Mudgee                  | 55  | Woronora                  | 46* |
| Wagin                     | 38                       | Cooma Town                          | Mudgee Town             | 54* | Wyangala                  | 62* |
| Wongan Hills              | 7                        | Cootamundra                         | Mullumbimby             | 33* | Wyong                     | 42  |
| Wyndham                   | 12†                      | Cowra                               | Mungindi                | 10  | Young                     | 11  |
|                           |                          | Crookwell                           | Murrumbidgee            |     |                           |     |
|                           |                          | Darbys Falls                        | Irrigation Area         | 7   |                           |     |
|                           |                          | Deniliquin                          | Murrurundi              | 6   | <b>Northern Territory</b> |     |
|                           |                          | Drake                               | Murwillumbah            | 60  | Adelaide River            | 11  |
|                           |                          | Dubbo                               | Narooma                 | 0   | Alexandria Station        |     |
|                           |                          | Dungog                              | Newcastle               | 5A  | Homestead                 | 63* |
|                           |                          | Eastgrove                           |                         |     |                           |     |

## Appendix 21 — Television Transmission Frequencies continued

|                     |     |                                 |     |                               |     |                     |     |
|---------------------|-----|---------------------------------|-----|-------------------------------|-----|---------------------|-----|
| Ali Curung          | 57* | Peppimenarti                    | 69* | Cairns North                  | 56  | Hungerford          | 69* |
| Alice Springs       | 7   | Pine Creek                      | 10  | Camooeal                      | 8   | Ilfracombe          | 59* |
| Alice Springs North | 69* | Port Bremmer                    | 56* | Canungra                      | 60* | Injune              | 8   |
| Ampilatwatja        | 67* | Santa Teresa                    | 68* | Cape Flattery Mine            | 69* | Isisford            | 7   |
| Angurugu            | 58* | South Alligator — Kakadu Resort | 65* | Capella                       | 32  | Jackson Oil Field   | 69* |
| Areyonga            | 66* | Tennant Creek                   | 9   | Cardwell                      | 69* | Jericho             | 7   |
| Arlparra            | 60* | Ti Tree                         | 67* | Charleville                   | 9   | Julia Creek         | 10  |
| Barunga             | 69* | Timber Creek                    | 69* | Charters Towers               | 44  | Jundah              | 69* |
| Batchelor           | 69* | Tindal                          | 47* | Chillagoe                     | 69* | Karumba             | 6   |
| Bathurst Island     | 11  | Tipperary                       | 66* | Clairview                     | 69* | Kelso               | 59* |
| Bathurst Island     | 69* | Uluru                           | 69* | Clermont                      | 10  | Kooralbyn           | 56* |
| Bickerton Island    | 60* | Umbakumba                       | 56* | Cloncurry                     | 7   | Kowanyama           | 69* |
| Borrooloola         | 6   | Urapunga                        | 68* | Coen                          | 8   | Kubin               | 53* |
| Brunette Downs      | 59* | Wadeye                          | 69* | Collinsville                  | 55  | Lakeland            | 69  |
| Canteen Creek       | 63* | Willowra                        | 57* | Conondale                     | 57* | Lakeland            |     |
| Cattle Creek        | 68* | Wilora                          | 57* | Cooktown                      | 67  | Roadhouse           | 57* |
| Cooinda             | 45* | Wudykapildiya                   | 69* | Coppabella                    | 55* | Laura               | 8   |
| Daguragu            | 69* | Yarralin                        | 69* | Corfield                      | 10  | Little Mulgrave     | 45* |
| Daly River          | 10  | Yirrkala                        | 60* | Cracow                        | 68* | Lockhart River      | 69* |
| Darwin              | 6   | Yuelamu                         | 56* | Crows Nest                    | 58* | Longreach           | 6   |
| Darwin              | 46* | Yuendumu                        | 55* | Croydon                       | 8   | Mackay              | 8   |
| Darwin North        | 55  |                                 |     | Cunnamulla                    | 10  | Mareeba             | 54  |
| Docker River        | 51* | <b>Queensland</b>               |     | Currumbin                     | 33  | Maroon              | 56* |
| Douglas Daly        | 63* | Adavale                         | 69* | Dajarra                       | 69* | Meandarra           | 59  |
| East Alligator      | 65* | Agnes Water                     | 53* | Darling Downs                 | 32  | Middlemount         | 8   |
| Elliott             | 58* | Airline Beach                   | 49  | Dimbulah                      | 46  | Miles               | 9   |
| Engawala            | 57* | Alligator Creek                 | 58* | Dingo Beach                   | 57* | Miriam Vale/Bororen | 55  |
| Galiwinku           | 8   | Almaden                         | 64* | Dirranbandi                   | 7   | Mission Beach       | 2   |
| Gapuwiyak           | 69* | Alpha                           | 8   | Doomadgee                     | 69* | Mitchell            | 6   |
| Groote Eylandt      | 7   | Anakie                          | 59* | Dysart                        | 2   | Monto               | 56  |
| Haasts Bluff        | 57* | Aramac                          | 11  | Eidsvold                      | 57  | Moonford            | 40* |
| Harts Range         | 69* | Atherton IBL                    | 68  | Einsleigh                     | 66* | Moore               | 33  |
| Hodgson Downs       | 69* | Augathella                      | 11  | Eloise Mine                   | 66* | Moranbah            | 5A  |
| Imangara            | 57* | Ayr                             | 63  | Emerald                       | 11  | Moranbah Town       | 55  |
| Imanpa              | 63* | Ayton                           | 62* | Eromanga                      | 66* | Morven              | 7   |
| Jabiru              | 8   | Babinda                         | 54  | Esk                           | 55  | Mossman             | 41  |
| Jim Jim             | 69* | Ballera                         | 56* | Eulo                          | 69* | Mount Alford        | 55* |
| Kalkaringi          | 57* | Bancroft                        | 55* | Flame Tree and Jubilee Pocket | 54* | Mount Garnet        | 2   |
| Katherine           | 7   | Barcaldine                      | 10  | Forsyth                       | 56* | Mount Isa           | 6   |
| Katherine Gorge     | 62* | Bedourie                        | 7   | Georgetown                    | 7   | Mount Molloy        | 7   |
| Kings Canyon Resort | 69* | Bell                            | 56  | Gladstone East                | 32  | Mount Morgan        | 56* |
| Kintore             | 57* | Birdsville                      | 8   | Gladstone West                | 55  | Mount Surprise      | 55* |
| Knocker Bay         | 58* | Blackall                        | 9   | Glenden                       | 47* | Moura               | 54  |
| Laramba             | 56* | Blackwater                      | 8   | Gold Coast                    | 49  | Murgon              | 57  |
| Maningrida          | 63* | Bogantungan                     | 69* | Goondiwindi                   | 6   | Muttaborra          | 8   |
| Mary River          | 65* | Bollon                          | 69* | Gordonvale                    | 55  | Nambour             | 58  |
| Mataranka           | 8   | Boonah                          | 57  | Greenvale                     | 8   | Napranum            | 63* |
| Maxwell Creek       |     | Boullia                         | 8   | Gunpowder                     | 69* | Nebo                | 55  |
| Forestry HQ         | 47* | Bowen                           | 5A  | Gununa                        | 69* | Nelly Bay           | 30* |
| Mereenie            | 67* | Boyne Island                    | 57  | Gympie                        | 45  | New Mapoon          | 64* |
| Minjilang           | 69* | Brisbane                        | 2   | Gympie Town                   | 57  | Noosa/Tewantin      | 32  |
| Mount Liebig        | 57* | Burdekin Falls                  | 69* | Herberton                     | 60  | Normanton           | 8   |
| Newcastle Waters    | 8   | Burketown                       | 69* | Hervy Bay                     | 55  | Osborne Mines       | 63* |
| Nhulunbuy           | 11  | Byfield                         | 55* | Hope Vale                     | 69* | Paluma              | 59* |
| Numbulwar           | 69* | Cairns                          | 9   | Horseshoe Bay                 | 56* | Pentland            | 8   |
|                     |     | Cairns East                     | 41  | Hughenden                     | 9   | Port Douglas        | 55  |
|                     |     |                                 |     |                               |     | Proserpine          | 56  |

## Appendix 21 – Television Transmission Frequencies continued

### Analog Television

*continued*

|                    |     |                          |     |                                |     |                              |     |
|--------------------|-----|--------------------------|-----|--------------------------------|-----|------------------------------|-----|
| Quilpie            | 8   | Yaraka                   | 30* | Renmark/Loxton                 | 3   | Penguin                      | 31  |
| Rathdowney         | 40* | Yarrabah                 | 69* | Roxby Downs                    | 56  | Port Arthur                  | 56* |
| Ravenshoe          | 41  | Yeppoon                  | 56  | South East                     | 1   | Port Sorell                  | 64  |
| Redlynch           | 60  | Yowah                    | 69* | Spencer Gulf North             | 1   | Pyengana Valley              | 33  |
| Richmond           | 6   | Yuleba                   | 68* | Streaky Bay                    | 10  | Queenstown/<br>Zeehan        | 56  |
| Rockhampton        | 9   | <b>South Australia</b>   |     | Swan Reach                     | 66* | Ringarooma                   | 55  |
| Rockhampton East   | 55  | Adelaide                 | 2   | Truro Grove                    | 66* | Rosebery                     | 33  |
| Roma               | 7   | Adelaide Foothills       | 46  | Tumby Bay                      | 32  | Savage River                 | 4   |
| Rosedale           | 57* | Andamooka                | 8   | Umuwa                          | 54* | Sisters Beach                | 60* |
| Saibai Island      | 57* | Angaston                 | 58* | Victor Harbor                  | 55  | Smithton                     | 32  |
| Sapphire/Rubyvale  | 46* | Arkaroola                | 69* | Waikerie                       | 56  | South Springfield            | 56  |
| Shute Harbour      | 2   | Bookabie                 | 68* | William Creek                  | 69* | St Helens                    | 31  |
| Smithfield Heights | 56  | Bordertown               | 2   | Wirrulla                       | 8   | St Marys                     | 56  |
| Somerset Dam       | 60* | Burra                    | 56  | Woomera                        | 7   | Strahan                      | 57  |
| Southern Downs     | 1   | Cape Jervis              | 46* | Wudinna                        | 30  | Strathgordon                 | 43  |
| Speewah            | 55* | Caralue Bluff            | 59  | Yalata                         | 66* | Swansea                      | 57  |
| Springsure         | 8   | Carrickalinga            | 55* | Yankalilla                     | 56* | Taroona                      | 46  |
| St George          | 8   | Ceduna/Smoky Bay         | 9   | Yunta                          | 69* | Tullah                       | 55* |
| St Lawrence        | 68* | Coffin Bay               | 45  | <b>Tasmania</b>                |     | Ulverstone                   | 59  |
| Stanage Bay        | 68* | Coober Pedy              | 8   | Acton Road                     | 55  | Upper Derwent<br>Valley      | 58* |
| Stonehenge         | 69* | Cowell                   | 6   | Avoca                          | 45  | Waratah                      | 57  |
| Stuart             | 59  | Cudlee Creek             | 54* | Barrington Valley              | 46  | Wayatinah                    | 46* |
| Sue Island         | 55* | Elizabeth South          | 63  | Bicheno                        | 10  | Weldborough                  | 56  |
| Sunshine Coast     | 40  | Elliston                 | 69* | Binalong Bay                   | 33  | Wynyard                      | 33  |
| Surat              | 11  | Eudunda                  | 66* | Blackstone (Tas)               | 55* |                              |     |
| Tambo              | 6   | Glendambo                | 69* | Burnie                         | 58  | <b>Victoria</b>              |     |
| Tara               | 57  | Golden Grove             | 56* | Cygnets                        | 45  | Alexandra                    | 59  |
| Taroom             | 11  | Gumeracha                | 56* | Derby (Tas)                    | 57  | Alexandra Environs           | 31  |
| Texas              | 11  | Hallett Cove             | 63  | Dover                          | 56  | Anglesea and<br>Aireys Inlet | 56* |
| Thallon            | 69* | Hawker                   | 48  | Dover South                    | 44  | Apollo Bay                   | 55  |
| Thangool           | 58* | Keith                    | 42  | Eaglehawk Neck                 | 56* | Bairnsdale                   | 57  |
| Thargomindah       | 69* | Kingscote                | 69* | East Devonport                 | 57  | Ballarat                     | 42  |
| Theodore           | 58  | Kingston SE/Robe         | 56  | Forth                          | 43* | Bemm River                   | 58* |
| Thursday Island    | 8   | Lameroo                  | 57  | Geeveston                      | 57  | Bendigo                      | 1   |
| Tieri              | 68* | Leigh Creek South        | 9   | Gladstone                      | 54  | Blackwood                    | 61* |
| Tin Can Bay        | 55* | Lyndoch                  | 56* | Goshen/Goulds<br>Country       | 57  | Bonnie Doon                  | 58  |
| Toogoolawah        | 59* | Mannum                   | 66* | Gunns Plains                   | 57* | Boolarra                     | 56* |
| Toowoomba          | 56  | Marion Bay               | 56* | Hillwood                       | 46  | Bright                       | 32  |
| Townsville         | 3   | Marla                    | 69* | Hobart                         | 2   | Bruthen                      | 53  |
| Townsville North   | 55  | Marree                   | 8   | Hobart NE Suburbs              | 57  | Buchan                       | 65* |
| Trinity Beach      | 45  | Melrose/Wilmington       | 59* | King Island                    | 11  | Buxton                       | 33* |
| Tully              | 55  | Mintabie                 | 64* | Launceston                     | 56  | Cann River                   | 11  |
| Tully Heads        | 54* | Moomba                   | 69* | Lileah                         | 8   | Casterton                    | 55  |
| Wallumbilla        | 46* | Myponga                  | 39* | Lilydale                       | 57  | Churchill                    | 55  |
| Wandoan            | 5A  | Naracoorte               | 57  | Little Swanport/<br>Ravensdale | 56* | Cobden                       | 8   |
| Wangetti           | 51  | Nepabunna                | 69* | Mangana                        | 55  | Cohuna                       | 68* |
| Warwick            | 55  | Normanville              | 57* | Maydena                        | 61* | Colac                        | 5A  |
| Weipa              | 7   | Oodnadatta               | 60* | Meander                        | 56  | Coleraine                    | 2   |
| Wide Bay           | 6   | Orroroo                  | 69* | Mole Creek                     | 57* | Corryong                     | 9   |
| Willows            | 59* | Penong                   | 69* | NE Tasmania                    | 32  | Dargo                        | 57* |
| Windorah           | 69* | Peterhead                | 56* | Neika/Leslie Vale              | 56* | Dartmouth                    | 54* |
| Winton             | 8   | Pinnaroo                 | 56  | New Norfolk                    | 56  | Eildon                       | 33  |
| Wujal Wujal        | 69* | Port Lincoln             | 60  | Orford                         | 55  | Eildon town                  | 57  |
| Wyandra            | 69* | Quorn                    | 47  | Paloona                        | 47* | Ensay                        | 55* |
|                    |     | Rawnsley Park<br>Station | 69* |                                |     |                              |     |

## Appendix 21 — Television Transmission Frequencies continued

|                             |     |                          |       |                |             |                       |     |
|-----------------------------|-----|--------------------------|-------|----------------|-------------|-----------------------|-----|
| Falls Creek                 | 56* | <b>Western Australia</b> | Hyden | 29*            | Northcliffe | 56*                   |     |
| Ferntree Gully              | 56  | Albany                   | 7     | Jameson        | Nullagine   | 50*                   |     |
| Flowerdale and<br>Hazeldene | 56* | Albany West              | 63*   | (Mantamaru)    | Nyabing     | 66*                   |     |
| Foster                      | 57  | Argyle                   | 69    | Jerramungup    | 69*         | One Arm Point         | 69* |
| Freeburgh/Smoko             | 56* | Augusta                  | 56    | Jurien         | 55          | Ongerup               | 67* |
| Geelong (Newtown)           | 56* | Badgingarra              | 68*   | Kalbarri       | 9           | Onslow                | 8   |
| Genoa                       | 31  | Bayulu                   | 45    | Kalgoorlie     | 6           | Ora Banda             | 59* |
| Gisborne                    | 56* | Beacon                   | 69*   | Kambalda       | 55          | Pallottine Mission    | 69* |
| Goulburn Valley             | 40  | Bencubbin                | 68*   | Karalundi      | 68*         | Pannawonica           | 11  |
| Halls Gap                   | 55  | Blackstone               | 57*   | Karratha       | 54          | Paraburdoo            | 6   |
| Healesville                 | 57* | Boddington               | 68*   | Karratha South | 42*         | Peaceful Bay          | 67* |
| Hopetoun-Beulah             | 56  | Borden                   | 65*   | Katanning      | 7           | Pemberton             | 31  |
| Horsham                     | 45  | Bremer Bay               | 69*   | Kellerberrin   | 41*         | Perth                 | 2   |
| Howqua                      | 57* | Bremer Bay South         | 67*   | Kojonup        | 69          | Perth East            | 49* |
| Jamieson                    | 58* | Bridgetown               | 56    | Kondinin       | 69*         | Pingrup               | 67* |
| Jeeralang/Yinnar            |     | Broome                   | 8     | Koolyanobbing  | 11          | Port Hedland          | 7   |
| South                       | 54* | Bruce Rock               | 66*   | Koorda         | 52*         | Prevelly              | 65* |
| Kiewa                       | 57  | Bunbury                  | 5     | Kulin          | 31*         | Punmu                 | 66* |
| Lakes Entrance              | 32  | Burrurrah                | 69*   | Kununoppin     | 67*         | Quinninup             | 56* |
| Latrobe Valley              | 40  | Camballin                | 68*   | Kununurra      | 9           | Ravensthorpe          | 11  |
| Lorne                       | 57  | Carnarvon                | 7     | Kununurra East | 68          | Roebourne             | 9   |
| Mallacoota                  | 57  | Carnarvon                | 7     | Lake Grace     | 33          | Roleystone            | 57  |
| Mansfield                   | 50  | Central Agricultural     | 5A    | Lake Gregory   | 68*         | Salmon Gums           | 8   |
| Marysville                  | 46  | Cervantes                | 46    | Lake King      | 69*         | Sandstone             | 63* |
| Melbourne                   | 2   | Christmas Island         |       | Lancelin       | 53*         | Seabird               | 55* |
| Mildura                     | 6   | Drumsite                 | 6*    | Laverton       | 10          | Southern Agricultural | 2   |
| Mitta Mitta                 | 53* | Christmas Island         |       | Learmonth      | 66*         | Southern Cross        | 9   |
| Monbulk                     | 56* | Phosphate Hill           | 40*   | Leeman         | 5A          | Tambellup             | 67* |
| Murray Valley               | 2   | Christmas Island         |       | Leinster       | 10          | Telfer                | 60* |
| Murrayville                 | 63* | Rocky Point              | 57*   | Leonora        | 8           | Tjirrkarli            | 57* |
| Myrtleford                  | 2   | Coalmine Beach           | 65*   | Mandurah       | 57*         | Tjuntjuntjara         | 57* |
| Nhill                       | 9   | Cocos Islands            |       | Manjimup       | 57          | Tom Price             | 10  |
| Nowa Nowa                   | 55  | (West Island)            | 9*    | Marble Bar     | 8           | Toodyay               | 40  |
| Omeo                        | 32  | Condingup/Howick         | 6     | Margaret River | 57          | Trayning              | 69* |
| Orbost                      | 2   | Coolgardie               | 63*   | Marvel Loch    | 55*         | Useless Loop          | 68* |
| Port Campbell               | 54* | Coonana                  | 57*   | Maryville      | 56*         | Vlaming Head          | 59* |
| Portland                    | 60  | Coral Bay                | 68*   | Maryville      | 56*         | Waddi Bush Resort     | 61* |
| Rosebud                     | 56* | Cue                      | 10    | Meekatharra    | 8           | Wagin                 | 8   |
| Safety Beach                | 61  | Dalwallinu               | 46    | Menzies        | 10          | Walpole               | 57* |
| Selby                       | 57  | Dampier                  | 29    | Merredin       | 8           | Wanarn                | 57* |
| Seymour                     | 55  | Denham                   | 8     | Monkey Mia     | 58*         | Wandering             | 58* |
| South Yarra                 | 61  | Denmark                  | 67*   | Moora          | 60          | Warakurna             | 57* |
| Swifts Creek                | 59  | Derby                    | 8     | Morawa         | 8           | Warburton (WA)        | 57* |
| Tawonga South               | 32  | Djarindjin               | 56*   | Mount Magnet   | 8           | Warmun                | 56* |
| Tidal River                 | 67* | Dongara                  | 61*   | Mukinbudin     | 31*         | Warralong             | 60* |
| Upper Murray                | 1   | Eneabba                  | 46    | Mullewa        | 9           | Wellstead             | 67* |
| Upwey                       | 39  | Esperance                | 10    | Munglinup      | 69*         | Westonia              | 65* |
| Warburton (Vic)             | 61  | Eucla                    | 69*   | Muradup        | 67*         | Wharton               | 69* |
| Warrnambool                 | 2   | Exmouth                  | 8     | Murrin Murrin  | 65*         | Wongan Hills          | 6   |
| Warrnambool City            | 29  | Fitzroy Crossing         | 58    | Nannup         | 32          | Wongan Hills Town     | 53* |
| Western Victoria            | 5A  | Gairdner                 | 68*   | Narembeen      | 64          | Wurreranginy          |     |
| Wye River                   | 52* | Gascoyne Junction        | 66*   | Narrogin       | 57          | Community             | 8*  |
| Yea                         | 33  | Geraldton                | 6     | Newdegate      | 66*         | Wyndham               | 10  |
| Yendon/Lal Lal              | 67* | Gnowangerup              | 69*   | Newman         | 7           | Yalgoo                | 10  |
|                             |     | Golden Grove Mine        | 65*   | Norseman       | 7           | Youngaleena           | 60* |
|                             |     | Gracetown                | 61*   | North Rankin   | 61*         |                       |     |
|                             |     | Halls Creek              | 8     | Northam        | 56          |                       |     |
|                             |     | Hopetoun (WA)            | 65    | Northampton    | 8           |                       |     |

## Appendix 21 – Television Transmission Frequencies continued

|  |               |                   |                |                        |                          |    |
|--|---------------|-------------------|----------------|------------------------|--------------------------|----|
| <b>BRACS Analog Television</b><br><br>The Australian Communications and Media Authority has issued a licence for a community facility formerly known as Broadcasting for Remote Aboriginal Communities Scheme (BRACS). Communities with such facilities have a transmitter which allows rebroadcasting of the ABC or programming from other sources. | Kintore       | 66                | Darnley Island | 66                     | <b>Western Australia</b> |    |
|  | Lajamanu      | 63                | Dauan Island   | 65                     | Balgo                    | 66 |
|  | Maningrida    | 66                | Doomadgee      | 63                     | Beagle Bay               | 66 |
|  | Milikapiti    | 66                | Gununa         | 63                     | Blackstone               | 69 |
|  | Milingimbi    | 65                | Hope Vale      | 66                     | Coonana                  | 66 |
|  | Minjilang     | 66                | Injinoo        | 64                     | Cosmo Newberry           | 66 |
|  | Ngukurr       | 69                | Kowanyama      | 63                     | Djarindjin               | 65 |
|  | Numbulwar     | 66                | Kubin          | 65                     | Jameson                  |    |
|  | Oenpelli      | 66                | Lockhart River | 63                     | (Mantamaru)              | 69 |
|  | Palumpa       | 66                | Mabuiag Island | 66                     | Jigalong                 | 66 |
|  | Papunya       | 66                | Murray Islands | 66                     | Kalumburu                | 66 |
|  | Peppimenarti  | 63                | New Mapoon     | 58                     | Kanpa                    | 66 |
|  | Pmara Jutunta | 66                | Pompuraaw      | 66                     | Karilywara               | 66 |
|  | Pularumpi     | 63                | Saibai Island  | 66                     | Kiwirrkurra              | 66 |
|  | Ramingining   | 66                | Seisia         | 65                     | La Grange                | 66 |
| Santa Teresa   | 65            | St Pauls          | 66             | Looma                  | 66                       |    |
| Umbakumba  | 65            | Stephens Island   | 65             | Oombulgurri            | 66                       |    |
| Wadeye   | 63            | Sue Island        | 64             | Tjirrkarli             | 69                       |    |
| Warruwi  | 66            | Umagico           | 59             | Tjukurla               | 66                       |    |
| Yirrkala   | 66            | Woorabinda        | 66             | Tjuntjuntjara          | 66                       |    |
| Yuelamu  | 65            | Wujal Wujal       | 66             | Wanarn                 | 66                       |    |
| Yuendumu   | 66            | Yam Island        | 65             | Warakurna              | 66                       |    |
|  |               | Yorke Islands     | 66             | Warburton (WA)         | 69                       |    |
| <b>Northern Territory</b>  |               |                   |                | Warmun                 | 65                       |    |
| Ali Curung   | 66            |                   |                | Wingellina             | 66                       |    |
| Barunga  | 63            |                   |                | Yandeearra             | 66                       |    |
| Bathurst Island  | 66            |                   |                | Yungngora              | 66                       |    |
| Beswick  | 69            |                   |                |                        |                          |    |
| Bulman   | 65            |                   |                |                        |                          |    |
| Daguragu   | 63            |                   |                |                        |                          |    |
| Finke  | 66            |                   |                |                        |                          |    |
| Galiwinku  | 66            |                   |                |                        |                          |    |
| Hermannsburg   | 63            |                   |                |                        |                          |    |
| Imanpa   | 66            |                   |                |                        |                          |    |
|  |               | <b>Queensland</b> |                | <b>South Australia</b> |                          |    |
|  |               | Aurukun           | 66             | Amata                  | 66                       |    |
|  |               | Badu Island       | 64             | Ernabella              | 66                       |    |
|  |               | Bamaga            | 66             | Fregon                 | 66                       |    |
|  |               | Boigu Island      | 66             | Indulkana              | 63                       |    |
|  |               | Coconut Island    | 66             |                        |                          |    |

\* SBRS—The Australian Communications and Media Authority has issued a licence to rebroadcast the service indicated under the Self-Help Broadcasting Reception Scheme. Transmission facilities are provided by the licensee.

† New Services established in 2009–10.

‡ Services in testing during 2009–10.

§ Service funded under the Regional Communications Partnership Self-Help Subsidy Scheme (RCP).

# Service funded under the Alternative Technical Solutions (ATS) program.

### Television Transmitter Statistics

|              | ACT      | NSW        | NT         | Qld        | SA        | Tas       | Vic        | WA         | Total        |
|--------------|----------|------------|------------|------------|-----------|-----------|------------|------------|--------------|
| Digital      | 3        | 81         | 3          | 82         | 25        | 38        | 52         | 58         | 342          |
| —SBRS        | 0        | 0          | 0          | 0          | 0         | 1         | 7          | 0          | 8            |
| Analog       | 4        | 93         | 16         | 121        | 33        | 45        | 54         | 73         | 439          |
| —SBRS        | 1        | 55         | 61         | 83         | 34        | 14        | 27         | 89         | 364          |
| BRACS        | 0        | 0          | 32         | 28         | 4         | 0         | 0          | 25         | 89           |
| <b>Total</b> | <b>8</b> | <b>229</b> | <b>112</b> | <b>314</b> | <b>96</b> | <b>98</b> | <b>140</b> | <b>245</b> | <b>1 242</b> |

## Appendix 22—Radio Transmission Frequencies

|                                     |                          |                                |            |                         |            |                                |        |
|-------------------------------------|--------------------------|--------------------------------|------------|-------------------------|------------|--------------------------------|--------|
| <b>ABC Local Radio</b>              | SW Slopes/<br>E Riverina | 89.9                           | Nhulunbuy  | 990                     | Forsayth   | 105.3*                         |        |
| <b>Australian Capital Territory</b> | Sydney                   | 702                            | Numbulwar  | 104.5*                  | Georgetown | 106.1                          |        |
| Canberra                            | 666                      | Talbingo                       | 88.9*      | Palumpa                 | 102.9*     | Gladstone                      | 99.1   |
| <b>New South Wales</b>              | Tamworth                 | 648                            | Pine Creek | 106.1                   | Glenden    | 92.5                           |        |
| Armidale                            | 101.9                    | Taree                          | 756        | Ramingining             | 107.3*     | Gold Coast                     | 91.7   |
| Ashford                             | 107.9                    | Tenterfield                    | 88.9       | Ranger Uranium<br>Mine  | 88.5*      | Goondiwindi                    | 92.7   |
| Batemans Bay/<br>Moruya             | 103.5                    | Thredbo                        | 88.9       | Tanami                  | 96.1*      | Goonyella                      | 89.7*  |
| Bega                                | 810                      | Tottenham                      | 98.9       | Tennant Creek           | 106.1      | Greenvale                      | 105.9  |
| Bombala                             | 94.1                     | Tumbarumba                     | 102.9*     | Ti Tree                 | 107.7*     | Gunpowder                      | 106.1* |
| Bonalbo                             | 91.3                     | Tumut                          | 97.9       | Timber Creek            | 106.9*     | Gununa                         | 92.7   |
| Broken Hill                         | 999                      | Upper Hunter<br>(Muswellbrook) | 105.7      | Uluru                   | 93.3*      | Gympie                         | 95.3   |
| Byrock                              | 657                      | Upper Namoi                    | 99.1       | Umbakumba               | 104.7*     | Gympie                         | 1566   |
| Central Western<br>Slopes           | 107.1                    | Wagga Wagga                    | 102.7      | Warruwi                 | 103.7*     | Hope Vale                      | 106.1* |
| Cobar                               | 106.1                    | Walcha                         | 88.5       | Wilora                  | 107.3*     | Hughenden                      | 1485   |
| Cooma                               | 1602                     | Walgett                        | 105.9      | Yirrkala                | 92.5*      | Hungerford                     | 106.1* |
| Corowa                              | 675                      | White Cliffs                   | 107.7*     | Yuelamu                 | 100.1*     | Ilfracombe                     | 97.9*  |
| Crookwell                           | 106.9                    | Wilcannia                      | 1584       | <b>Queensland</b>       |            | Injune                         | 105.9  |
| Cumnock                             | 549                      | Young                          | 96.3       | Airlie Beach            | 89.9       | Jackson Oil Field              | 102.9* |
| Dubbo                               | 95.9                     | <b>Northern Territory</b>      |            | Almaden                 | 106.5*     | Jackson Oil Field              | 107.7* |
| Eden                                | 106.3                    | Adelaide River                 | 98.9       | Alpha                   | 105.7      | Julia Creek                    | 567    |
| Glen Innes                          | 819                      | Alexandria                     | 105.5*     | Atherton                | 720        | Karumba                        | 16.1   |
| Gloucester                          | 100.9                    | Alice Springs                  | 783        | Aurukun                 | 102.9*     | Kowanyama                      | 106.1* |
| Goodooga                            | 99.3                     | Barunga                        | 101.7*     | Ayton                   | 103.9*     | Lady Annie Mine                | 98.1*  |
| Gosford                             | 92.5                     | Bathurst Island                | 91.3       | Babinda                 | 94.1       | Lakeland                       | 106.1  |
| Goulburn (Town)                     | 90.3                     | Bickerton Island               | 105.7*     | Ballera                 | 105.9*     | Laura                          | 106.1  |
| Grafton                             | 738                      | Birroloola                     | 106.1      | Bedourie                | 106.1      | Lockhart River                 | 106.1* |
| Grafton/Kempsey                     | 92.3                     | Brunette Downs                 | 106.7*     | Biloela                 | 94.9       | Longreach                      | 540    |
| Hay                                 | 88.1                     | Daly River                     | 106.1      | Birdsville              | 106.1      | Mackay                         | 101.1  |
| Illawarra                           | 97.3                     | Darwin                         | 105.7      | Bogantungan             | 106.1*     | Middlemount                    | 106.1  |
| Ivanhoe                             | 106.1                    | Elliott                        | 105.3*     | Boulia                  | 106.1      | Miriam Vale                    | 88.3   |
| Jindabyne                           | 95.5                     | Engawala                       | 100.3*     | Brisbane                | 612        | Mission Beach                  | 89.3   |
| Kandos                              | 96.3                     | Galiwinku                      | 105.9      | Burketown               | 96.3*      | Mitchell                       | 106.1  |
| Kempsey                             | 684                      | Gapuwiyak                      | 106.1*     | Cairns                  | 801        | Moranbah                       | 104.9  |
| Khancooban                          | 89.7*                    | Gapuwiyak                      | 106.1*     | Cairns (AM)             | 801        | Mossman                        | 639    |
| Lightning Ridge                     | 92.1                     | Groote Eylandt                 | 106.1      | Cairns                  | 106.7      | Mount Cuthbert                 | 107.5* |
| Lithgow                             | 1395                     | Haasts Bluff                   | 105.9*     | Cairns North            | 95.5       | Mount Garnet                   | 95.7   |
| Manning River                       | 95.5                     | Hodgson Downs                  | 106.3      | Camooweal               | 106.1      | Mount Isa                      | 106.5  |
| Menindee                            | 97.3                     | Imangara                       | 104.1*     | Carmila                 | 94.5*      | Mount Molloy                   | 95.7   |
| Merriwa                             | 101.9                    | Jabiru                         | 747        | Charleville             | 603        | Mount Surprise                 | 105.3* |
| Mudgee                              | 99.5                     | Jim Jim                        | 105.9*     | Chillagoe               | 106.1*     | Moura                          | 96.1   |
| Murrumbidgee<br>Irrigation Area     | 100.5                    | Kalkaringi                     | 98.1*      | Clairview               | 94.1*      | Nambour                        | 90.3   |
| Murrundi                            | 96.9                     | Katherine                      | 106.1      | Coen                    | 105.9      | Normanton                      | 105.7  |
| Murwillumbah                        | 720                      | Kings Canyon<br>Resort         | 89.1*      | Collinsville            | 106.1      | Osborne Mines                  | 107.1* |
| Muswellbrook                        | 1044                     | Laramba                        | 107.7*     | Cook Oil Facility       | 105.1*     | Pentland                       | 106.1  |
| Newcastle                           | 1233                     | Maningrida                     | 104.5*     | Cooktown                | 105.7      | Pialba-Dundowran<br>(Wide Bay) | 855    |
| Nyngan                              | 95.1                     | Mataranka                      | 106.1      | Croydon                 | 105.9      | Quilpie                        | 106.1  |
| Port Stephens                       | 95.9                     | Mereenie Gas/<br>Oil Field     | 96.3*      | Cunnamulla              | 106.1      | Rockhampton                    | 837    |
| Portland/<br>Wallerawang            | 94.1                     | Milikapiti                     | 94.1*      | Dimbulah                | 91.7       | Roma                           | 105.7  |
| Richmond/Tweed                      | 94.5                     | Milingimbi                     | 104.5*     | Dysart                  | 91.7       | Roma/St George                 | 711    |
|                                     |                          | Minjiang                       | 102.9*     | Eaglefield Coal<br>Mine | 97.5*      | Southern Downs                 | 104.9  |
|                                     |                          | Mount Liebig                   | 104.9*     | Eidsvold                | 855        | St Lawrence                    | 94.9*  |
|                                     |                          | Newcastle Waters               | 106.1      | Einsleigh               | 96.9*      | Tambo                          | 105.9  |
|                                     |                          | Ngukurr                        | 104.5*     | Emerald                 | 1548       | Tarbat                         | 102.9* |
|                                     |                          |                                |            | Ernest Henry<br>Mine    | 100.5*     | Taroom                         | 106.1  |
|                                     |                          |                                |            |                         |            | Thargomindah                   | 106.1* |

**Appendix 22—Radio Transmission Frequencies** *continued*

**ABC Local Radio**

*continued*

|                                    |        |
|------------------------------------|--------|
| Theodore                           | 105.9  |
| Thursday Island<br>(Torres Strait) | 1062   |
| Toowoomba                          | 747    |
| Townsville                         | 630    |
| Tully                              | 95.5   |
| Wandoan                            | 98.1   |
| Weipa                              | 105.7* |
| Weipa                              | 1044   |
| Wide Bay                           | 100.1  |

**South Australia**

|                          |        |
|--------------------------|--------|
| Adelaide                 | 891    |
| Andamooka                | 105.9  |
| Coober Pedy              | 106.1  |
| Glendambo                | 106.1* |
| Leigh Creek<br>Coalfield | 99.3*  |
| Leigh Creek<br>South     | 1602   |
| Marree                   | 105.7  |
| Mintabie                 | 88.7*  |
| Moomba                   | 106.1* |
| Mount Gambier            | 1476   |
| Naracoorte               | 1161   |
| Oodnadatta               | 95.3*  |
| Oxiana Mine              | 89.7*  |
| Port Lincoln             | 1485   |
| Port Pirie               | 639    |
| Renmark/Loxton           | 1062   |
| Roxby Downs              | 102.7  |
| Streaky Bay              | 693    |
| Todmorden                | 106.1* |
| Woomera                  | 1584   |
| Yalata                   | 105.9* |

**Tasmania**

|                          |       |
|--------------------------|-------|
| Bicheno                  | 89.7  |
| Burnie                   | 102.5 |
| Devonport East           | 100.5 |
| Fingal                   | 1161  |
| Hobart                   | 936   |
| King Island              | 88.5  |
| King Island              | 99.7* |
| Lileah                   | 91.3  |
| Maydena                  | 89.7* |
| NE Tasmania              | 91.7  |
| Orford                   | 90.5  |
| Queenstown/<br>Zeehan    | 90.5  |
| Rosebery                 | 106.3 |
| Savage River/<br>Waratah | 104.1 |
| St Helens                | 1584  |
| St Marys                 | 102.7 |

|             |       |
|-------------|-------|
| Strahan     | 107.5 |
| Swansea     | 106.1 |
| Waratah     | 103.3 |
| Weldborough | 97.3  |

**Victoria**

|                                     |       |
|-------------------------------------|-------|
| Alexandra                           | 102.9 |
| Apollo Bay                          | 89.5  |
| Ballarat                            | 107.9 |
| Bendigo                             | 91.1  |
| Bright                              | 89.7  |
| Cann River                          | 106.1 |
| Corryong                            | 99.7  |
| Eildon                              | 98.1  |
| Flowerdale/<br>Hazeldene            | 97.3* |
| Goulburn Valley                     | 97.7  |
| Horsham                             | 594   |
| Latrobe Valley                      | 100.7 |
| Mallacoota                          | 104.9 |
| Mansfield                           | 103.7 |
| Melbourne                           | 774   |
| Mildura/<br>Sunraysia               | 104.3 |
| Murray Valley                       | 102.1 |
| Myrtleford                          | 91.7  |
| Omeo                                | 720   |
| Orbost                              | 97.1  |
| Portland                            | 96.9  |
| Sale                                | 828   |
| Upper Murray,<br>Albury/<br>Wodonga | 106.5 |
| Warrnambool                         | 1602  |
| Western Victoria                    | 94.1  |

**Western Australia**

|                                |        |
|--------------------------------|--------|
| Albany                         | 630    |
| Argyle                         | 105.9  |
| Augusta                        | 98.3   |
| Barrow Island                  | 102.3* |
| Blackstone                     | 106.1* |
| Bridgetown                     | 1044   |
| Brockman Village               | 99.3*  |
| Broome                         | 675    |
| Bunbury<br>(Busselton)         | 684    |
| Cape Lambert                   | 88.5*  |
| Carnarvon                      | 846    |
| Channar Mine                   | 92.5*  |
| Cocos Islands<br>(West Island) | 102.1* |
| Coral Bay                      | 104.9* |
| Cue                            | 106.1  |
| Dalwallinu                     | 531    |
| Darlot                         | 105.9* |
| Derby                          | 873    |
| Djarindjin                     | 104.5* |

|                                |        |
|--------------------------------|--------|
| Eighty Mile Beach              | 88.9*  |
| Esperance                      | 837    |
| Exmouth                        | 1188   |
| Fitzroy Crossing               | 106.1  |
| Geraldton                      | 828    |
| Halls Creek                    | 106.1  |
| Hope Downs<br>Village          | 94.9*  |
| Hopetoun                       | 105.3  |
| Jack Hills Mine                | 91.9*  |
| Jameison                       | 106.1* |
| Jimblebar Mine                 | 99.9*  |
| Jundee Mine                    | 102.5* |
| Kalbarri                       | 106.1  |
| Kalgoorlie                     | 648    |
| Kalumburu                      | 104.5* |
| Karratha                       | 702    |
| Koolyanobbing                  | 105.9* |
| Kununurra                      | 819    |
| Lake Gregory                   | 107.7* |
| Laverton                       | 106.1  |
| Leonora                        | 105.7  |
| Manjimup                       | 738    |
| Marandoo                       | 106.1* |
| Marble Bar                     | 105.9  |
| Meekatharra                    | 106.3  |
| Menzies                        | 106.1  |
| Mesa A Mine                    | 103.5* |
| Mesa J Mine                    | 92.5*  |
| Mount Magnet                   | 105.7  |
| Mt Jackson                     | 105.7* |
| Mt Keith<br>(Mine Village)     | 105.3* |
| Murrin Murrin                  | 92.5*  |
| Murrin Murrin<br>Open Cut Mine | 99.3*  |
| Murrin Murrin<br>Open Cut Mine | 105.3* |
| Nannup                         | 98.1   |
| Newman                         | 567    |
| Norseman                       | 105.7  |
| Northam                        | 1215   |
| Northcliffe                    | 105.9* |
| Nullagine                      | 106.3* |
| Pannawonica                    | 567    |
| Paraburdoo                     | 106.1* |
| Paraburdoo                     | 567    |
| Perth                          | 720    |
| Port Hedland                   | 603    |
| Punmu                          | 107.3* |
| Ravensthorpe                   | 105.9  |
| Sandstone                      | 106.3* |
| Sinclair Nickel                | 100.7* |
| Sir Samuel Mine                | 94.3*  |
| Southern Cross                 | 106.3  |
| Tallering Peak<br>Mine         | 100.7* |

|                         |        |
|-------------------------|--------|
| Tanami Mines<br>Site 2  | 96.1*  |
| Telfer                  | 100.5* |
| Ti Tree (WA)            | 106.9* |
| Tjirrkarli              | 106.1* |
| Tom Price               | 100.1* |
| Tom Price               | 102.5* |
| Tom Price               | 567    |
| Useless Loop            | 100.3* |
| Wagin                   | 558    |
| Walpole                 | 106.1* |
| Warakurna               | 101.9* |
| Warburton               | 106.1* |
| West Angelas            | 94.5*  |
| West Angelas            | 99.7*  |
| Windarling              | 106.1* |
| Wodgina                 | 106.9* |
| Wyndham                 | 1017   |
| Yalgoo                  | 106.1  |
| Yandicoogina            | 102.5* |
| Yandicoogina<br>Village | 97.7*  |

**ABC Radio National**

**Australian Capital Territory**

|          |     |
|----------|-----|
| Canberra | 846 |
|----------|-----|

**New South Wales**

|                           |       |
|---------------------------|-------|
| Armidale                  | 720   |
| Balranald                 | 93.1  |
| Batemans Bay/<br>Moruya   | 105.1 |
| Bathurst (City)           | 96.7  |
| Bega/Cooma                | 100.9 |
| Bonalbo                   | 92.1  |
| Bourke                    | 101.1 |
| Broken Hill               | 102.9 |
| Cadia Mine Site           | 98.7* |
| Central<br>Tablelands     | 104.3 |
| Central Western<br>Slopes | 107.9 |
| Cobar                     | 107.7 |
| Condobolin                | 88.9  |
| Cooma (Town)              | 95.3  |
| Crookwell                 | 107.7 |
| Deniliquin                | 99.3  |
| Eden                      | 107.9 |
| Emmaville                 | 93.1  |
| Glen Innes                | 105.1 |
| Gloucester                | 102.5 |
| Goodooga                  | 100.9 |
| Goulburn                  | 1098  |
| Grafton/Kempsey           | 99.5  |

**Appendix 22—Radio Transmission Frequencies** continued

|                           |        |                   |        |                          |        |                          |        |
|---------------------------|--------|-------------------|--------|--------------------------|--------|--------------------------|--------|
| Hay                       | 88.9   | Newcastle Waters  | 107.7  | Emerald                  | 93.9   | Taroom                   | 107.7  |
| Ivanhoe                   | 107.7  | Ngukurr           | 99.7*  | Forsayth                 | 106.9* | Thallon                  | 89.3*  |
| Jerilderie                | 94.1   | Nhulunbuy         | 107.7  | Georgetown               | 107.7  | Thargomindah             | 107.7* |
| Jindabyne                 | 97.1   | Palumpa           | 104.3* | Gladstone                | 95.9   | Theodore                 | 107.5  |
| Kandos                    | 100.3  | Pine Creek        | 107.7  | Glenden                  | 93.3   | Thursday Island          | 107.7  |
| Khancoaban                | 91.3*  | Port Bremmer      | 103.7* | Gold Coast               | 90.1   | Townsville               | 104.7  |
| Lightning Ridge           | 93.7   | Ramingining       | 104.1* | Goondiwindi              | 94.3   | Townsville North         | 96.7   |
| Lithgow                   | 92.1   | South Alligator   | 88.1*  | Greenvale                | 101.9  | Tully                    | 96.3   |
| Manning River             | 97.1   | Tennant Creek     | 684    | Gunpowder                | 107.7* | Wandoan                  | 98.9   |
| Menindee                  | 95.7   | Timber Creek      | 105.3* | Gununa                   | 106.1* | Weipa                    | 107.3  |
| Merriwa                   | 103.5  | Ti Tree           | 102.9* | Gympie                   | 96.9   | Wide Bay                 | 100.9  |
| Murrumbidgee              |        | Uluru             | 91.7*  | Herberton                | 93.1   | Windorah                 | 100.3* |
| Irrigation Area           | 98.9   | Urapunga          | 107.5* | Hughenden                | 107.5  | Winton                   | 107.9  |
| Murrurundi                | 104.1  | Wadeye            | 100.5* | Ilfracombe               | 100.3* |                          |        |
| Newcastle                 | 1512   | Yarralin          | 94.5*  | Injune                   | 107.5  | <b>South Australia</b>   |        |
| Nowra                     | 603    | Yuendumu          | 102.5* | Isisford                 | 107.7  | Adelaide                 | 729    |
| Portland/<br>Wallerawang  | 92.5   |                   |        | Jericho                  | 107.7  | Andamooka                | 107.5  |
| Port Stephens             | 98.3   | <b>Queensland</b> |        | Julia Creek              | 107.5  | Arkaroola                | 102.9* |
| Richmond/Tweed            | 96.9   | Airlie Beach      | 93.1   | Jundah                   | 100.9* | Ceduna/<br>Smoky Bay     | 107.7  |
| SW Slopes/<br>E Riverina  | 89.1   | Almaden           | 104.5* | Karumba                  | 107.7  | Cooper Pedy              | 107.7  |
| Sydney                    | 576    | Alpha             | 107.3  | Lakeland                 | 107.7  | Hawker                   | 107.5  |
| Talbingo                  | 91.3*  | Aramac            | 107.9  | Laura                    | 107.7  | Keith                    | 96.9   |
| Tamworth                  | 93.9   | Augathella        | 107.7  | Longreach                | 99.1   | Leigh Creek<br>Coalfield | 98.5*  |
| Tenterfield               | 90.5   | Ayton             | 107.1* | Mackay                   | 102.7  | Leigh Creek<br>South     | 106.1  |
| Thredbo                   | 90.5   | Babinda           | 95.7   | Meandarra                | 104.3  | Marree                   | 107.3  |
| Tumbarumba                | 104.5* | Ballera           | 102.7* | Middlemount              | 107.7  | Mount Gambier            | 103.3  |
| Tumut                     | 99.5   | Bardaldine        | 107.3  | Miles                    | 92.1   | Quorn                    | 107.9  |
| Upper Namoi               | 100.7  | Bedourie          | 107.7  | Miriam Vale              | 89.9   | Renmark/Loxton           | 1305   |
| Wagga Wagga               | 104.3  | Birdsville        | 107.7  | Mission Beach            | 90.9   | Roxby Downs              | 101.9  |
| Walcha                    | 90.1   | Blackall          | 107.9  | Mitchell                 | 107.7  | Spencer Gulf<br>North    | 106.7  |
| Walgett                   | 107.5  | Blackwater        | 94.3   | Monto                    | 101.9  | Streaky Bay              | 100.9  |
| Wilcannia                 | 1485   | Blackwater Mine   | 105.3* | Moranbah                 | 106.5  | Tumby Bay                | 101.9  |
| Wollongong                | 1431   | Boulia            | 107.7  | Morven                   | 107.5  | William Creek            | 106.1* |
| Young                     | 97.1   | Bowen             | 92.7   | Mossman                  | 90.1   | Wirrulla                 | 107.3  |
|                           |        | Brisbane          | 792    | Mount Garnet             | 97.3   | Woomera                  | 105.7  |
|                           |        | Cairns            | 105.1  | Mount Isa                | 107.3  | Wudinna                  | 107.7  |
| <b>Northern Territory</b> |        | Cairns North      | 93.9   | Mount Molloy             | 97.3   |                          |        |
| Adelaide River            | 100.5  | Camooweal         | 107.7  | Mount Surprise           | 106.9* | <b>Tasmania</b>          |        |
| Alice Springs             | 99.7   | Capella           | 107.3  | Moura                    | 96.9   | Bicheno                  | 91.3   |
| Batchelor                 | 92.1*  | Carmila           | 92.9*  | Muttaburra               | 107.7  | Hobart                   | 585    |
| Bathurst Island           | 92.9   | Charleville       | 107.3  | Normanton                | 107.3  | King Island              | 98.9*  |
| Borrooloola               | 107.7  | Charters Towers   | 97.5   | Pasminco<br>Century Mine | 100.5* | Lileah                   | 89.7   |
| Daly River                | 107.7  | Clermont          | 107.7  | Pentland                 | 107.7  | NE Tasmania              | 94.1   |
| Darwin                    | 657    | Cloncurry         | 107.7  | Porpuraaw                | 104.5* | Orford                   | 88.9   |
| Galiwinku                 | 107.5  | Coen              | 107.5  | Quilpie                  | 107.7  | Queenstown               | 630    |
| Groote Eylandt            | 107.7  | Collinsville      | 107.7  | Richmond                 | 107.7  | Rosebery                 | 107.9  |
| Imangara                  | 107.7* | Cooktown          | 107.3  | Rockhampton              | 103.1  | St Helens                | 96.1   |
| Jabiru                    | 107.7  | Corfield          | 107.3  | Roma                     | 107.3  | St Marys                 | 101.1  |
| Kalkaringi                | 107.7* | Croydon           | 107.5  | Southern Downs           | 106.5  | Strahan                  | 105.9  |
| Katherine                 | 639    | Cunnamulla        | 107.7  | Springsure               | 100.9  | Swansea                  | 107.7  |
| Kintore                   | 107.7* | Darling Downs     | 105.7  | St George                | 107.7  | Waratah                  | 104.9  |
| Knocker Bay               | 104.5* | Dimbulah          | 93.3   | St Lawrence              | 95.7*  | Weldborough              | 98.9   |
| Lajamanu                  | 96.5*  | Dirranbandi       | 107.3  | Stonehenge               | 100.3* |                          |        |
| Laramba                   | 105.3* | Dysart            | 93.3   | Surat                    | 107.5  |                          |        |
| Mataranka                 | 107.7  | Eidsvold          | 102.7  | Tambo                    | 107.5  |                          |        |
| Milingimbi                | 107.7* | Einsleigh         | 95.3*  |                          |        |                          |        |
| Mount Liebig              | 107.3* |                   |        |                          |        |                          |        |



## Appendix 22—Radio Transmission Frequencies continued

### ABC Radio National continued

#### Victoria

|                          |       |
|--------------------------|-------|
| Albury/Wodonga           | 990   |
| Alexandra                | 104.5 |
| Bairnsdale               | 106.3 |
| Bright                   | 88.9  |
| Cann River               | 107.7 |
| Corryong                 | 98.1  |
| Eildon                   | 97.3  |
| Flowerdale/<br>Hazeldene | 98.1* |
| Hopetoun (Vic)           | 88.3  |
| Horsham                  | 99.7  |
| Mallacoota               | 103.3 |
| Mansfield                | 105.3 |
| Melbourne                | 621   |
| Mildura/<br>Sunraysia    | 105.9 |
| Nhill                    | 95.7  |
| Omeo                     | 99.7  |
| Orbost                   | 98.7  |
| Portland                 | 98.5  |
| Swifts Creek             | 103.5 |
| Wangaratta               | 756   |
| Warrnambool              | 101.7 |
| Western Victoria         | 92.5  |

#### Western Australia

|                          |        |
|--------------------------|--------|
| Argyle                   | 107.5  |
| Augusta                  | 99.1   |
| Barrow Island            | 100.7* |
| Brockman<br>Village      | 107.7* |
| Broome                   | 107.7  |
| Busselton                | 1269   |
| Carnarvon                | 107.7  |
| Christmas Island         | 97.3*  |
| Cloudbreak Mine          | 106.7* |
| Cue                      | 107.7  |
| Dalwallinu               | 612    |
| Dampier                  | 107.9  |
| Denham                   | 107.5  |
| Derby                    | 107.5  |
| Eneabba                  | 107.7  |
| Esperance                | 106.3  |
| Exmouth                  | 107.7  |
| Fitzroy Crossing         | 107.7  |
| Fortesque<br>Rail Camp 2 | 106.7* |
| Geraldton                | 99.7   |
| Halls Creek              | 107.7  |
| Hopetoun<br>(R01 WA)     | 106.9  |
| Jurien                   | 107.9  |
| Kalbarri                 | 107.7  |

|                            |        |
|----------------------------|--------|
| Kalgoorlie                 | 97.1   |
| Kambalda                   | 93.9   |
| Karratha                   | 100.9  |
| Kununurra                  | 107.3  |
| Laverton                   | 107.7  |
| Leeman                     | 107.3  |
| Leonora                    | 107.3  |
| Marandoo                   | 107.7* |
| Marble Bar                 | 107.5  |
| Meekatharra                | 107.9  |
| Menzies                    | 107.7  |
| Merredin                   | 107.3  |
| Mesa A Mine                | 98.5*  |
| Moly Metals Mine           | 95.3*  |
| Monkey Mia                 | 89.9*  |
| Mount Magnet               | 107.3  |
| Mt Keith<br>(Mine Village) | 107.7* |
| Mullewa                    | 107.5  |
| Nannup                     | 98.9   |
| Narembeen                  | 107.7  |
| Newman                     | 93.7   |
| Norseman                   | 107.3  |
| Northcliffe                | 107.5* |
| Onslow                     | 107.5  |
| Pannawonica                | 107.7  |
| Paraburdoo                 | 107.7  |
| Perth                      | 810    |
| Plutonic Gold<br>Mine      | 107.5* |
| Port Hedland               | 95.7   |
| Ravensthorpe               | 107.5  |
| Roebourne                  | 107.5  |
| Sally Malay Mine           | 107.7* |
| Salmon Gums                | 100.7  |
| Southern<br>Agricultural   | 96.9   |
| Southern Cross             | 107.9  |
| Sunrise Dam                | 96.1*  |
| Tom Price                  | 107.3  |
| Wagin                      | 1296   |
| Walpole                    | 107.7* |
| West Angeles               | 97.3*  |
| Wiluna                     | 107.7* |
| Wongan Hills               | 107.9* |
| Wyndham                    | 107.7  |
| Yalgoo                     | 107.7  |

### ABC Classic FM

#### Australian Capital Territory

|             |       |
|-------------|-------|
| Canberra    | 102.3 |
| Tuggeranong | 99.1  |

#### New South Wales

|                                 |        |
|---------------------------------|--------|
| Armidale                        | 103.5  |
| Batemans Bay/<br>Moruya         | 101.9  |
| Bathurst (City)                 | 97.5   |
| Bega/Cooma                      | 99.3   |
| Broken Hill                     | 103.7  |
| Central<br>Tablelands           | 102.7  |
| Central Western<br>Slopes       | 105.5  |
| Cobar                           | 106.9* |
| Goulburn (Town)                 | 89.5   |
| Grafton/Kempsey                 | 97.9   |
| Illawarra                       | 95.7   |
| Ivanhoe                         | 101.3* |
| Jindabyne                       | 107.5* |
| Khancoban                       | 88.1*  |
| Lightning Ridge                 | 88.9*  |
| Lord Howe Island                | 104.1* |
| Lord Howe Island                | 106.1* |
| Manning River                   | 98.7   |
| Murrumbidgee<br>Irrigation Area | 97.3   |
| Newcastle                       | 106.1  |
| Richmond/Tweed                  | 95.3   |
| SW Slopes/<br>E Riverina        | 88.3   |
| Sydney                          | 92.9   |
| Talbingo                        | 88.1*  |
| Tamworth                        | 103.1  |
| Upper Namoi                     | 96.7   |
| Wagga Wagga                     | 105.9  |
| Walgett                         | 100.3* |

#### Northern Territory

|               |       |
|---------------|-------|
| Alice Springs | 97.9  |
| Darwin        | 107.3 |
| Katherine     | 94.9* |
| Tennant Creek | 98.1* |

#### Queensland

|               |        |
|---------------|--------|
| Airlie Beach  | 95.5   |
| Barcaldine    | 97.7*  |
| Brisbane      | 106.1  |
| Cairns        | 105.9  |
| Cairns North  | 94.7   |
| Chillagoe     | 107.7* |
| Clermont      | 104.5  |
| Cooktown      | 100.9* |
| Darling Downs | 107.3  |

|                      |        |
|----------------------|--------|
| Emerald              | 90.7   |
| Ernest Henry<br>Mine | 90.5*  |
| Gold Coast           | 88.5   |
| Gympie               | 93.7   |
| Mackay               | 97.9   |
| Mount Isa            | 101.7  |
| Nambour              | 88.7   |
| Rockhampton          | 106.3  |
| Roma                 | 97.7   |
| Southern Downs       | 101.7  |
| Tarbat               | 104.5* |
| Thallon              | 90.9*  |
| Thargomindah         | 104.5* |
| Townsville           | 101.5  |
| Townsville North     | 95.9   |
| Weipa                | 102.5* |
| Wide Bay             | 98.5   |

#### South Australia

|                       |        |
|-----------------------|--------|
| Adelaide              | 103.9  |
| Adelaide Foothills    | 97.5   |
| Angaston              | 90.7*  |
| Mount Gambier         | 104.1  |
| Port Lincoln          | 93.1*  |
| Renmark/Loxton        | 105.1  |
| Roxby Downs           | 103.5  |
| Spencer Gulf<br>North | 104.3  |
| Woomera               | 103.3* |

#### Tasmania

|             |      |
|-------------|------|
| Hobart      | 93.9 |
| NE Tasmania | 93.3 |

#### Victoria

|                       |       |
|-----------------------|-------|
| Ballarat              | 105.5 |
| Bendigo               | 92.7  |
| Bright                | 88.1  |
| Goulburn Valley       | 96.1  |
| Latrobe Valley        | 101.5 |
| Melbourne             | 105.9 |
| Mildura/<br>Sunraysia | 102.7 |
| Murray Valley         | 103.7 |
| Upper Murray          | 104.1 |
| Warrnambool           | 92.1  |
| Western Victoria      | 93.3  |

#### Western Australia

|                         |        |
|-------------------------|--------|
| Barrow Island           | 99.1*  |
| Broome                  | 93.3*  |
| Bunbury                 | 93.3   |
| Cape Lambert            | 90.1*  |
| Central<br>Agricultural | 98.9   |
| Esperance               | 104.7  |
| Geraldton               | 94.9   |
| Golden Grove<br>Mine    | 106.3* |



## Appendix 22—Radio Transmission Frequencies *continued*

### *triple j* *continued*

|                                |        |
|--------------------------------|--------|
| Lake Gregory                   | 104.7* |
| Laverton                       | 98.9*  |
| Leonora                        | 96.9*  |
| Marandoo                       | 104.5* |
| Marble Bar                     | 101.1* |
| Marvel Loch                    | 103.9* |
| Mesa A Mine                    | 100.1* |
| Mesa J Mine                    | 99.3*  |
| Moly Metals Mine               | 104.9* |
| Moora                          | 105.1* |
| Morawa                         | 106.3* |
| Mount Magnet                   | 99.3*  |
| Mt Jackson                     | 104.1* |
| Mt Keith                       | 98.5*  |
| Mt Keith<br>(Mine Village)     | 100.9* |
| Mukinbudin                     | 89.1*  |
| Murrin Murrin<br>Open Cut Mine | 100.9* |
| Newman                         | 95.3*  |
| Nullagine                      | 104.7* |
| Ongerup                        | 104.5* |
| Onslow                         | 105.1* |
| Pannawonica                    | 106.1* |
| Paraburdoo                     | 104.5* |
| Perth                          | 99.3   |
| Plutonic Gold<br>Mine          | 103.5* |
| Port Hedland                   | 98.9*  |
| Roebourne                      | 104.9* |
| Sinclair Nickel                | 105.5* |
| Southern<br>Agricultural       | 92.9   |
| Southern Cross                 | 103.9* |
| Ti Tree                        | 105.3* |
| Tom Price                      | 98.5*  |
| Tom Price                      | 100.9* |
| Useless Loop                   | 102.7* |
| Varley                         | 104.3* |
| Warmun                         | 106.9* |
| West Angeles                   | 98.9*  |
| Westonia                       | 99.5*  |
| Windarling                     | 104.5* |
| Wodgina                        | 106.9* |
| Wurreranginy<br>Community      | 92.5*  |
| Wyndham                        | 98.9*  |
| Yandicoogina                   | 104.1* |
| Yandicoogina<br>Village        | 100.9* |
| Yungngora                      | 103.7* |

### NewsRadio

#### Australian Capital Territory

|             |       |
|-------------|-------|
| Canberra    | 103.9 |
| Tuggeranong | 99.9  |

#### New South Wales

|                                 |       |
|---------------------------------|-------|
| Batemans Bay/<br>Moruya         | 100.5 |
| Bathurst                        | 98.3  |
| Broken Hill                     | 104.5 |
| Central Western<br>Slopes       | 106.3 |
| Gosford                         | 98.1  |
| Goulburn                        | 99.9  |
| Inverell                        | 93.5  |
| Lithgow                         | 91.3† |
| Mudgee                          | 101.1 |
| Murrumbidgee<br>Irrigation Area | 98.1  |
| Newcastle                       | 1458  |
| Port Stephens                   | 95.1  |
| Richmond/Tweed                  | 98.5  |
| SW Slopes/<br>E Riverina        | 91.5  |
| Sydney                          | 630   |
| Tamworth                        | 91.7† |
| Upper Hunter                    | 104.9 |
| Wagga Wagga                     | 105.1 |

#### Northern Territory

|               |       |
|---------------|-------|
| Alice Springs | 104.1 |
| Darwin        | 102.5 |
| Katherine     | 105.3 |

#### Queensland

|                  |       |
|------------------|-------|
| Airlie Beach     | 93.9  |
| Bowen            | 96.7# |
| Brisbane         | 936   |
| Cairns           | 101.1 |
| Cairns North     | 96.3  |
| Emerald          | 89.1  |
| Gladstone        | 96.7  |
| Gold Coast       | 95.7  |
| Gympie           | 94.5  |
| Mackay           | 104.3 |
| Mount Isa        | 104.9 |
| Rockhampton      | 105.5 |
| Townsville       | 94.3  |
| Townsville North | 93.5  |
| Wide Bay         | 97.7  |

### South Australia

|                           |       |
|---------------------------|-------|
| Adelaide                  | 972   |
| Renmark/Loxton            | 93.9  |
| South East/<br>Mt Gambier | 105.7 |
| Spencer Gulf<br>North     | 102.7 |
| Tumby Bay                 | 91.5  |

### Tasmania

|                |       |
|----------------|-------|
| Burnie         | 90.5  |
| East Devonport | 102.1 |
| Hobart         | 747   |
| NE Tasmania    | 92.5  |

### Victoria

|                       |        |
|-----------------------|--------|
| Bairnsdale            | 107.9  |
| Colac                 | 104.7† |
| Latrobe Valley        | 95.1   |
| Melbourne             | 1026   |
| Mildura/<br>Sunraysia | 100.3  |
| Portland              | 97.7†  |
| Warrnambool           | 91.3   |
| Western Victoria      | 91.7   |

### Western Australia

|                          |       |
|--------------------------|-------|
| Broome                   | 106.9 |
| Busselton                | 1152# |
| Carnarvon                | 106.1 |
| Central<br>Agricultural  | 99.7  |
| Esperance                | 103.1 |
| Geraldton                | 101.3 |
| Kalgoorlie               | 100.3 |
| Karratha                 | 104.1 |
| Perth                    | 585   |
| Port Hedland             | 94.9  |
| Southern<br>Agricultural | 92.1  |
| Wagin                    | 96.3  |

### Domestic Shortwave

The frequencies used by shortwave stations to transmit are varied to obtain optimum results.

#### Northern Territory

|               |      |
|---------------|------|
| Alice Springs | 4835 |
| Katherine     | 5025 |
| Tennant Creek | 4910 |

### BRACS Radio

The Australian Communications and Media Authority has issued a licence for a community facility formerly known as Broadcasting for Remote Aboriginal Communities Scheme (BRACS). Communities with such facilities have a transmitter which allows rebroadcasting of the ABC or programming from other sources.

#### Northern Territory

|                    |       |
|--------------------|-------|
| Ali Curung         | 106.1 |
| Barunga            | 106.1 |
| Bathurst Island    | 98.9  |
| Beswick            | 105.7 |
| Bulman             | 106.1 |
| Daguragu           | 106.1 |
| Daly River         | 101.3 |
| Finke              | 106.1 |
| Galiwinku          | 106.7 |
| Hermannsburg       | 106.1 |
| Imanpa             | 106.1 |
| Central<br>Kintore | 106.1 |
| Lajamanu           | 106.1 |
| Maningrida         | 106.1 |
| Milikapiti         | 99.3  |
| Milingimbi         | 106.1 |
| Minjilang          | 106.1 |
| Ngukurr            | 101.3 |
| Numbulwar          | 106.1 |
| Oenpelli           | 106.1 |
| Palumpa            | 106.1 |
| Papunya            | 106.1 |
| Peppimenarti       | 106.1 |
| Pmara Jutunta      | 106.1 |
| Pularumpi          | 98.5  |
| Ramingining        | 97.7  |
| Ramingining        | 105.7 |
| Santa Teresa       | 106.1 |
| Umbakumba          | 106.3 |
| Wadeye             | 102.1 |
| Wadeye             | 106.1 |
| Warruwi            | 106.1 |
| Yirrkala           | 105.3 |
| Yuelamu            | 105.9 |
| Yuendumu           | 106.1 |

**Appendix 22—Radio Transmission Frequencies** *continued*

|                   |       |                 |       |                          |       |             |       |
|-------------------|-------|-----------------|-------|--------------------------|-------|-------------|-------|
| <b>Queensland</b> |       | Kubin           | 105.9 | Wujal Wujal              | 107.7 | Lagrange    | 106.1 |
| Aurukun           | 107.7 | Lockhart River  | 107.7 | Yam Island               | 106.1 | Looma       | 106.1 |
| Badu Island       | 107.5 | Mabuiag Island  | 106.3 | Yorke Islands            | 106.1 | Oombulgurri | 106.1 |
| Bamaga            | 106.7 | Murray Islands  | 106.1 |                          |       | Tjukurla    | 106.1 |
| Boigu Island      | 105.5 | New Mapoon      | 107.5 | <b>South Australia</b>   |       | Warmun      | 106.1 |
| Coconut Island    | 105.7 | Pormpuraaw      | 107.7 | Indulkana                | 106.1 | Wingellina  | 106.1 |
| Darnley Island    | 106.1 | Saibai Island   | 106.1 | <b>Western Australia</b> |       | Yandearra   | 106.1 |
| Darnley Island    | 104.5 | Seisia          | 106.3 | Balgo                    | 106.1 | Yungngora   | 106.1 |
| Doomadgee         | 107.7 | St Pauls        | 106.7 | Beagle Bay               | 106.1 |             |       |
| Gununa            | 107.7 | Stephens Island | 105.9 | Djarindjin               | 106.1 |             |       |
| Hope Vale         | 107.7 | Umagico         | 105.9 | Jigalong                 | 106.1 |             |       |
| Injinoo           | 107.1 | Umagico         | 101.1 | Kalumburu                | 106.1 |             |       |
| Kowanyama         | 107.7 | Woorabinda      | 99.7  | Kiwirrkurra              | 106.1 |             |       |

\* SBRS—The Australian Communications and Media Authority has issued a licence to rebroadcast the service indicated under the Self-Help Broadcasting Reception Scheme. Transmission facilities are provided by the licensee.

† New Services established in 2009–10.

‡ Services in testing during 2009–10.

**Radio Transmitter Statistics**

|                    | ACT      | NSW        | NT         | Qld        | SA        | Tas       | Vic       | WA         | Total        |
|--------------------|----------|------------|------------|------------|-----------|-----------|-----------|------------|--------------|
| ABC Local Radio    | 1        | 59         | 15         | 68         | 13        | 18        | 24        | 41         | 239          |
| —SBRS              | 0        | 4          | 35         | 33         | 8         | 2         | 1         | 49         | 132          |
| ABC Radio National | 1        | 52         | 15         | 87         | 18        | 13        | 21        | 50         | 257          |
| —SBRS              | 0        | 4          | 24         | 18         | 3         | 1         | 1         | 18         | 69           |
| ABC Classic FM     | 2        | 19         | 2          | 18         | 6         | 2         | 11        | 8          | 68           |
| —SBRS              | 0        | 9          | 3          | 8          | 3         | 0         | 0         | 11         | 34           |
| <i>triple j</i>    | 1        | 18         | 2          | 13         | 5         | 2         | 10        | 6          | 57           |
| —SBRS              | 0        | 8          | 31         | 38         | 11        | 5         | 0         | 70         | 163          |
| NewsRadio          | 2        | 16         | 3          | 14         | 5         | 4         | 6         | 11         | 61           |
| —SBRS              | 0        | 0          | 0          | 0          | 0         | 0         | 0         | 0          | 0            |
| Domestic Shortwave | 0        | 0          | 3          | 0          | 0         | 0         | 0         | 0          | 3            |
| BRACS              | 0        | 0          | 34         | 28         | 1         | 0         | 0         | 14         | 77           |
| <b>Total</b>       | <b>7</b> | <b>189</b> | <b>167</b> | <b>325</b> | <b>73</b> | <b>47</b> | <b>74</b> | <b>278</b> | <b>1 160</b> |

## Appendix 23—Radio Australia and Australia Network Transmission and Distribution

### Radio Australia Frequencies

Radio Australia is transmitted on the following frequencies:

#### English—24 Hours

|                  |                               |                 |
|------------------|-------------------------------|-----------------|
| Tonga            | Nuku'alofa                    | 103 FM          |
| Cook Islands     | Rarotonga                     | 93 FM           |
| Kiribati         | Tarawa                        | 90 FM           |
| Fiji             | Nadi*                         | 92.6 FM         |
|                  | Suva*                         | 92.6 FM         |
| Vanuatu          | Port Vila                     | 103 FM          |
|                  | Santo                         | 103 FM          |
| Solomon Islands  | Honiara                       | 107 FM          |
| Papua New Guinea | Port Moresby                  | 101.9 FM        |
|                  | Lae                           | 102.1 FM        |
| East Timor       | Dili                          | 106.5 FM        |
| Cambodia         | Phnom Penh                    | 101.5 FM        |
|                  | Siem Reap                     | 101.5 FM        |
|                  | Sihanoukville                 | 101.5 FM        |
| Laos             | Vientiane                     | 96 FM           |
| Samoa            | Apia                          | 102 FM          |
| Singapore        | Singapore                     |                 |
|                  | (subscription digital radio ) | 1452 – 1492 MHz |

\* Services suspended by the Fiji interim government in April 2009.

#### English—Part Rebroadcast

|                  |           |          |
|------------------|-----------|----------|
| Samoa            | Apia      | 89.1 FM  |
| Fiji             | National* | 558 AM   |
|                  | Suva*     | 107.6 FM |
| Nauru            | Nauru     | 88.8 FM  |
| Tuvalu           | Funafuti  | 100.1 FM |
| Norfolk Island   |           | 1566 AM  |
| Kiribati         | Tarawa    | 88 FM    |
| Thailand         | Bangkok   | 918 AM   |
|                  | Bangkok   | 88 FM    |
| Indonesia        | Bali      | 101.9 FM |
| Vanuatu          | Port Vila | 98 FM    |
| Papua New Guinea | Mt Hagen  | 98.1 FM  |
| Solomon Islands  | Honiara   | 1035 AM  |

\* Services suspended by the Fiji interim government in April 2009.

#### Languages Other Than English—Rebroadcast Partner Stations

##### French

|               |           |         |
|---------------|-----------|---------|
| New Caledonia | Noumea    | 89.9 FM |
|               | Noumea    | 99.3 FM |
|               | Noumea    | 666 AM  |
| Vanuatu       | Port Vila | 98 FM   |
|               | Port Vila | 1125 AM |
|               | Santo     | 1179 AM |

#### French continued

|                   |          |                |
|-------------------|----------|----------------|
| Wallis and Futuna | Mata-Utu | 90.6 – 101 FM  |
| French Polynesia  | Tahiti   | 88.2 – 99.4 FM |
|                   | Tahiti   | 738 AM         |

#### Pidgin (Tok Pisin)

|                  |          |           |          |
|------------------|----------|-----------|----------|
| Papua New Guinea | Madang   | 100.8 FM  |          |
|                  | Lae      | 100.3 FM  |          |
|                  | Kimbe    | 100.8 FM  |          |
|                  | Kavieng  | 100.3 FM  |          |
|                  | Goroka   | 100.2 FM  |          |
|                  | Buka     | 100.8 FM  |          |
|                  | Boregoro | 107.7 FM  |          |
|                  | Dimodimo | 107.1 FM  |          |
|                  | Vanuatu  | Horeatoa  | 107.5 FM |
|                  |          | Port Vila | 1125 AM  |
| Solomon Islands  | Santo    | 1179 AM   |          |
|                  | Honiara  | 1035 AM   |          |

#### Indonesian

|           |                         |           |
|-----------|-------------------------|-----------|
| Indonesia | Bandah Aceh             | 104.4 FM  |
|           | Sigli, Aceh             | 105.8 FM  |
|           | Medan                   | 90.8 FM   |
|           | Medan                   | 105.8FM   |
|           | Pematangsiantar         | 101.2FM   |
|           | Padang                  | 106.85FM  |
|           | Jakarta                 | 89.2 FM   |
|           | Jakarta                 | 90.0 FM   |
|           | Jakarta                 | 105.8 FM  |
|           | Jakarta                 | 99.1FM    |
|           | Jakarta                 | 91.2FM    |
|           | Jakarta                 | 88.8FM    |
|           | Jakarta                 | 999AM     |
|           | Jakarta                 | 11850 kHz |
|           | Bandung – West Java     | 106.7 FM  |
|           | Bandung – West Java     | 107.5 FM  |
|           | Bandung – West Java     | 96 FM     |
|           | Bandung – West Java     | 107.7FM   |
|           | Garut – West Java       | 102.5 FM  |
|           | Taksimalaya – West Java | 107.3 FM  |
|           | Sumedang – West Java    | 99.4 FM   |
|           | Kediri – East Java      | 105.1 FM  |
|           | Malang – East Java      | 107.5 FM  |
|           | Ponorogo – East Java    | 94.2 FM   |
|           | Situbondo – East Java   | 93.1 FM   |
|           | Semarang – Central Java | 93.55 FM  |
|           | Yogyakarta              | 104.5 FM  |

## Appendix 23—Radio Australia and Australia Network Transmission and Distribution continued

### Radio Australia Frequencies continued

#### Indonesian continued

|                              |           |
|------------------------------|-----------|
| Solo                         | 98.8 FM   |
| Surabaya                     | 100.55 FM |
| Surabaya                     | 96 FM     |
| Bali                         | 105.2 FM  |
| Bali                         | 100.9 FM  |
| Makassar                     | 103.7 FM  |
| Makassa                      | 104.3 FM  |
| Manado – East Nusa Tenggara  | 99.3 FM   |
| Mataram – East Nusa Tenggara | 684 AM    |
| Palembang – Sumatra          | 101.9 FM  |
| Banjarmasin – Kalimantan     | 100.9 FM  |
| Balikpapan – Kalimantan      | 101.9 FM  |
| Manokwari – West Papua       | 103.4 FM  |
| Fak-fak – West Papua         | 102.5 FM  |

#### Khmer

|          |               |         |
|----------|---------------|---------|
| Cambodia | Phnom Penh    | 102 FM  |
|          | Siem Reap     | 101.5FM |
|          | Sihanoukville | 101.5FM |
|          | Battambang    | 92.7 FM |
|          | Battambang    | 96.5 FM |
|          | Kratie        | 98.5 FM |
|          | Koh Kong      | 99.5 FM |
|          | Kampot        | 99.7 FM |
|          | Pailin        | 90.5 FM |
|          | Rattanakiri   | 89.5 FM |

#### Mandarin

|       |           |          |
|-------|-----------|----------|
| China | Guangdong | 107.6 FM |
|       | Beijing   | 774 AM   |
|       | Tianjin   | 92.1 FM  |
|       | Henan     | 747 AM   |

#### Mandarin continued

|  |         |
|--|---------|
| Liaoning                                   | 95.9 FM |
| Jilin                                      | 91.6 FM |
| Zhejiang                                   | 810 AM  |
| National coverage via China National Radio | Various |

### Radio Australia Shortwave Transmitters

Operated by Broadcast Australia:

|                       |   |
|-----------------------|---|
| Shepparton (Victoria) | 6 |
| Brandon (Queensland)  | 2 |

In addition, the ABC leases capacity on shortwave transmitters in Palau, the United Arab Emirates, Singapore and Taiwan. The ABC uses these transmission facilities on a commercial basis for several hours each day to broadcast Radio Australia to selected areas in Asia.

The Cox Peninsula shortwave transmission facility near Darwin ceased operations on 31 January 2010. This site had previously been Radio Australia's main shortwave site for broadcasting to Asia. The commercial operator of the site, CVC, gave notice in October 2009 that the facility would close because of a successful Aboriginal land claim on the area. Before Cox Peninsula closed, the ABC was able to relocate Radio Australia's broadcasts to the above off-shore sites ensuring minimal disruption to listeners.

### Satellite Distribution—Australia Network and Radio Australia

Australia Network and Radio Australia are distributed together across the Pacific, south-east Asia, north Asia and south Asia on the Intelsat 5, Intelsat 8 and Intelsat 10 satellites. This makes the two networks available to rebroadcasters and direct-to-home (DTH) across the region.

## Appendix 24—ABC Offices

### ABC Head Office

#### Australian Broadcasting Corporation

ABC Ultimo Centre  
700 Harris Street  
Ultimo NSW 2007;  
GPO Box 9994  
Sydney NSW 2001;  
Phone 02 8333 1500  
Fax 02 8333 5344  
Managing Director: Mark Scott

### Corporate

#### Communications

ABC Ultimo Centre  
700 Harris Street  
Ultimo NSW 2007;  
GPO Box 9994  
Sydney NSW 2001;  
Phone 02 8333 2311  
Fax 02 8333 5305  
Director: Michael Millett

### Corporate Strategy and Marketing

ABC Ultimo Centre  
700 Harris Street  
Ultimo NSW 2007;  
GPO Box 9994  
Sydney NSW 2001;  
Phone 02 8333 5133  
Fax 02 8333 5305  
Director: Michael Ebeid

## Appendix 24—ABC Offices

### Editorial Policies

ABC Southbank Centre  
120 Southbank Boulevard,  
Southbank VIC 3006;  
GPO Box 9994  
Melbourne VIC 3001;  
Phone 03 9626 1594  
Fax 03 9626 1601  
Director: Paul Chadwick

### ABC International

ABC Ultimo Centre  
700 Harris Street  
Ultimo NSW 2007;  
GPO Box 9994  
Sydney NSW 2001;  
Phone 02 8333 5360  
Fax 02 8333 5315  
Director: Murray Green

### Radio Australia

ABC Southbank Centre  
120 Southbank Boulevard  
Southbank VIC 3006;  
GPO Box 9994  
Melbourne VIC 3001;  
Phone 03 9626 1898  
Fax 03 9626 1899  
Chief Executive:  
Michael McCluskey

### Australia Network

ABC Ultimo Centre  
700 Harris Street  
Ultimo NSW 2007;  
GPO Box 9994  
Sydney NSW 2001;  
Phone 02 8333 5598  
Fax 02 8333 1558  
Chief Executive: Bruce Dover

### ABC Commercial

ABC Southbank Centre  
120 Southbank Boulevard  
Southbank VIC 3006;  
GPO Box 9994  
Melbourne VIC 3001;  
Phone 03 9626 1600  
Fax 03 9626 1552  
Director: Lynley Marshall

### Innovation

ABC Ultimo Centre  
700 Harris Street  
Ultimo NSW 2007;  
GPO Box 9994  
Sydney NSW 2001;  
Phone 02 8333 5226  
Fax 02 8333 1558  
Director: Ian Carroll

### Legal Services

ABC Ultimo Centre  
700 Harris Street  
Ultimo NSW 2007;  
GPO Box 9994  
Sydney NSW 2001;  
Phone 02 8333 5849  
Fax 02 8333 5860  
Director: Rob Simpson

### News

ABC Ultimo Centre  
700 Harris Street  
Ultimo NSW 2007;  
GPO Box 9994  
Sydney NSW 2001;  
Phone 02 8333 1500  
Fax 02 8333 4551  
Director: Kate Torney

### Operations

ABC Ultimo Centre  
700 Harris Street  
Ultimo NSW 2007;  
GPO Box 9994  
Sydney NSW 2001;  
Phone 02 8333 1500  
Fax 02 8333 1777  
Chief Operating Officer:  
David Pendleton

### ABC Resources

ABC Southbank Centre  
120 Southbank Boulevard  
Southbank VIC 3006;  
GPO Box 9994  
Melbourne VIC 3001;  
Phone 03 9626 1594  
Fax 03 9626 1601  
Director: David Cruttenden

### Business Services

ABC Ultimo Centre  
700 Harris Street  
Ultimo NSW 2007;  
GPO Box 9994  
Sydney NSW 2001;  
Phone 02 8333 1500  
Fax 02 8333 5552  
Director: Brian Jackson

### Technology

ABC Ultimo Centre  
700 Harris Street  
Ultimo NSW 2007;  
GPO Box 9994  
Sydney NSW 2001;  
Phone 02 8333 1500  
Fax 02 8333 3168  
Director: Ken Gallacher

### Communications Networks

ABC Ultimo Centre  
700 Harris Street  
Ultimo NSW 2007;  
GPO Box 9994  
Sydney NSW 2001;  
Phone 02 8333 1500  
Fax 02 8333 4570  
Director: Adrian Potter (Acting)

### People and Learning

ABC Ultimo Centre  
700 Harris Street  
Ultimo NSW 2007;  
GPO Box 9994  
Sydney NSW 2001;  
Phone 02 8333 1500  
Fax 02 8333 5108  
Director: Ursula Groves

### Radio

ABC Ultimo Centre  
700 Harris Street  
Ultimo NSW 2007;  
GPO Box 9994  
Sydney NSW 2001;  
Phone 02 8333 1500  
Fax 02 8333 2603  
Director: Kate Dundas

## Appendix 24—ABC Offices *continued*

### Television

ABC Ultimo Centre  
700 Harris Street  
Ultimo NSW 2007;  
GPO Box 9994  
Sydney NSW 2001;  
Phone 02 8333 1500  
Fax 02 8333 3055  
Director: Kim Dalton

### State Offices

#### Australian Capital Territory

##### Canberra

Cnr Northbourne  
and Wakefield Avenues  
Dickson ACT 2602;  
GPO Box 9994  
Canberra ACT 2601;  
Phone 02 6275 4555  
Fax 02 6275 4538  
(Local Radio station:  
666 ABC Canberra)  
Territory Director:  
Elizabeth McGrath  
Local Content Manager ACT:  
Andrea Ho

#### New South Wales

##### Sydney

ABC Ultimo Centre  
700 Harris Street  
Ultimo 2007;  
GPO Box 9994  
Sydney NSW 2001;  
Phone 02 8333 1234  
Fax 02 8333 1203  
(Local Radio station:  
702 ABC Sydney)  
State Director: Dean Leith (Acting)  
Local Content Manager NSW:  
Martin Corben (Acting)

##### Bega

Unit 1, First Floor  
The Roy Howard Building  
Ayers Walkway  
231 Carp Street  
(PO Box 336)  
Bega NSW 2550;  
Phone 02 6491 6011  
Fax 02 6491 6099  
(Local Radio station:  
ABC South East)  
RCM: Ian Campbell

##### Coffs Harbour

(administered by Port Macquarie)  
24 Gordon Street  
Coffs Harbour NSW 2450;  
Phone 02 6650 3611  
Fax 02 6650 3699  
(Local Radio station:  
ABC Mid North Coast)

##### Dubbo

45 Wingewarra Street  
(PO Box 985)  
Dubbo NSW 2830;  
Phone 02 6881 1811  
Fax 02 6881 1899  
(Local Radio station:  
ABC Western Plains)  
RCM: Andrew Dunkley

##### Erina

(administered by Sydney)  
T252, The Parallel Mall  
Erina Fair Shopping Centre  
Terrigal Drive  
Erina NSW 2250;  
Phone 02 4367 1911  
Fax 02 4367 1999  
(Local Radio stations:  
92.5 ABC Central Coast  
702 ABC Sydney)

##### Lismore

61 High Street  
(PO Box 908)  
Lismore NSW 2480;  
Phone 02 6627 2011  
Fax 02 6627 2099  
(Local Radio station:  
ABC North Coast)  
RCM: Justine Frazier

##### Muswellbrook

(administered by Newcastle)  
36A Brook Street  
Muswellbrook NSW 2333;  
Phone 02 6542 2811  
Fax 02 6542 2899  
(Local Radio station:  
ABC Upper Hunter)

##### Newcastle

Cnr Wood and Parry Streets  
Newcastle West NSW 2302;  
PO Box 2205  
Dangar NSW 2309;  
Phone 02 4922 1200  
Fax 02 4922 1222  
(Local Radio station:  
1233 ABC Newcastle)  
Local Content Manager  
Newcastle: Philip Ashley-Brown

##### Nowra

(administered by Wollongong)  
64 Bridge Road  
(PO Box 1071)  
Nowra NSW 2541;  
Phone 02 4428 4511  
Fax 02 4228 4599  
(Local Radio station:  
97.3 ABC Illawarra)

##### Orange

46 Bathurst Road  
(PO Box 8549)  
East Orange NSW 2800;  
Phone 02 6393 2511  
Fax 02 6393 2599  
(Local Radio station:  
ABC Central West)  
RCM: Brooke Daniels

##### Port Macquarie

51 Lord St  
(PO Box 42)  
Port Macquarie NSW 2444;  
Phone 02 6588 1211  
Fax 02 6588 1299  
(Local Radio station:  
ABC Mid North Coast)  
RCM: Cameron Marshall

##### Tamworth

Parry Shire Building  
470 Peel Street  
(PO Box 558)  
Tamworth NSW 2340;  
Phone 02 6760 2411  
Fax 02 6760 2499  
(Local Radio station:  
ABC New England North West)  
RCM: Jennifer Ingal



## Appendix 24—ABC Offices continued

### Wagga Wagga

100 Fitzmaurice Street  
Wagga Wagga NSW 2650;  
Phone 02 6923 4811  
Fax 02 6923 4899  
(Local Radio station:  
ABC Riverina)  
RCM: Chris Coleman

### Wollongong

Cnr Kembla and Market Streets  
(PO Box 973)  
Wollongong East NSW 2520;  
Phone 02 4224 5011  
Fax 02 4224 5099  
(Local Radio station:  
97.3 ABC Illawarra)  
RCM: Peter Riley

### Northern Territory

#### Darwin

1 Cavenagh Street  
Darwin NT 0800;  
GPO Box 9994  
Darwin NT 0801;  
Phone 08 8943 3222  
Fax 08 8943 3235  
(Local Radio station:  
105.7 ABC Darwin)  
Territory Director: Mark Bowling  
Local Content Manager NT:  
Stewart Brash (Acting)

#### Alice Springs

Cnr Gap Road and Speed Street  
Alice Springs NT 0870;  
PO Box 1144  
Alice Springs NT 0871;  
Phone 08 8950 4711  
Fax 08 8950 4799  
(Local Radio station:  
ABC Territory Radio)  
RCM: Rohan Barwick (Acting)

#### Katherine

(administered by Darwin)  
Stuart Highway  
Katherine NT 0850;  
PO Box 1240  
Katherine NT 0851;  
Phone 08 8972 5711  
Fax 08 8972 5799  
(Local Radio station:  
106.1 ABC Katherine)

### Queensland

#### Brisbane

15 Lissner Street  
Toowong QLD 4066;  
GPO Box 9994  
Brisbane QLD 4001;  
Phone 07 3377 5227  
Fax 07 3377 5265  
(Local Radio station:  
612 ABC Brisbane)  
State Director: Mike McGowan  
Local Content Manager QLD:  
Jenny Brennan

#### Bundaberg

58 Woongarra Street  
(PO Box 1152)  
Bundaberg Qld 4670;  
Phone 07 4155 4911  
Fax 07 4155 4999  
(Local Radio station:  
ABC Wide Bay)  
RCM: Ross Peddlesden

#### Cairns

Cnr Sheridan and Upward Streets  
(PO Box 932)  
Cairns Qld 4870;  
Phone 07 4044 2011  
Fax 07 4044 2099  
(Local Radio station:  
ABC Far North)  
RCM: Debbie Kalik

#### Gladstone

(administered by Rockhampton)  
Dahl's Building  
43 Tank Street  
Gladstone Qld 4680;  
Phone 07 4972 3812  
Fax 07 4972 2650  
(Local Radio station:  
ABC Capricornia)

#### Gold Coast

Cnr Gold Coast Highway and  
Francis Street  
(PO Box 217)  
Mermaid Beach Qld 4218;  
Phone 07 5595 2917  
Fax 07 5595 2999  
(Local Radio station:  
91.7 Coast FM)  
Content Director: Trevor Jackson

### Longreach

Duck Street  
(PO Box 318)  
Longreach Qld 4730;  
Phone 07 4658 4011  
Fax 07 4658 4099  
(Local Radio station:  
ABC Western Queensland)  
RCM: Tom Harwood

### Mackay

25 River Street  
(PO Box 127)  
Mackay QLD 4740;  
Phone 07 4957 1111  
Fax 07 4957 1199  
(Local Radio station:  
ABC Tropical North)  
RCM: Craig Widdowson

### Mt Isa

114 Camooweal Street  
Mt Isa QLD 4825;  
Phone 07 4744 1311  
Fax 07 4744 1399  
(Local Radio station:  
ABC North West Queensland)  
RCM: Andrew Saunders

### Rockhampton

236 Quay Street  
(PO Box 911)  
Rockhampton QLD 4700;  
Phone 07 4924 5111  
Fax 07 4924 5199  
(Local Radio station:  
ABC Capricornia)  
RCM: Bridget Smith

### Sunshine Coast

Level 1  
15 Carnaby Street  
(PO Box 1212)  
Maroochydore QLD 4558;  
Phone 07 5475 5000  
Fax 07 5475 5099  
(Local Radio station:  
90.3 Coast FM)  
RCM: John Caruso

### Toowoomba

297 Margaret Street  
(PO Box 358)  
Toowoomba QLD 4350;  
Phone 07 4631 3811  
Fax 07 4631 3899  
(Local Radio station:  
ABC Southern Queensland)  
RCM: Vicki Thompson

## Appendix 24—ABC Offices *continued*

### Townsville

8–10 Wickham Street  
(PO Box 694)  
Townsville QLD 4810;  
Phone 07 4722 3011  
Fax 07 4722 3099  
(Local Radio station:  
630 ABC North Queensland)  
RCM: Patrick Hession (Acting)

### South Australia

#### Adelaide

85 North East Road  
Collinswood SA 5081;  
GPO Box 9994  
Adelaide SA 5001;  
Phone 08 8343 4881  
Fax 08 8343 4402  
Public Fax 08 8343 4896  
(Local Radio station:  
891 Adelaide)  
State Director:  
Sandra Winter-Dewhurst  
Local Content Manager SA:  
Graeme Bennett

#### Broken Hill

(administered by ABC South  
Australia)  
454 Argent Street  
(PO Box 315)  
Broken Hill NSW 2880;  
Phone 08 8082 4011  
Fax 08 8082 4099  
(Local Radio station:  
999 ABC Broken Hill)  
RCM: Andrew Schmidt

#### Mount Gambier

Penola Road  
(PO Box 1448)  
Mt Gambier SA 5290;  
Phone 08 8724 1011  
Fax 08 8724 1099  
(Local Radio station:  
ABC South East)  
RCM: Alan Richardson

#### Port Augusta

(administered by Port Pirie)  
6 Church Street  
(PO Box 2149)  
Port Augusta SA 5700;  
Phone 08 8641 5511  
Fax 08 8641 5599  
(Local Radio station:  
1485 Eyre Peninsula  
and West Coast)

### Port Lincoln

(administered by Port Pirie)  
1/60 Tasman Tce  
(PO Box 679)  
Port Lincoln SA 5606;  
Phone 08 8683 2611  
Fax 08 8683 2699  
(Local Radio station:  
1485 Eyre Peninsula  
and West Coast)

### Port Pirie

85 Grey Terrace  
(PO Box 289)  
Port Pirie SA 5540;  
Phone 08 8638 4811  
Fax 08 8638 4899  
(Local Radio station:  
639 ABC North and West)  
RCM: Andrew Male

### Renmark

Ral Ral Avenue  
(PO Box 20)  
Renmark SA 5341;  
Phone 08 8586 1300  
Fax 08 8586 1399  
(Local Radio station:  
1062 ABC Riverland)  
RCM: Bruce Mellett

### Tasmania

#### Hobart

ABC Centre  
1–7 Liverpool Street  
(GPO Box 9994)  
Hobart TAS 7001;  
Phone 03 6235 3217  
Fax 03 6235 3220  
(Local Radio station:  
936 ABC Hobart)  
State Director: Fiona Reynolds  
Local Content Manager Tasmania:  
Cath Hurley

#### Burnie

(administered by Hobart)  
81 Mount Street  
(PO Box 533)  
Burnie TAS 7320;  
Phone 03 6430 1211  
Fax 03 6430 1299  
(Local Radio station:  
ABC Northern Tasmania)

### Launceston

(administered by Hobart)  
45 Ann Street  
(PO Box 201)  
Launceston TAS 7250;  
Phone 03 6323 1011  
Fax 03 6323 1099  
(Local Radio station:  
ABC Northern Tasmania)

### Victoria

#### Melbourne

ABC Southbank Centre  
120 Southbank Boulevard  
Southbank VIC 3006;  
GPO Box 9994  
Melbourne VIC 3001;  
Phone 03 9626 1600  
Fax 03 9626 1774  
(Local Radio station:  
774 ABC Melbourne)  
State Director: Randal Mathieson  
Local Content Manager VIC:  
Cameron Burgess (Acting)

#### Ballarat

5 Dawson Street South  
Ballarat VIC 3350;  
PO Box 7  
Ballarat VIC 3353;  
Phone 03 5320 1011  
Fax 03 5320 1099  
(Local Radio station:  
107.9 ABC Ballarat)  
RCM: Dominic Brine

#### Bendigo

278 Napier Street  
(PO Box 637)  
Bendigo VIC 3550;  
Phone 03 5440 1711  
Fax 03 5440 1799  
(Local Radio station:  
ABC Central Victoria)  
RCM: Jonathon Ridnell

#### Horsham

(administered by Bendigo)  
Shop 3  
148 Baillie Street  
(PO Box 506)  
Horsham VIC 3400;  
Phone 03 5381 5311  
Fax 03 5381 5399  
(Local Radio station:  
ABC Western Victoria)

## Appendix 24—ABC Offices continued

### Mildura

73 Pine Ave  
(PO Box 10083)  
Mildura VIC 3502;  
Phone 03 5022 4511  
Fax 03 5022 4599  
(Local Radio station:  
ABC Mildura–Swan Hill)  
RCM: Louise Ray

### Morwell

20 George St  
(PO Box 1109)  
Morwell VIC 3840;  
Phone 03 5135 2111  
Fax 03 5135 2199  
(Local Radio station:  
ABC Gippsland)  
Contact: Gerard Callinan

### Sale

340 York Street  
(PO Box 330)  
Sale VIC 3850;  
Phone 03 5143 5511  
Fax 03 5143 5599  
(Local Radio station:  
ABC Gippsland)  
RCM: Gerard Callinan

### Shepparton

(administered by Wodonga)  
50A Wyndham Street  
(PO Box 1922)  
Shepparton VIC 3630;  
Phone 03 5820 4011  
Fax 03 5820 4099  
(Local Radio Station:  
ABC Goulburn Murray)

### Warrnambool

(administered by Ballarat)  
166B Koroit Street  
(PO Box 310)  
Warrnambool VIC 3280;  
Phone 03 5560 3111  
Fax 03 5560 3199  
(Local Radio station:  
ABC South Western Victoria)

### Wodonga

1 High Street  
(PO Box 1063)  
Wodonga VIC 3690;  
Phone 02 6049 2011  
Fax 02 6049 2099  
(Local Radio station:  
ABC Goulburn Murray)  
RCM: Gaye Pattison

### Western Australia

#### Perth

30 Fielder Street  
East Perth WA 6000;  
GPO Box 9994  
Perth WA 6848;  
Phone 08 9220 2700  
Fax 08 9220 2727  
(Local Radio station:  
720 ABC Perth)  
State Director: Geoff Duncan  
Local Content Manager WA:  
Deborah Leavitt

#### Albany

2 St Emilie Way  
(PO Box 489)  
Albany WA 6330;  
Phone 08 9842 4011  
Fax 08 9842 4099  
(Local Radio Station:  
ABC South Coast)  
RCM: Mark Bennett (Acting)

#### Broome

1/14 Napier Terrace  
(PO Box 217)  
Broome WA 6725;  
Phone 08 9191 3011  
Fax 08 9191 3099  
(Local Radio station:  
ABC Kimberley)  
RCM: Lana Reed

#### Bunbury

72 Wittenoom Street  
(PO Box 242)  
Bunbury WA 6230;  
Phone 08 9792 2711  
Fax 08 9792 2799  
(Local Radio station:  
ABC South West)  
RCM: Kelli Brett

#### Esperance

(administered by Kalgoorlie)  
Port Authority Building  
The Esplanade  
(PO Box 230)  
Esperance WA 6450;  
Phone 08 9083 2011  
Fax 08 9083 2099  
(Local Radio station:  
ABC Goldfields–Esperance)

### Geraldton

245 Marine Terrace  
(PO Box 211)  
Geraldton WA 6531;  
Phone 08 9923 4111  
Fax 08 9923 4199  
(Local Radio station:  
ABC Midwest and Wheatbelt)  
RCM: Andrew Phillips

### Kalgoorlie

Unit 3, Quartz Centre  
353 Hannan Street  
(PO Box 125)  
Kalgoorlie WA 6430;  
Phone 08 9093 7011  
Fax 08 9093 7099  
(Local Radio station:  
ABC Goldfields–Esperance)  
RCM: John Wibberley

### Karratha

DeGrey Place  
(PO Box 994)  
Karratha WA 6714;  
Phone 08 9183 5011  
Fax 08 9183 5099  
(Local Radio station:  
ABC North West)  
RCM: Andrew Collins

### Kununurra

(administered by Broome)  
15 Sandalwood Street  
(PO Box 984)  
Kununurra WA 6743;  
Phone 08 9168 4311  
Fax 08 9168 4399  
(Local Radio station:  
ABC Kimberley)

### Wagin

(administered by Albany)  
58 Tudhoe Street  
Wagin WA 6315;  
Phone 08 9861 3311  
Fax 08 9861 3399  
(Local Radio Station:  
558 ABC Great Southern)

## Appendix 24—ABC Offices *continued*

### Overseas Offices

#### Amman

Ihsan El Nimer Street  
Abdoun-House No. 14 Third Floor  
Amman Jordan;  
Phone +962 6 461 6130  
Fax +962 5 930 2789

#### Auckland

Level 3  
TVNZ Centre  
100 Victoria St. West  
Auckland New Zealand;  
Phone +64 9 916 7928  
Fax +64 9 309 3248

#### Bangkok

518/5 Maneeya Centre  
Penthouse—17th floor  
Ploenchit Road  
Pathumwan District  
Bangkok 10330 Thailand;  
Phone +66 2 652 0595  
Fax +66 2 254 8336

#### Beijing

8–121 Qi Jia Yuan Diplomatic  
Compound  
Chaoyang District  
Beijing 100600 China;  
Phone +86 10 6532 6819  
Fax +86 10 6532 2514

#### Jakarta

Level 16 Deutsche Bank  
Jn Iman Bonjol 80  
Jakarta 10310 Indonesia;  
Phone +62 21 316 2041  
Fax +62 21 390 8124

#### Jerusalem

5th Floor  
J.C.S. Building  
206 Jaffa Road  
Jerusalem 91343 Israel;  
Phone +972 2 537 3557  
Fax +972 2 537 3306

#### Johannesburg

3rd Floor  
1 Park Road  
Richmond Johannesburg  
2092 South Africa;  
Phone +27 11 726 8636  
(726 8676)  
Fax +27 11 726 8633

#### London

54 Portland Place  
London W1B 1DY  
United Kingdom;  
Phone +44 20 7079 3200  
Fax (Admin) +44 20 7079 3250  
Fax (News) +44 20 7079 3252

#### Moscow

Kutuzovsky Prospekt  
Building 13, Apartment 113  
Moscow 121248 Russia;  
Phone +7 495 074 8182  
Fax +7 495 974 8186

#### New Delhi

B3/24 Vasant Vihar  
New Delhi 110057 India;  
Phone +91 11 2615 4307  
Fax +91 11 2614 2847

#### New York

747 Third Avenue  
Suite 8C  
New York NY 10017 USA;  
Phone +1 212 813 2495  
Fax +1 212 813 2497

#### Port Moresby

Airvos Avenue  
GPO Box 779  
Port Moresby  
Papua New Guinea;  
Phone +675 321 2666 (321 2503)  
Fax +675 321 2131

#### Tokyo

NHK Hosono Centre  
2-2-1 Jinnan  
Shibuya-ku Tokyo  
150-8001 Japan;  
Phone +81 3 3469 8089  
Fax +81 3 3468 8445

#### Washington

Suite 660  
2000 M Street NW  
Washington DC 20036 USA;  
Phone +1 202 466 8575  
Fax +1 202 626 5188

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## Appendix 25—ABC Shops

### Australian Capital Territory

#### Canberra

Shop CF12  
Canberra Centre  
Canberra ACT 2600  
Phone 02 6247 2941  
Fax 02 6230 6478

#### Woden

Shop G47B  
Westfield Shopping Centre  
Woden ACT 2606  
Phone 02 6282 0746  
Fax 02 6282 3508

### New South Wales

#### Bondi

Shop 1003 Level 1  
Westfield  
Bondi Junction NSW 2022  
Phone 02 9386 5582

#### Brookvale

Shop 110 Level 1  
Warringah Mall Shopping Centre  
Brookvale NSW 2100  
Phone 02 9905 3758  
Fax 02 9939 7834

### Burwood

Shop 204 Level 1  
Westfield Shoppingtown  
Burwood NSW 2134  
Phone 02 9744 5172  
Fax 02 9715 2845

### Campbelltown

Shop C029 Level 1  
Macarthur Square  
Campbelltown NSW 2560  
Phone 02 4626 8624  
Fax 02 4620 5007

## Appendix 25—ABC Shops continued

### Castle Hill

Shop 28  
Castle Towers Shopping Centre  
Castle Hill NSW 2154  
Phone 02 9899 3273  
Fax 02 9894 5425

### Chatswood

Shop 350 Level 3  
Westfield Shopping Town  
Chatswood NSW 2067  
Phone 02 9904 8047  
Fax 02 9413 4203

### East Gardens

Shop 325  
Westfield Shoppingtown  
East Gardens  
152 Bunnerong Rd  
East Gardens NSW 2035  
Phone 02 9349 3695  
Fax 02 9349 7169

### Erina

Shop T253 The Parallel Mall  
Erina Fair  
Erina NSW 2250  
Phone 02 4367 6892  
Fax 02 4367 0617

### Hornsby

Shop 3033/34  
Westfield Shoppingtown  
Hornsby NSW 2077  
Phone 02 9482 3671  
Fax 02 9476 0098

### Miranda

Shop 1087/88 Level 1  
Westfield Shoppingtown  
Miranda NSW 2228  
Phone 02 9524 4289  
Fax 02 9542 8573

### Newcastle

Shop 205 Upper Level  
Charlestown Shopping Square  
Charlestown NSW 2290  
Phone 02 4943 9763  
Fax 02 4920 9526

### North Ryde

Shop 417 The Loft  
Macquarie Shopping Centre  
North Ryde NSW 2113  
Phone 02 9878 4253  
Fax 02 9878 8027

### Parramatta

Shop 4069 Level 4  
Westfield Shoppingtown  
Parramatta NSW 2150  
Phone 02 9635 9922  
Fax 02 9689 3421

### Penrith

Shop 150 Ground Level  
Westfield Penrith Plaza  
Penrith NSW 2750  
Phone 02 4721 8299  
Fax 02 4721 3613

### Rouse Hill

Shop GR048 10–14 Market Lane  
Rouse Hill Town Centre  
Windsor Rd  
Rouse Hill NSW 2155  
Phone 02 8882 9179  
Fax 02 8882 9200

### Sydney

Shop 48 The Albert Walk  
Queen Victoria Building  
Sydney NSW 2000  
Phone 02 9286 3726  
Fax 02 9262 7690

### Tuggerah

Shop 2043a  
Westfield Shoppingtown  
Corner Wyong and Gavenlock  
Roads  
Tuggerah NSW 2259  
Phone 02 4353 9305  
Fax 02 4353 9475

### Ultimo

The Foyer  
ABC Ultimo Centre  
700 Harris Street  
Ultimo NSW 2007  
Phone 02 8333 2055  
Fax 02 9333 1240

## Queensland

### Brisbane

Shop 240 Level 2  
The Myer Centre  
Brisbane QLD 4000  
Phone 07 3003 1321  
Fax 07 3211 1453

### Broadbeach

Shop 139A Boston Way  
Pacific Fair Shopping Centre  
Broadbeach QLD 4218  
Phone 07 55754 231  
Fax 07 5575 4706

### Cairns

Shop L01 153  
Cairns Central Shopping Centre  
Corner McLeod and Spence  
Streets  
Cairns QLD 4870  
Phone 07 4041 5392  
Fax 07 4041 2046

### Carindale

Shop 2063  
Carindale Shopping Centre  
Carindale QLD 4152  
Phone 07 3398 1606  
Fax 07 3324 9681

### Chermside

Shop 253  
Westfield Shoppingtown  
Chermside QLD 4032  
Phone 07 3359 1378  
Fax 07 3359 1407

### Indooroopilly

Shop 3017  
Indooroopilly Shopping Centre  
Indooroopilly QLD 4068  
Phone 07 3878 9923  
Fax 07 3878 3126

### Mt Gravatt

Shop 210A  
Garden City Shopping Centre  
Mt Gravatt QLD 4122  
Phone 07 3420 6928  
Fax 07 3420 6894

### Robina

Shop 2047A  
Robina Town Centre  
Robina QLD 4226  
Phone (07) 5575 7260  
Fax (07) 5578 9236

## South Australia

### Adelaide

Shop T027  
The Myer Centre  
Adelaide SA 5000  
Phone 08 8410 0567  
Fax 08 8231 7539

## Appendix 25—ABC Shops *continued*

### **Modbury**

Shop 200  
Westfield Shoppingtown  
Tea Tree Plaza  
Modbury SA 5092  
Phone 08 8396 0000  
Fax 08 8395 6645

### **Oaklands Park**

Shop 2047 Level 2  
Westfield Shoppingtown Marion  
297 Diagonal Road  
Oaklands Park SA 5046  
Phone 08 8298 6350  
Fax 08 8377 5253

### **Tasmania**

#### **Hobart**

Shop 209B  
Centrepoint  
70 Murray Street  
Hobart TAS 7000  
Phone 03 6236 9972  
Fax 03 6234 1734

#### **Rosny Park**

Shop GO38  
Eastlands Shopping Centre  
Rosny Park TAS 7018  
Phone 03 6245 0933

### **Victoria**

#### **South Yarra**

Vogue – South Yarra  
Shopping Centre  
670 Chapel Street  
South Yarra VIC 3141  
Phone 03 9804 7443  
Fax 03 9804 7199

#### **Chadstone**

Shop B186 The West Mall  
Chadstone Shopping Centre  
Chadstone VIC 3148  
Phone 03 9568 8245  
Fax 03 9563 4802

### **Cheltenham**

Shop 3026  
Westfields Shoppingtown  
Southlands  
Cheltenham VIC 3192  
Phone 03 9583 5589  
Fax 03 9585 4601

### **Forest Hill**

Shop 132  
Forest Hill Chase Shopping Centre  
270 Canterbury Road  
Forest Hill VIC 3131  
Phone 03 9894 7582  
Fax 03 9878 6652

### **Knox**

Shop 3115  
Knox Shopping Centre  
425 Burwood Highway  
Wantirna South VIC 3152  
Phone 03 9800 4965  
Fax 03 9837 5319

### **Maribyrnong**

Shop 2072  
Highpoint Shopping Centre  
Maribyrnong VIC 3032  
Phone 03 9317 4652  
Fax 03 9317 5290

### **Melbourne**

Shop M01 Mezzanine Level  
GPO Building  
Corner Elizabeth and Bourke St  
Melbourne VIC 3000  
Phone 03 9662 4522  
Fax 03 9662 4402

### **Preston**

Shop K28 Level 1  
Northland Shopping Centre  
50 Murray Road  
East Preseton VIC 3072  
Phone 03 94714863  
Fax 03 9470 5672

### **Ringwood**

Shop L60  
Eastland Shopping Centre  
171–175 Maroondah Highway  
Ringwood VIC 3134  
Phone 03 9879 5094  
Fax 03 9847 0956

### **Western Australia**

#### **Booragoon**

Shop 75  
Garden City Shopping Centre  
Booragoon WA 6154  
Phone 08 9315 9289  
Fax 08 9315 2763

#### **Cannington**

Shop 1016  
Westfields Shoppingtown Carousel  
Cannington WA 6107  
Phone 08 9451 6352  
Fax 08 9451 7849

#### **Karrinyup**

Shop F124 Level 1  
Karrinyup Shopping Centre  
200 Karrinyup Rd  
Karrinyup WA 6018  
Phone 08 9445 9233  
Fax 08 9276 3086

#### **Morley**

Shop 173 Level 1  
The Galleria Morley  
Walter Rd  
Morley WA 6062  
Phone 08 9276 7673  
Fax 08 9276 3088

#### **Perth**

Shop 60 Gallery Level  
Carillon City Arcade  
Perth WA 6000  
Phone 08 9321 6852  
Fax 08 9481 3123

**3G**—“third generation” mobile telephone services that are able to carry internet content.

**app or application**—short for “application software”, particularly in the context of mobile devices. An app is a computer program designed to perform a particular task or function, and may be custom-built to meet a specific need.

**audio-on-demand**—the provision of audio files (e.g. radio programs or pieces of music) over the internet so that they begin playing shortly after the user requests them. Generally, the files do not remain on the user’s computer after they have been played.

**broadband**—fast internet service that allows rapid access to large audio and video files.

**Charter**—the fundamental operating responsibilities of the ABC, as set out in Section 6 of the *Australian Broadcasting Corporation Act 1983*.

**co-production**—a program produced through an agreement between the ABC and an outside producer, and potentially others, to jointly contribute money, facilities and/or staff.

**cross-media/cross-platform**—content produced for and delivered on more than one media platform.

**digital radio**—the transmission of a broadcast radio signal in digital form, allowing more channels and additional data to be carried in the same spectrum as analog radio.

**digital television**—the transmission of a broadcast television signal in digital form. This allows more channels or higher-definition channels to be carried in the same spectrum as analog television services, as well as interactive content.

**download**—the transfer of data, including audio and video files, across the internet to the user’s computer for later use. Unlike streamed files, downloaded files reside on the recipient’s computer.

**first release**—the first time a program has been broadcast in Australia. In the 2008–09 annual report, “first release” was reported as “first broadcast on ABC Television”.

**five-city reach**—the combined audience reach of a television service in the five cities of Adelaide, Brisbane, Melbourne, Perth and Sydney.

**interstitial**—content that is not a television program and is put to air between programs. Interstitials include station identification, program promotions, cross-promotions for radio or new media programming, ABC Commercial merchandising and community service announcements.

**platform**—a medium or technology for content distribution. The ABC’s primary platforms are radio, television and the internet. It also uses mobile telephone-based platforms, such as SMS and WAP.

**podcasting**—the provision of downloadable audio files so that the user is able to “subscribe” to a program and have their computer automatically retrieve new files as they become available. The files are then able to be transferred to a portable music player.

**portal**—an online or mobile website which aggregates content into a single destination.

**reach**—the total number of people who have viewed, listened or visited a service over a given time frame.

**share**—the percentage of the listening/viewing audience tuned to a particular service.

**simulcast**—simultaneous broadcast of the same content in multiple formats, such as analog and digital television, as required by the *Broadcasting Services Act 1992*.

**smart phone**—an advanced mobile telephone device that allows the user to install and run application software in order to expand its capabilities.

**social media**—the generic term for a diverse collection of online technologies that allow users to create, publish and share content with one another, including blogs, wikis (e.g. Wikipedia), “micro-blogs” (e.g. Twitter), social networking (e.g. Facebook) and photo and video sharing sites (e.g. YouTube).

**streaming**—“real time” audio- or video-on-demand that is synchronised with a radio or television broadcast.

**video-on-demand**—the provision of video content over the internet so that it begins playing shortly after the user requests it. Generally, the content does not remain on the user’s computer after it has been played.

**vodcasting**—downloadable video files so that the user is able to “subscribe” to a program and have their computer automatically retrieve new content as it becomes available.

**Wireless Access Protocol (WAP)**—a data protocol allowing the delivery of specially-formatted internet content to specific mobile telephone handsets.

The index is arranged alphabetically word by word. References in *italics> indicate the reference appears in a table, graphs or chart. A bold **m** following a page reference indicates that the reference appears in a map.*

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GPO Box 9994  
in your State/Territory capital

Phone 13 9994  
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